Draft Activity Plan 2026

Public Utilities Commission of Sri Lanka

Table of Contents

ABOUT US 2
OUR VISION 3
OUR MISSION 3
OBJECTIVES 4
FUNCTIONS OF PUCSL 4
GOALS FOR OUTCOME– ELECTRICITY INDUSTRY 5
OUR VALUES 6
OUR GOALS FOR OUTPUT 7
SWOT ANALYSIS 9
ACTIVITIES FOR 2026 11
BUDGET FOR THE ACTIVITIES 262

ABOUT US

Name of the Commission - Public Utilities Commission of Sri Lanka

Legal Status - Established by the Public Utilities Commission of Sri Lanka Act, No 35 of 2002

Commission Members

Prof. K. P. L. Chandralal - Chairman of the Commission

Eng. Piyal Hennayake .– Deputy Chairman of the Commission

Dr. M. C. S. Fernando. – Member of the Commission

Prof. Lilantha Samaranayake – Member of the Commission

Director General

Mr. Damitha Kumarasinghe

Secretary to the Commission

Mrs Nadeeja Warapitiya

Registered Office

6th Floor, BOC Merchant Tower, St. Michael's Road, Colombo 3, Sri Lanka.

E-mail: info@pucsl.gov.lk

Telephone: +9411 239 2607/8

Fax: +9411 239 2641

Website: www.pucsl.gov.lk

The Public Utilities Commission of Sri Lanka (PUCSL) is a multi-sector regulator established under the Public Utilities Commission of Sri Lanka Act No. 35 of 2002 to regulate the electricity, water services and petroleum industries in Sri Lanka.

With the enactment of the Sri Lanka Electricity Act No. 20 of 2009, PUCSL was empowered to regulate the electricity industry as the technical, economical and safety regulator. The industry Acts related to water services and petroleum industries are yet to be enacted to open regulatory platforms for PUCSL to regulate those industries.

The PUCSL also act as the shadow regulator for the lubricant market and the electric vehicle charging stations in Sri Lanka. This report presents only the new activities (Corporate Plan 2026) of PUCSL for the year 2026 and the budget in respect of those activities.

OUR VISION

To create an environment for all inhabitants of Sri Lanka, and the contributors to its development, to have access to essential infrastructure and utility services most economically, within the boundaries of the sustainable development agenda of the country.

OUR MISSION

To regulate all utilities within the purview of the Public Utilities Commission of Sri Lanka to ensure safe, reliable, and reasonably-priced infrastructure services for existing as well as future consumers in the most equitable and sustainable manner.

OBJECTIVES

The objectives of the Commission are set out in Section 14 (2) of the PUCSL Act.

These objectives are identified below:

Protect the interest of all consumers.

Promote competition.

Promote efficiency in both the operations of and capital investment in public utility industries.

Promote an efficient allocation of resources in public utility industries.

Promote safety and service quality in public utility industries.

Benchmark, where feasible, the utility services in compliance with international standards

Ensure that price-controlled entities acting efficiently; and do not find it unduly difficult to finance their public utility industries.

FUNCTIONS OF PUCSL

The functions of the Public Utilities Commission as stipulated in the Public Utilities Commission Act, No. 35 of 2002, are as follows,

(a) Exercise, perform and discharge the powers, functions and duties conferred on or assigned to the Commission by or under the PUCSL Act or any industry Act.

(b) Consult, to the extent the Commission considers appropriate, any person or group who or which may be affected, by the decisions of the Commission.

(c) Advice the Government, as the Commission deems appropriate, on all matters concerning any industry falling within the purview of the PUCSL Act.

(d) Collect, record, and disseminate information concerning any public utility industry subject to section 15(4) of PUCSL Act.

(e) Prepare within six months of its establishment a regulatory manual containing a code of good practice governing the functions of the Commission and revise it as and when required.

(f) Exercise licensing, regulatory and inspection functions in respect of all matters provided for in any industry Act.

(g) Enforce the provisions of licenses, contracts and other instruments issued under the authority of any industry Act.

(h) Regulate tariffs and other charges levied by regulated entities where required by any industry Act.

(i) Determine by mediation of any dispute arising in any public utility industry.

(j) Set and enforce technical and other standards relating to the safety, quality, continuity and reliability of the public utility industry

(k) Undertake such other incidental or ancillary activities which the Commission may consider appropriate for the effective discharge of any of its functions.

GOALS FOR OUTCOME– ELECTRICITY INDUSTRY

Outcome 01 -Improved productivity & convenience for electricity consumers

Outcome 02 – Affordable price for consumers and sustainable financial stability for licensees

Outcome 03 – Improved safety of every living being and properties of public, licensees & operators

Outcome 04 -Improved environmental conditions for humans, animals, and plants

OUR VALUES

FAIRNESS

We will make decisions in a manner that conforms to generally accepted good practices taking into account our objectives, duties, and functions.

IMPARTIALITY

We will treat all views, comments and complaints received and all issues relevant to us in an unbiased manner, taking into account all our legal obligations.

INDEPENDENCE

Our decisions will be free from undue influence.

TIMELINES

We recognize that delays cost money and cause frustration. We will Endeavor to respond to any issues that may come up as quickly as possible.

TRANSPARENCY

We will generally publish all evidence, decisions and related documents unless prevented by confidential or legal constraints. We will inform all stakeholders of the procedures and issues that we are considering. We also publish a report detailing our activities and the budget annually.

OBJECTIVITY

We will weigh each argument based on its merits, evidence and guidance provided by policy, law, and judicial rulings.

CONSISTENCY

We will develop decisions that are in keeping with our legal obligations under relevant legislation and we will try, where we believe it is helpful, to follow the same approach used in earlier “similar fact” decisions.

OUR GOALS FOR OUTPUT

Power Quality

Increased compliance by licensees on statutory supply voltage levels to consumers.

i.e. 230 V ± 6% for voltage and 50 Hz ± 0.5% for frequency

Supply Quality

Increased compliance by service providers on the targets for average electricity outage time experienced by a consumer within a year

Increased compliance by service providers on targets for the average number of electricity interruptions experienced by a consumer within a year

Increased compliance by service providers on targets for the average electricity breakdown restoration time for consumer service line faults

Service Quality

Increased awareness for consumers of their rights and obligations related to the electricity supply services

Increased compliance by service provider on targets for the average time taken to serve consumer inquiry/request/complaint

Increased compliance by PUCSL on average time taken to serve consumer complaints/disputes

Supply Adequacy

Increased compliance with electricity generation plans to ensure that the electricity demands in the country are met all the time

Increased awareness and knowledge for all stakeholders on energy efficiency and conservation activities

Increased compliance by electricity distribution service providers on Utility demand-side management regulations

Tariff and Service Charges

Increased transparency and fairness to all stakeholders on cost incurred and tariffs imposed on the supply of electricity

Increased transparency and fairness on charges levied by service providers on services offered to customers

Electricity Safety

Increase awareness and knowledge for all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target

Increased compliance with regulations by all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target

Environment

Increased compliance with environmental regulation by licenses in the electricity industry

Increased compliance with government policy on renewable energy targets

SWOT ANALYSIS

Strengths:

1. Regulatory Authority: PUCSL has the authority to regulate and oversee the electricity industry in Sri Lanka.

2. Expertise: PUCSL consists of a team of experts in energy regulation and policy.

3. Independence: PUCSL operates independently, which helps ensure unbiased decision-making.

4. Stakeholder Engagement: PUCSL collaborates with various stakeholders, including government bodies, utilities, and consumers.

5. Transparency: PUCSL maintains transparency in its operations and decision-making processes.

Weaknesses:

1. Limited Resources: PUCSL may face resource constraints in terms of funding and staffing.

2. Capacity Building: Continuous training and development programs may be needed to enhance the skills of the staff.

3. Enforcement Challenges: Ensuring compliance with regulations by all industry players can be a challenge.

4. Public Awareness: Limited public awareness about the role and functions of PUCSL may hinder its effectiveness.

5. Regulatory Framework: Constantly evolving regulatory frameworks and policies may pose challenges for effective regulation.

Opportunities:

1. Renewable Energy Integration: PUCSL can play a key role in promoting the integration of renewable energy sources into the national grid.

2. Technological Advancements: Embracing technological advancements can enhance efficiency and effectiveness in regulatory functions.

3. Market Expansion: Opportunities for market expansion and diversification within the energy sector may arise.

4. Policy Influence: PUCSL can influence policy decisions to promote sustainable energy practices and grid reliability.

5. International Collaboration: Collaborating with international energy regulatory bodies can facilitate knowledge exchange and best practices.

Threats:

1. Political Interference: Potential political interference may impact the independence and effectiveness of PUCSL.

2. Market Instability: Fluctuations in energy prices and market dynamics can pose challenges for regulatory oversight.

3. Legal Challenges: Legal disputes and challenges to regulatory decisions can affect the authority of PUCSL.

4. Cybersecurity Risks: Increasing cybersecurity threats can expose the security of critical energy infrastructure.

5. Climate Change Impacts: Climate change-related events can disrupt energy supply and infrastructure, posing threats to regulatory stability.

This SWOT analysis provides a snapshot of the internal strengths and weaknesses of PUCSL, as well as external opportunities and threats that may impact its operations and effectiveness in regulating the electricity industry in Sri Lanka.

ACTIVITIES FOR 2026

ACTIVITY PLAN 2026	**Division:** Inspectorate	
Ref No AP26/CP/INS/01	**Manager:** Lilantha	**Adviser:** Kanchana
Team: Krishananth , Dilhan		
1.Activity Name: Electrocution Mitigation Program to Achieve a 30% (36 nos) Reduction in Electrocutions by 2028 compared to electrocutions (120 nos) happened in 2024.		

2. What is the ☑**Issue** ☐ **Inadequacy** ☑
Annual number of electrocutions reported is high when compared with benchmarks. Hence it is required to conduct specific actions to minimize the number of electrocutions in Sri Lanka by improving the safety aspects of electricity generation, transmission, distribution, supply and use of electricity.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Following sub activities will be conducted to improve the electricity safety. 01: Inspections to verify compliance of distribution licensees with License Condition on Safety. 02: Post electrocution site investigation to identify root causes and implement corrective actions. 03: Electricity safety awareness program to educate public via social media/mass media. 04: Community level electrical safety awareness program through existing administrative structures such as GN officers, school teachers, community police officers, etc. 05: Regulatory compliance program to verify RCD functionality checks before reconnections, new connections, and meter shifting-related activities—aimed at preventing electrocutions due to non-functional or absent RCDs. 06: Regulatory program to ensure only standardized and certified RCDs / plugs & sockets are available in the local market by mandating SLSI specifications, import inspections, market surveillance. 07: Implementation of National Incident Reporting System to capture and respond to electrical safety related incidents. 08: Inspection of licensee's installations and consumer premises based on the complaints received by the Commission to provide recommendations to resolve disputes. (routine activity) 09: Evaluation of sanction applications submitted by distribution licensees to institute proceedings against illegal extraction and improper use of electricity.
4.Explain with timing how the output of the activity is deployed in regulatory/internal
Sub activities mentioned in above section 3, will be conducted continuously from 2026 to 2028. Output of those activities namely safety inspections, safety awareness programs, directions to licensees in respect of safety, market inspections (RCD, plugs/sockets), receipt of information related to electrical accidents will lead to continuous improvement of electrical safety.

5. What are the main benefits to stake holders
Electrically safe environment for electricity consumers, general public and the employees of the licensee.

6.Activity Details

Key Result	Safety

Outcome	Electrically safe environment for consumers, employees of licensees and general

Output							
	OP	A 30% reduction in annual electrocutions from 2024 baseline levels (120 (by 2028)					
	KP	Reduction in electrocutions					
	KPI Units	No of deaths	120	-	108	96	84
	Year	A - Actual, T -	2024(A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds (Rs.)	Funds
INS		16,150,00	900			
Total		16,150,00				

Month	Milestones Planned in 2026	Disbursement Plan in
Mar	Completing 5 awareness programs targeting communities.	
Mar	Start of media campaign on safety.	
May	Completion of pilot program on RCD compliance check through	
Jun	Completion of STMP pilot inspections in Distribution Licensees	
Jun	Onsite inspection of 25 electrocution cases.	
Jun	Completing 10 awareness programs targeting communities.	3,500,000
Sep	Implementation of IRS to receive electrical accident information	
Dec	Completion of pilot-tracing mechanism for RCDs in the market.	
Dec	Completing 20 awareness programs targeting communities.	
Dec	Completion of Social media campaign on safety	5,400,000
Dec	Onsite inspection of 50 electrocution cases.	
Dec	Completion of STMP inspections of 15 regional areas of DLs.	

Activity Start Date: 01/02/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Public awareness: On preventing electrical accidents will be accomplished though publishing safety related content in social/mass media, whatsapp groups maintained by relevant administrative officers such as divisional secretaries/Grama Niladhari/community police/field officers, etc. Iin-person safety awareness by doing presentations to government officers/community police related committees/ schoolteachers and students.
Inspections: on electrocution incidents, safety management of distribution licensees, in consumer premises to evaluate compliance with safety regulations and to take actions to minimize non-compliance.
Market control: In collaboration with government agencies like Import & Export Control department, Consumer Affairs Authority, Sri Lanka Customs actions will betaken to minimize inflow of unsafe/unverified RCDs, plugs and sockets to the local market. Actions will be taken to implement tracing mechanism to verify authenticity of RCDs in the local market.

ACTIVITY PLAN 2026	Division: Inspectorate

Ref No AP26/CP/INS/02	Manager: Lilantha	Adviser: Kanchana
Team: Krishananth , Dilhan		
1.Activity Name: Protecting the interest of consumers in respect of voltage quality (steady state) of electricity supply.		

2. What is the ☑Issue ☐ Inadequacy ☑
This activity aims to safeguard consumer interests by addressing voltage issues through field inspections, inverter compliance verification, and regulatory improvements. It includes a phased inverter inspection program, review of regulatory gaps, and enforcement measures to ensure steady-state voltage remains within acceptable statutory limits across the low-voltage distribution network.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Following sub activities will be conducted to improve the voltage quality. 01: Inspection-based enforcement program will be conducted to verify rooftop solar inverter settings on overvoltage-affected LV feeders, ensuring compliance with voltage quality controls to eliminate steady-state overvoltage conditions caused by rooftop PV systems. 02: Assessment on steady state voltage tolerance of LV connected electrical equipment. This study evaluates the impact of steady-state voltage deviations (prolonged overvoltage/undervoltage conditions) on the performance, longevity, and safety of LV connected electrical appliances in Sri Lanka. By evaluating the appliance tolerance thresholds against nominal voltage. The study will provide recommendations for grid voltage regulation standards.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Sub activities mentioned in above section 3, will be conducted during 2026. Output of those activities namely voltage quality related inspections, recommendations to revise voltage quality related regulations will lead to improved voltage quality at consumer premises and also the compliance with the voltage quality related regulations.

5. What are the main benefits to stake holders
Voltage quality (steady state) of utility supply is preserved. Enhanced voltage quality and regulatory compliance across the low-voltage distribution network, ensuring the protection of consumer interests in respect of safety and quality.

6.Activity Details

Key Result Area:	Safety

Outcome	Electrically safe environment for consumers.

Output	OP	Steady state voltage quality of low voltage supply to consumers is complied with the statutory voltage limits.					
	KPI	Percentage of LV feeders maintained within statutory steady-state voltage limits through inverter compliance and regulatory enforcement.					
	KPI Units	%	-	-	(pilot program)	-	100
	Year	A - Actual, T -	2024(A	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
INS		5,600,000	154			
Total		5,600,000	154			

Month	Milestones Planned in 2026	Disbursement Plan in
Feb	Verification of accuracy of the PUCSL owned measuring	100,000
Mar	Start of the assessment on steady state voltage tolerance of LV connected electrical equipment. Conducting the Inverter inspection pilot program of LV connected rooftop solar installations.	500,000
Apr		1,000,000
May		1,100,000
Jun		1,000,000
Jul		1,100,000
Aug		500,000
Sep		100,000
Oct	Recommendations on relaxing the statutory voltage limits.	
Nov		100,000
Dec	Completion of Inverter inspection pilot program.	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Assessment: PUCSL will conduct assessment on steady state voltage tolerance of LV connected electrical equipment through an external consultancy. This assessment will provide recommendations on relaxing the statutory steady state voltage levels.

Inspections: PUCSL will conduct Pilot inspection Program for Inverter Settings Compliance Verification (LV feeders representing each distribution licensees).

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/01	Manager: Dileepa	Adviser: Chamath
Team:		

1.Activity Name: Review legal framework and identify envisaged regulatory framework pertaining to prosumer generation including RTSPV (instruments and interventions)

2. What is the ☐Issue ☐ Inadequacy ☑
The Sri Lanka Electricity Act. No. 36 of 2024 provides a new landscape for prosumer generation including Rooftop Solar PV systems. The section 25(3) of the act inter-alia provides for preparation of regulations governing the technical and safety requirements pertaining to interconnection of embedded generation to distribution licensee's network. Hence there is a requirement of doing a comprehensive review of the new legal framework and map it to a coherent regulatory framework in order to streamline the regulation of prosumer generation.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conducting a comprehensive review of Sri Lanka Electricity Act. No. 36 of 2024 in lorder to identify the envisaged regulatory framework pertaining to prosumer generation including but not limited to RTSPV and identify the requisite regulatory instruments and interventions.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The findings of the review will be compiled as a report and the will be used to develop salient recommendations in the subsequent activity in order to develop an implementation roadmap for regulatory interventions by the secretariate.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output							
	OP	Review report on the new regulatory framework pertaining to prosumer generation					
	KP	report					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			34			
Total			34			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct	Review Report on Regulatory framework.	
Nov		
Dec		

Activity Start Date: 01/02/22 End Date:31/07/22 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/01/01	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Assist the Minister by formulating and recommending regulations on open access

2. What is the ☐Issue ☐ Inadequacy ☑
The recently enacted Sri Lanka Electricity Act, No. 36 of 2024 envisages open access to be operationalized in the electricity industry in Sri Lanka by the Minister with the assistance of the PUCSL. Therefore, requisite regulatory instruments and a roadmap for establishing the regulatory framework for operationalising open access would be developed by way of building consensus amongst relevant stakeholders.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Preparing open access regulation with the help of competent consultants with relevant experience, in consultation with relevant stakeholders.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The first step after selection of consultants and award of the contract would be to develop a consultation document which will be subjected to a stakeholder consultation as menas of consensus building. The draft regulations will be developed following that which will be also subjected to stakeholder consultation before being recommended to the ministry.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output							
	OP	Draft Regulations on Open access					
	KP	report					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA		1.3M	56		5.7M	
Total		1.3M	56		5.7M	

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Selection of Consultants or Funding agency	
Jun		
Jul		
Aug		
Sep	Consultation document	
Oct		
Nov		
Dec	Stakeholder consultation on open access – Roadmap	

Activity Start Date: 01/02/26 End Date:31/12/26 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/02	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Recommendations on promulgating regulatory framework pertaining to RTSPV

2. What is the ☐Issue ☐ Inadequacy ☑
The Sri Lanka Electricity Act. No. 36 of 2024 provides a new landscape for prosumer generation including Rooftop Solar PV systems. The section 25(3) of the act inter-alia provides for preparation of regulations governing the technical and safety requirements pertaining to interconnection of embedded generation to distribution licensee's network. Hence there is a requirement of doing a comprehensive review of the new legal framework and map it to a coherent regulatory framework in order to streamline the regulation of prosumer generation.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conducting a comprehensive review of Sri Lanka Electricity Act. No. 36 of 2024 in order to identify the envisaged regulatory framework pertaining to prosumer generation including but not limited to RTSPV and identify the requisite regulatory instruments and interventions.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The salient recommendations based on the previous activity will be compiled after internal stakeholder consultation. These recommendations will be used as an implementation roadmap for regulatory interventions by the secretariate in upcoming years.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output

OP	Report on the salient recommendations to adopt new regulatory framework						
KP	report						
KPI Units			0	0	0	0	1
Year		A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			34			
Total			34			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct	Recommendations on Regulatory framework	
Nov		
Dec		

Activity Start Date: 01/02/22 End Date:31/07/22 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/02	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Recommendations on promulgating regulatory framework pertaining to RTSPV

2. What is the ☐Issue ☐ Inadequacy ☑
The Sri Lanka Electricity Act. No. 36 of 2024 provides a new landscape for prosumer generation including Rooftop Solar PV systems. The section 25(3) of the act inter-alia provides for preparation of regulations governing the technical and safety requirements pertaining to interconnection of embedded generation to distribution licensee's network. Hence there is a requirement of doing a comprehensive review of the new legal framework and map it to a coherent regulatory framework in order to streamline the regulation of prosumer generation.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conducting a comprehensive review of Sri Lanka Electricity Act. No. 36 of 2024 in order to identify the envisaged regulatory framework pertaining to prosumer generation including but not limited to RTSPV and identify the requisite regulatory instruments and interventions.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The salient recommendations based on the previous activity will be compiled after internal stakeholder consultation. These recommendations will be used as an implementation roadmap for regulatory interventions by the secretariate in upcoming years.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output

OP	Report on the salient recommendations to adopt new regulatory framework						
KP	report						
KPI Units			0	0	0	0	1
Year		A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			34			
Total			34			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct	Recommendations on Regulatory framework	
Nov		
Dec		

Activity Start Date: 01/02/22 End Date:31/07/22 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/02/01	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Assist the Minister by formulating and recommending regulations on the national electricity market

2. What is the ☐Issue ☐ Inadequacy ☑
The recently enacted Sri Lanka Electricity Act, No. 36 of 2024 envisages National Energy Market to be operationalized in the electricity industry in Sri Lanka by the Minister. Therefore, requisite regulatory instruments and a roadmap for establishing the regulatory framework for operationalizing National Energy Market would be developed by way of building consensus amongst relevant stakeholders.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Preparing regulations on National Electricity market with the help of competent consultants with relevant experience, in consultation with relevant stakeholders.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The first step after selection of consultants and award of the contract would be to develop a consultation document which will be subjected to a stakeholder consultation as menas of consensus building. The draft regulations will be developed following that which will be also subjected to stakeholder consultation before being recommended to the ministry.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output	OP	Draft Regulations on National Electricity Market					
	KP	report					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA		1.3M	56		5.7M	
Total		1.3M	56		5.7M	

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Selection of Consultants or Funding agency	
Jun		
Jul		
Aug		
Sep	Consultation document	
Oct		
Nov		
Dec	Stakeholder consultation– Roadmap	

Activity Start Date: 01/02/26 End Date:31/12/26 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/01/02	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Review and revise the Grid Code of Sri Lanka to facilitate Open Access

2. What is the ☐Issue ☐ Inadequacy ☑
The recently enacted Sri Lanka Electricity Act, No. 36 of 2024 envisages open access to be operationalized in the electricity industry in Sri Lanka by the Minister with the assistance of the PUCSL. Therefore, requisite regulatory instruments and a roadmap for establishing the regulatory framework for operationalising open access would be developed by way of building consensus amongst relevant stakeholders.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Reviewing and revising the Grid code to facilitate the implementation and operationalization of open access to electricity network.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The requisite changes of any to the Grid Code will be earmarked subsequent to stakeholder consultation and the inception report of the Consultants. Aftewards the requisite revisions will be incorporate to the grid code and will be circulated among Grid Code Enforcement and Review Panel and other stakeholders as applicable before incorporating revisions into the Grid Code and recommending for commission approval.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output

OP	Revised Grid code with Open Access provisions						
KP	report						
KPI	Units		0	0	0	0	1
Year		A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			51			
Total			51			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Study and identification of requisite provisions	
May		
Jun		
Jul		
Aug	Study of requisite provisions in other jurisdictions	
Sep		
Oct		
Nov		
Dec	Drafting Access Code and consultation	

Activity Start Date: 01/02/26 End Date:31/12/26 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP/2026/RA/CP/03	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Study and report on emerging prosumer generation models and their implications on the electricity industry of Sri Lanka

2. What is the ☐Issue ☐ Inadequacy ☑
The Sri Lanka Electricity Act. No. 36 of 2024 provides a new landscape for prosumer generation including Rooftop Solar PV systems. Accordingly prosumer generation is expected to play a significant role in future electricity industry, that is likely to transcend that of existing rooftop solar PV schemes. Therefore, it is imperative to explore and earmark the plausible business models and regulatory frameworks in order to reap the maximum benefits of these burgeoning technologies and possibilities.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conducting a comprehensive study of the technological and regulatory landscape in global and local context in order to identify or develop prosumer generation models that can be succesfully deployed in Sri Lankan energy industry.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The findings and salient recommendations will be compiled as a report after the study. The recommendations can be used to complement an internal implementation roadmap for regulatory interventions bt the secretariate in upcoming years and also could feed into a policy advise document.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output

OP	Study Report on the emergent prosumer generation models						
KP	report						
KPI	Units		0	0	0	0	1
Year		A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			40			
Total			40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Preliminary report on the technical, legal and regulatory	
Apr		
May		
Jun	Interim report on Prospective prosumer generation models	
Jul		
Aug		
Sep	Final Report on implications on the electricity industry in sri lanka	
Oct		
Nov		
Dec		

Activity Start Date: 01/02/26 End Date:31/12/26 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP25/RA/CP/03/01	Manager: Dileepa	Adviser: Chamath

Team:
1.Activity Name: Guidelines on Rooftop Solar PV Schemes – classifications and standardization

2. What is the ☑Issue ☐ Inadequacy ☐
The scheme agnostic contractual structure for rooftop solar PV systems, promulgated by the commission in 2025 is a marked deviation from the prevailing scheme specific approach towards regulation of prosumer generation and accordingly requires to be supplemented by directives and detailed guidance documents for implementation/adaptation. In the absence of such a detailed guidance document, stakeholders such as staff of distribution licenses, investors, tariff customers, as well as solar companies, who are accustomed to the existing scheme specific paradigm, will face difficulties in adaptation. Furthermore, the contractual structure needs to be updated to accommodate 'aggregators' who are already a stakeholder in the Rooftop Solar PV (RTSPV) ecosystem. Furthermore, regulatory instruments generally accompany guidance documents in jurisdictions with mature regulatory regimes.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Streamlining the adoption/implementation of the scheme agnostic contractual structure for rooftop solar PV systems, promulgated by the commission.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The prepared guidance document once finalised afted discussion with stakeholders, will be issued to the Distribution licensees for implementation/adoption. The regulatory tools required to amended to harmonise the aforesaid contractual arrangements will also be revised and issued after stakeholder consultation and commission approval.

5. What are the main benefits to stake holders
Increased efficiency of operations and less complaints/disputes. And compliance with legal and regulatory requirements.

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Increased fairness in tariffs and making electricity more affordable to consumers

Output							
	OP	Guidance Document on RTSPV and Revised regulatory instruments					
	KP	report					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2018 (A)	2019	2020 (T)	2021	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			51			
Total			51			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Final report on Guideline	
Apr		
May		
Jun		
Jul	Interim Report on Revised Interconnection Agreements and	
Aug		
Sep	Final Report on Revised Interconnection Agreements and	
Oct	Final Report on Recommendations	
Nov		
Dec		

Activity Start Date: 01/02/22 End Date:31/07/22 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

Study of existing end user tariffs approved for exempted distributors.
Develop of draft methodology document.
Discussion with stakeholders
Issue price cap methodology and revised guidelines

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP26/RA/RU/01/01	Manager: Chamath	Adviser:

Team: Dileepa
1. Activity Name: Select brands and authorize parties, renew agreements with existing market participants, grant consent for genuine oils

2. What is the ☐Issue ☐ Inadequacy ☑
Regulate market entry and participation as per the Order published under Section 5B (1) of the Ceylon Petroleum Corporation Act, No. 28 of 1961 as amended, which stipulates that the right to import, export, blend, produce, sell, supply or distribute lubricants should be granted only to qualified brands/parties selected through an evaluation process, and the policy framework for liberalization of the lubricant market formulated by the Commission and approved by the Cabinet of Ministers, which includes criteria restricting market entry to parties possessing a lubricant brand meeting requisite technical, operational and financial qualifications.
In addition, in terms of agreements executed with market participants, the consent of the Government is required to import, export, blend, produce, sell, supply or distribute genuine oil in

3.What is the proposal for solving/ improving / fulfilling above in item 2
Select brands and authorize parties to carry out the following activities as per Order published under Section 5B (1) of the Ceylon Petroleum Corporation Act, No. 28 of 1961 and Cabinet Paper No. 06/0858/217/015 on Liberalization of the Lubricant Market & Interim Regulation by the Public Utilities Commission of Sri Lanka dated 08.05.2006 and decision dated 24.05.2006 i.e. policy framework for the liberalization of the lubricant market as revised from time to time: Import, export, sell, supply or distribute genuine transmission oil (CVT Oil, ATF, Gear Oil) recommended by an Original Equipment Manufacturer (Activity B); Import, export, sell, supply or distribute marine lubricants and greases (Activity C1); and Import, export, sell, supply or distribute industrial lubricants and greases (Activity C 2)
Grant consent to import, export, blend, produce, sell, supply or distribute genuine oils based on guidelines formulated by the Commission and sanctioned by the Ministry.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Review and revise technical, operational and financial criteria for selection as required, prepare the Request for Qualification document, review applications and advise the Cabinet Appointed Procurement Committee and Cabinet Appointed Negotiation Committee, and execute agreements with selected parties.
Based on criteria formulated by the Commission and sanctioned by the Ministry, obtain requisite information from the lubricant manufacturer, Original Equipment Manufacturer plus local franchisee etc., review information submitted, recommend grant of consent, and execute agreements, as applicable.

5. What are the main benefits to stake holders
Promotion of competition and availability of lubricants and greases

6.Activity Details

Key Result Area:	Demand for lubricants and greases is met efficiently, economically and safely

Outcome	Regulation of the lubricant and grease market

Output	OP	Provision of advice and assistance to the Ministry of Energy, CAPC and CANC as					
	KP	Selected brands and authorized parties; consent granted for genuine oils					
	KPI Units		0	0	0	0	0
	Year	A - Actual, T -	2024 (A)	2025	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2026	2026			2023	2024
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			10			
Total			10			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	1.5 man-days	
Feb	1.0 man-day	
Mar	1.0 man-day	
Apr	1.0 man-day	
May	1.0 man-day	
Jun	1.0 man-day	
Jul	1.0 man-day	
Aug	1.0 man-day	
Sep	1.0 man-day	
Oct	1.0 man-day	
Nov	1.0 man-day	
Dec	1.0 man-day	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Based on Order published under Sub-section (1) of Section 5C of the Ceylon Petroleum Corporation Act, No. 28 of 1961 as amended, formulate criteria for selection, prepare the Request for Qualification document, review applications and advise the Cabinet appointed Procurement Committee and Negotiation Committee, and execute agreements with selected parties.

Based on established criteria for granting consent, obtain requisite information from the lubricant manufacturer, Original Equipment Manufacturer plus local franchisee etc., review information submitted, recommend grant of consent, and execute agreements, as applicable

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP26/RA/RU/01/02	Manager: Chamath	Adviser:

Team: Dileepa
1. Activity Name: Collect, record, and disseminate information - identify requisite information and review draft reports

2. What is the ☐Issue ☐ Inadequacy ☑
In terms of agreements executed by the Government, market participants are required to submit technical, financial and other information to the Commission periodically. This information is then processed to create quarterly and annual lubricant market reports, including market analysis. These reports are shared among market participants to promote competition.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Identify, collect, and record technical, financial and other information from market participants monthly and annually as per the provisions of the agreements executed by the Government. Process the technical, financial and other information Prepare quarterly and annual market reports and disseminate information on lubricant market performance with the aim of monitoring the market and promoting competition.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Review and revise the technical, financial and other information to be requisitioned monthly and annually from market participants pertaining to their operations. Thereafter, review and comment on drafts of the quarterly and annual market performance reports prepared by the Licensing Division.

5. What are the main benefits to stake holders
Promotion of competition and availability of lubricants and greases.

6.Activity Details

Key Result Area:	Demand for lubricants and greases is met efficiently, economically and safely.

Outcome	Regulation of the lubricant and grease market.

Output	OP	Information Submission Formats; Quarterly and Annual Market Reports					
	KPI	Technical, financial and other information required; comments on quarterly and annual reports					
	KPI Units		0	0	0	0	0
	Year	A - Actual, T -	2024 (A)	2025	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2026	2026			2023	2024
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			10			
Total			10			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	4.0 man-days	
Feb		
Mar		
Apr	2.0 man-days	
May		
Jun		
Jul	2.0 man-days	
Aug		
Sep		
Oct	2.0 man-days	
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Review and revise the technical, financial and other information to be requisitioned monthly and annually from market participants pertaining to their operations. Review and comment on drafts of quarterly and annual market performance reports prepared by the Licensing Division.

ACTIVITY PLAN 2026	Division: Regulatory Affairs	
Ref No AP26/RA/RU/02/01	Manager: Chamath	Adviser:

Team: Dileepa
1. Activity Name: Enforce Sri Lanka Standards vide schemes for inspections, special category oils etc.

2. What is the ☐Issue ☐ Inadequacy ☑
Order published under Section 5B (1) of the Ceylon Petroleum Corporation Act, No. 28 of 1961 as amended stipulates that lubricants and greases imported into and blended in Sri Lanka shall be subject to standards of quality by the Sri Lanka Standards Institution. The Sri Lanka Standards Institution has published Sri Lanka Standards for automotive lubricants and greases - diesel engine oils, petrol engine oils, gear oils, four-stroke motorcycle oils, two-stroke cycle oils, and greases. Cabinet of Ministers has directed: The Ministry to introduce an ongoing quality assurance mechanism, collaborating with the Commission and the SLSI in order to ensure all the lubricants in the market meet minimum quality standards SLSI to issue National Standards Conformity Certification for lubricants imported into and blended in Sri Lanka, as approved by the regulator Consumer Affairs Authority to enforce regulations to remove all substandard as well as unauthorized lubricants from the market to ensure availability of quality lubricants, as approved by the regulator Sri Lanka Customs and Department of Import &Export Control to strictly enforce the guidelines issued by the Ministry to regulate importation of lubricants In view of the above, an inspection scheme for lubricants imported into Sri Lanka was formulated by the Commission and is implemented by the Sri Lanka Standards Institution and Sri Lanka Customs under the purview of the Ministry of Energy. Similarly, an inspection scheme for
Also, there is a small segment of specific industrial application of engine oils based primarily on Original Equipment Manufacturer recommendations that may be lower than Sri Lanka Standard, which includes railroad engines, marine engines, power generation engines etc. In such situations, a special consideration and a waiver in the form of a written authority (no-objection) need to be provided for the user to procure their oil requirements from an authorized lubricant market participant. Scheme for granting a waiver from the requirement of conforming to the applicable minimum Sri Lanka Standard and a written authority (no-objection) to import special category oil for own-use was formulated by the Commission for implementation by the Ministry of Energy. Commission is a member of the Ministerial Committee appointed to review and recommend requests to import special category oils

3.What is the proposal for solving/ improving / fulfilling above in item 2
Enforce Sri Lanka Standards vide inspection schemes formulated by the Commission and implemented by the Sri Lanka Standards Institution and Sri Lanka Customs under the purview of the Ministry of Energy
Based on the scheme (criteria) for grant of waiver (written authority), obtain requisite information from Original Equipment Manufacturer, blender, consumer, review information submitted, and recommend grant of waiver (written authority).

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Provide advice and assistance to the Ministry of Energy on enforcing Sri Lanka Standards vide schemes for inspections and granting written authority (no-objection) for special category oils.

5. What are the main benefits to stake holders
Ensure that lubricants and greases are supplied at quality standards.

6.Activity Details

Key Result Area:	Demand for lubricants and greases is met efficiently, economically and safely

Outcome	Regulation of the lubricant and grease market

Output	OP	Implementation of inspection schemes and written authority (no-objections) for special category oils					
	KP	Provision of advice and assistance					
	KPI Units		0	0	0	0	0
	Year	A - Actual, T -	2024 (A)	2025	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2026	2026			2023	2024
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
RA			5			
Total			5			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	0.416 man-days	
Feb	0.416 man-days	
Mar	0.416 man-days	
Apr	0.416 man-days	
May	0.416 man-days	
Jun	0.416 man-days	
Jul	0.416 man-days	
Aug	0.416 man-days	
Sep	0.416 man-days	
Oct	0.416 man-days	
Nov	0.416 man-days	
Dec	0.416 man-days	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Provide advice and assistance to the Ministry of Energy on enforcing Sri Lanka Standards vide schemes for inspections and granting written authority (no-objection) for special category oils.

ACTIVITY PLAN 2026	Division: Lubricant	
Ref No: PHC/2025/LUB/GP/01	Manager: W.A.T Dhanushka	Adviser: DDG Industries

Team:
1.Activity Name: Study and Policy Advice on Lubricant Retail Network Registration

2. What is the ☑Issue ☐ Inadequacy ☐
In Sri Lanka, the import, export, sale, and distribution of lubricants without government consent are not allowed. The absence of a dedicated regulatory body and the delay in introducing the industry bill have made effective oversight of industry operations particularly difficult. As per a cabinet decision and the corresponding gazette notification, the sale of lubricants is legally recognized as an activity that must be conducted under a valid agreement. The retail lubricant network forms a vital component of the national supply chain, with an estimated 12,000 retail outlets currently operating across the country without proper legal ground.

3.What is the proposal for solving/ improving / fulfilling above in item 2
This study will comprehensively examine Sri Lanka's lubricant retail network—its structure, operating practices, and the mechanisms by which misconduct occurs. It will assess retailer product knowledge, catalog prevailing market and consumer issues, and outline practical pathways to bring lubricant sales fully within the existing legal framework. Based on these findings, we will develop clear, actionable policy advice for the Ministry of Finance and Energy.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The study aims to provide insights into the behavior of the lubricant retail network and identify existing legal gaps that enable issues such as product adulteration, the sale of substandard products, and the distribution of unauthorized items. The resulting policy advice will recommend an effective mechanism to integrate the retail network into a comprehensive regulatory framework, enabling continuous monitoring of their activities to safeguard both consumer rights and the integrity of the industry.

5. What are the main benefits to stake holders
The study benefits stakeholders by improving transparency, accountability, and regulatory compliance within the lubricant retail sector. It helps protect consumers from adulterated or unauthorized products while promoting fair competition among retailers.

6.Activity Details

Key Result Area:	Market Compliance

Outcome	Improved Consumer Satisfaction

Output	OP	Policy Advice to the Government					
	KP	Data Quality and Standardization					
	KPI Units		1	1	0	0	1
	Year	A - Actual, T -	2026(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
LUB	-	-			6,000,000	6,000,000
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	Preparation of Consultancy Document	
Mar		
Apr		
May	Selection of a suitable Consultant/ Firm	
Jun		
Jul		
Aug	Interim report	
Sep		
Oct	Final Report	
Nov	Policy advise to the Government	
Dec		

Activity Start Date: 01/01/26 End Date:30/09/26 Duration: 9 months

7.Explain how the activity is carried out in 2026 with main steps

The next phase will focus on the continuation of discussions with newly appointed licensees and PUCSL management to establish the common data platform and related standards. This process will involve consultations and technical meetings to align system requirements, data protocols, and reporting structures. Once consensus is reached, the parties will formalize an agreement outlining the roles, responsibilities, and timelines for implementation. Following agreement, the approved data and reporting standards will be finalized and published, ensuring all stakeholders adopt a unified framework for data collection, validation, and communication.

ACTIVITY PLAN 2026	Division: Lubricant	
Ref No: PUC/2025/LUB/CP/02	Manager: W.A.T Dhanushka	Adviser: DDG Industries

Team:
1.Activity Name: Revamping Stakeholder Data Acquisition System interconnecting with the ASYCUDA

2. What is the ☑Issue ☐ Inadequacy ☐
The Lubricant Market Report is published at the end of each quarter and serves as a key reference for industry players, the Ministry of Energy, the Commission, and other stakeholders to assess market trends and performance. Currently, quarterly data is submitted manually by market participants, and validation against Sri Lanka Customs records is also performed manually. This process is time-consuming, inefficient, and prone to errors, highlighting the need for a more automated and reliable system.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Developing a digital system which enables digital data collection and validation process with SL customs data.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The proposed system will facilitate efficient data submission and validation by industry players. This automation will save time, reduce errors, and enhance operational efficiency for the Commission. As a result, data will be processed and dispatched in a more timely manner, allowing for deeper analysis and more accurate insights into the lubricant market's performance and trends.

5. What are the main benefits to stake holders
The players will have more convenient way for data submission and receive market reports timely.

6.Activity Details

Key Result Area:	

Outcome	Improved efficiency

Output	OP	Stakeholder Data Acquisition System					
	KP	Percentage reduction in time taken to collect, validate, and reconcile quarterly report					
	KPI Units		1	1	0	0	1
	Year	A - Actual, T -	2026(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
LUB	-	-			7,000,000	7,000,000
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Discussion with SL Customs	
Feb	Discussion with Lubricant Players and other stakeholders	
Mar	Research and development of SRS	500,000.
Apr		
May		
Jun	Selection of a Suitable Team to develop the system	1,200,000
Jul		
Aug		
Sep		
Oct		
Nov	Testing and Training	
Dec	Deployment for use	5,300,000

Activity Start Date: 01/01/26 End Date:30/09/26 Duration: 9 months

7.Explain how the activity is carried out in 2026 with main steps

The activity involves developing and implementing an automated system for lubricant market data submission and validation. Industry players upload their data through the platform, which automatically cross-verifies it with Sri Lanka Customs records. The Commission then reviews reconciled data, ensuring accuracy and efficiency, enabling faster preparation and release of the quarterly Lubricant Market Report.

ACTIVITY PLAN 2026	Division: Lubricant	
Ref No: PUC/2025/LUB/CP/02	Manager: W.A.T Dhanushka	Adviser: DDG Industries

Team:
1.Activity Name: Study and Policy advice on the importation, usage and disposal of white paraffin oil

2. What is the ☑Issue ☐ Inadequacy ☐
White Paraffin oil (Paraffinum liquidum) has range of industrial usages as a row material, lubricant and release agent applications from apparel industry, cosmetic and pharmaceuticals and rubber processing etc. Therefore this product is imported in large quantities to the country. Another illegal usage of white oil is it is used in lubricant adulteration process due to its qualities. The problem is no authority has information on what the national requirement is, how much is imported and a mechanism to provide white oil to rightful industries while blocking reaching for illegal activities.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conduct a comprehensive assessment of the nation's actual white-oil demand, quantify annual imports, and design a mechanism that ensures supply only to legitimate end-uses while preventing diversion to illegal activities. Based on the findings, develop clear, actionable policy advice for the Government to properly regulate white-oil procurement, distribution, and oversight.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Based on the study's findings, a regulatory mechanism will be designed and submitted—along with policy recommendations—to the Government for implementation.

5. What are the main benefits to stake holders
Legitimate industries will receive white oil exclusively for their approved production activities, while illegal uses will be eliminated. This will help preserve the integrity and quality of lubricants in the market.

6.Activity Details

Key Result Area:	Petroleum

Outcome	Improved access of quality ensured lubricant products for consumers

Output	OP	Study report and policy advice					
	KP	Percentage reduction of gray lubricant market					
	KPI Units		1	1	0	0	1
	Year	A - Actual, T -	2026(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
LUB	-	-			5,000,000	5,000,000
Total						

Month	Milestones Planned in 2026	Disbursement Plan in [illegible]
Jan		
Feb		
Mar	Consultancy Document	
Apr		
May		
Jun	Selection of a Suitable Consultancy Team	700,000
Jul		
Aug		
Sep		
Oct	Stakeholder Consultation	700,000
Nov	Deployment for use	3,600,000
Dec		

Activity Start Date: 01/01/26 End Date:30/11/26 Duration: 11months

7.Explain how the activity is carried out in 2026 with main steps

In 2026, the activity will be implemented through data collection from Customs and industries, assessment of national white oil demand, analysis of illegal usage risks, and stakeholder consultations. A regulatory mechanism will then be designed, piloted, and refined before submission of the final policy advice to the Government, ensuring controlled distribution and prevention of misuse.

ACTIVITY PLAN 2026	Division: Lubricant	
Ref No: PUC/2025/LUB/PU/01	Manager: W.A.T Dhanushka	Adviser: DDG Industries

Team:
1.Activity Name: Quarterly Stakeholder progress review

2. What is the ☑Issue ☐ Inadequacy ☐
Regular updates on the market situation will be carried out to identify emerging issues, recognize positive developments, and propose effective solutions for continuous industry improvement.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Quarterly meetings will be held with all lubricant industry stakeholders to review market performance, address challenges, share positive developments, and discuss strategic actions for future improvement.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The market situation will be reviewed quarterly to assess current conditions, enabling timely and appropriate responses to emerging challenges and opportunities.

5. What are the main benefits to stake holders
Improved relationship with the regulators and the policy makers

6.Activity Details

Key Result Area:	Petroleum

Outcome	Timely update of market situation

Output	OP	Quarterly meetings					
	KP	Number of meetings conducted					
	KPI Units		1	1	0	0	1
	Year	A - Actual, T -	2026(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
LUB	-	-			1,200,000	1,200,000
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	1st Quarter Meeting	300,000
May		
Jun		
Jul	2nd Quarter Meeting	300,000
Aug		
Sep		
Oct	3rd Quarter Meeting	300,000
Nov		
Dec	4th Quarter Meeting	300,000

Activity Start Date: 01/01/26 End Date:30/11/26 Duration: 11months

7.Explain how the activity is carried out in 2026 with main steps

four meetings will be held at the end of each quarter.

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/01/CP/01	Manager: W.A.T Dhanushka	Adviser: Yasantha Rathuwithana

Team:
1.Activity Name: “PUCSL Connect” - Consumer Mobile Application

2. What is the ☑Issue ☐ Inadequacy ☐
At present, consumer engagement with the Public Utilities Commission of Sri Lanka (PUCSL) is primarily limited to the official website, which functions as a one-way, information-sharing platform. While selected updates are also published through social media channels, these platforms do not facilitate interactive or real-time communication. The Commission currently lacks a two-way communication system that allows for continuous consumer feedback, comments, or engagement on a 24/7, year-round basis. In the evolving regulatory environment, it has become increasingly important to enhance proactive information dissemination and to establish dynamic, interactive communication mechanisms that respond effectively to consumer needs.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Developing a mobile application that enables consumers, Registered Consumer Network (RCN) members, and other stakeholders to connect with the Public Utilities Commission of Sri Lanka (PUCSL) for the exchange of information, awareness-building, and the provision of feedback and opinions on matters that affect them.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
With the launch of the mobile application, the Public Utilities Commission of Sri Lanka (PUCSL) will be able to receive complaints, inquiries, information requests, and feedback related to public consultations directly through the platform. The application will also serve as an effective tool for conducting public awareness and outreach activities, ensuring broader and more inclusive stakeholder participation. Furthermore, the mobile application will play a vital role in sustaining and strengthening the Registered Consumer Network (RCN) established in 2025, by providing a continuous and interactive communication channel between the Commission and its members.

5. What are the main benefits to stake holders
The initiative aims to promote proactive and real-time interaction between PUCSL and its stakeholders, thereby increasing awareness, transparency, and responsiveness.

6.Activity Details

Key Result Area:	Enhanced PUCSL- Consumer Communication

Outcome	Increased Consumer Engagement with the PUCSL

Output							
	OP	Mobile Application					
	KP	Number of Communications via Web Application					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-				4,000,000
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan	Finalization of Software Requirement Specification (SRS)	
Feb		
Mar		
Apr		
May		
Jun	Procuring a Suitable Software Developer (Competitive Bidding)	
Jul		
Aug	Final Business Analysis Report	1,000,000
Sep		
Oct		
Nov	Development and Launching of the Mobile Application	3,000,000
Dec	Training for Staff/consumer Networks	

Activity Start Date: 01/01/26 End Date:20/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

The project will begin with the identification of requirements and the development of a Software Requirement Specification (SRS) to define the system's features and functionalities. A suitable developer will then be procured to carry out the development work. The selected developer will prepare a Business Analysis (BA) report, in consultation with all relevant departments of the PUCSL to ensure that the application meets operational and regulatory needs. Following this, the mobile application will be developed and launched, and user training sessions will be conducted to ensure effective use and management of the system.

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/01/CP/02	Manager: Roshan Weerasooriya	Adviser: Yasantha Rathuwithana

Team:
1.Activity Name: Procedure on actions to be taken when damaged to electricity supply equipment located in consumer premises

2. What is the ☑Issue ☐ Inadequacy ☐
Consumers have raised numerous complaints regarding the violation of their rights and the lack of transparency and consistency in the actions of Distribution Licensees, particularly in cases involving the recovery of losses arising from damage to electrical equipment installed at consumer premises. Many consumers have expressed concern that the decisions made by Distribution Licensees in such cases appear arbitrary, inconsistent, and not based on clear policies or regulatory guidelines. This has led to confusion, dissatisfaction, and a perceived lack of fairness in the process, as consumers feel inadequately informed and unfairly treated when held responsible for equipment damages or related costs.

3.What is the proposal for solving/ improving / fulfilling above in item 2
To address the issue of inconsistent loss recovery practices by Distribution Licensees (DLs) and to reduce the “consumer/DL request to complaint ratio” by 20%, it is proposed to develop and implement a standardized procedure governing the actions to be taken when electricity supply equipment located within consumer premises is damaged. This procedure will clearly define responsibilities, assessment methods, documentation requirements, and timelines for both consumers and DLs.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The proposed activity will be implemented through a structured regulatory process over approximately six months. Initially, a detailed analysis of consumer complaints and existing circulars will be conducted to draft the standardized procedure (Month 1). Stakeholder consultations, including Distribution Licensees and consumer representatives, will then be held to gather feedback and refine the draft (Month 2-4). The revised procedure will be submitted to the Commission for review and approval under Sections 14 and 17 of the PUCSL Act (Month 5). Following approval, the Commission will issue directives to DLs for adoption, training, and full implementation (Month 6).

5. What are the main benefits to stake holders
By establishing uniform guidelines, the initiative aims to promote transparency, accountability, and fairness in the loss recovery process, thereby minimizing disputes, improving consumer confidence, and enhancing overall service delivery by Distribution Licensees.

6.Activity Details

Key Result Area:	Improved customer service by DLs

Outcome	Increased Consumer satisfaction and compliance to regulatory tools by DLs

Output	OP	Commission approved procedure					
	KP	Reduced consumer complaints on similar nature					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-				
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	detailed analysis of consumer complaints and existing circulars	
Jul	Stakeholder consultations	
Aug		
Sep		
Oct		
Nov	Draft final procedure and obtaining the Commission's approval	
Dec	Submit to DLs for implementation	

Activity Start Date: 01/06/26 End Date:31/12/26 Duration: 06 months

7.Explain how the activity is carried out in 2026 with main steps

The activity will be carried out over six months through a structured regulatory process. In the first month, consumer complaints and circulars will be analyzed to draft the standardized procedure. During months two to four, stakeholder consultations will be conducted to refine the draft. In month five, the revised procedure will be submitted to the Commission for approval under Sections 14 and 17 of the PUCSL Act. Finally, in month six, the Commission will issue directives for adoption, training, and full implementation by Distribution Licensees, ensuring consistent and transparent loss recovery practices across the sector.

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/01/CP/03	Manager: Roshan Weerasooriya	Adviser: Yasantha Rathuwithana

Team:
1.Activity Name: Setting up of Consumer Advocates to Protect Rights of Electricity Consumers at Grievance Handling

2. What is the ☑Issue ☐ Inadequacy ☐
A significant number of electricity consumers struggle to effectively navigate the complex regulatory and grievance-handling procedures established within the sector. Many are unaware of their rights, the formal complaint mechanisms available to them, or the documentation and processes required to seek redress for service-related issues. This lack of understanding often results in incomplete or improperly submitted complaints, delays in resolution, and in some cases, the abandonment of legitimate grievances. Consequently, consumer confidence in the fairness and accessibility of the complaint-handling system is weakened, highlighting the urgent need for greater support, guidance, and awareness to ensure equitable participation in the process.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The establishment of Consumer Advocates is essential to strengthen consumer protection and ensure fair treatment in the electricity grievance handling process. Many consumers face difficulties in understanding regulatory procedures, complaint mechanisms, and their rights under existing laws, which often leads to ineffective complaint resolution or withdrawal of genuine grievances. By introducing trained Consumer Advocates, consumers will gain access to professional guidance and support both before and after filing complaints. This initiative will help bridge the knowledge gap, promote transparency, and empower consumers to actively participate in the grievance redressal process, thereby enhancing confidence and accountability within the electricity sector.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The activity will be implemented through a structured regulatory process from June 2026 to December 2027. During the early period, necessary documentation, guidelines, and role descriptions for Consumer Advocates will be drafted followed by stakeholder consultations with Distribution Licensees, consumer groups, and regulatory officers will be conducted to refine the framework. In January 2027, the finalized proposal will be submitted to the Commission for approval under Section 17(d) of the PUCSL Act and Section 25(c) of the SLEA. Upon approval to the framework and advertise, from January–July 2027, Consumer Advocates will be appointed and provided with comprehensive training before full implementation.

5. What are the main benefits to stake holders
The introduction of Consumer Advocates will benefit all key stakeholders in the electricity sector. For consumers, it ensures easier access to guidance, greater awareness of rights, and fairer, faster resolution of grievances. Distribution Licensees will experience fewer procedural disputes and improved communication with consumers, enhancing trust and service quality. For the regulator, it strengthens transparency, accountability, and compliance with consumer protection mandates under existing laws. Overall, Consumer Advocates will bridge the gap between

6.Activity Details

Key Result Area:	Satisfied consumer through fair resolution of grievances

Outcome	Increased Consumer satisfaction and compliance to regulatory tools by DLs

Output							
	OP	Appointing Consumer Advocates					
	KP	Increased number of successfully resolved consumer complaints					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-				
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct	Completion of drafting the documents required (Concept paper, ToR, Code of Conduct etc.)	
Nov	Complete obtaining Comments from the internal staff	
Dec	Finalize the documents	

Activity Start Date: 01/06/26 End Date:31/12/27 Duration: 18 months

7.Explain how the activity is carried out in 2026 with main steps

The implementation of the Consumer Advocate initiative will follow a structured timeline from October 2026 to December 2027. The drafting of key documents, including the Concept Paper, Terms of Reference, and Code of Conduct, will be completed by October 2026, followed by obtaining internal staff comments in November and finalizing the documents in December 2026. Commission approval will be secured in January 2027, after which registration advertisements for Consumer Advocates will be published in February. The registration process will be completed by July 2027, and by December 2027, provincial-level awareness programs on consumer protection regulatory tools will be conducted.

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/04/CP/01	Manager: Radhika	Adviser: Yasantha
Team: Yasantha, Thanuj		
1.Activity Name: Study on Impact of End-User Electricity Tariff Revisions to Prices of Consumer Goods and Services		

2. What is the ☐Issue ☐ Inadequacy ☑
The activity "Mechanism to Revise Prices of Selected Essential Consumer Goods Due to Electricity End User Tariff Revision" aims to ensure that the economic impact of electricity tariff changes is fairly reflected in the pricing of essential goods. Often, consumers do not benefit from electricity tariff reductions, while price increases in electricity are rapidly followed by disproportionate rises in the prices of essential items. This initiative seeks to correct that imbalance through a collaborative mechanism involving economic regulators, enabling fair and timely price adjustments for regulated essential goods.

3.What is the proposal for solving/ improving / fulfilling above in item 2
This research is expected to finish by end of 2026 and thereafter advise the government, create awareness and monitor to ensure appropriate standards related to consumer protection.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The output of the activity itself will be policy dialogue with relevant organizations and will be analyzed price behavior and developing a practical revision mechanism subsequent to Commission approval. This study has been carried out considering a six-month tariff revision and data from CEB consumers. The findings of the study are subject to following limitations. • Only one tariff revision considered. • Data sample does not cover the whole country.

5. What are the main benefits to stake holders
protect consumer interests ensure transparency and fairness in pricing practices Aligning with broader regulatory principles

6.Activity Details

Key Result Area:	Price and Charges for the End User

Outcome	Improved convenience of consumers through improving Productivity of stakeholders & consumer awareness

Output

OP	Develop a mechanism for fair prices for goods and services due to electricity price						
KP	report						
KPI	Units		0	0	0	0	1
Year		A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
CAD						
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan		
Feb		
Mar		N/A
Apr	Completion of inception report on study proposal	
May		N/A
Jun		
Jul		N/A
Aug	Completion of draft study report	
Sep		
Oct	Completion of study report and advice to the government	
Nov	Obtain Commission approval and submit to the government	
Dec		

Activity Start Date: 01/01/26 End Date:30/11/26 Duration: 11 months

7.Explain how the activity is carried out in 2026 with main steps
Conducting policy dialogue with stakeholders Analyzing price behavior Developing a practical revision mechanism

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP25/CA/06/CP/01	Manager: Yasantha Rathuwithana	Adviser: Kanchana Siriwardana
Team:		
1.Activity Name: Preparation of revised regulatory tools related to consumer protection		

2. What is the ☑Issue ☐ Inadequacy ☑
The enactment of the new Sri Lanka Electricity Act creates a critical need to develop updated regulatory tools to ensure consistency with the new legal and policy framework. Revised regulations, rules, guidelines, and methodologies are essential to address evolving market conditions, technological advancements, and sustainability goals. These instruments will provide clarity and structure for implementing the Act, ensuring fair pricing, service reliability, and transparent regulatory oversight. They also strengthen accountability among industry participants while protecting consumer and investor interests. Overall, this activity ensures the effective operationalization of the new Act and supports a modern, efficient, and equitable electricity sector.

3.What is the proposal for solving/ improving / fulfilling above in item 2
To fulfill this requirement, the Commission will develop a structured plan to draft and implement updated regulatory tools in alignment with the new Sri Lanka Electricity Act. The process will begin with a comprehensive review of existing regulations, rules, and guidelines to identify gaps and areas needing revision along with the new SLEA 2024 and 2025 (as amended). Stakeholder consultations, will be conducted to ensure relevance and practicality. Draft regulations and methodologies will then be prepared, reviewed internally, and submitted for Commission approval. Following approval, the tools will be formally issued, communicated, and implemented to ensure compliance, transparency, and effective sector governance.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The activity will be deployed in the regulatory process through a phased timeline leading up to April 2026. From now until December 2025, existing regulations, rules, and guidelines will be reviewed alongside the new SLEA 2024 and 2025 amendments to identify gaps and necessary updates. January–February 2026 will focus on stakeholder consultations with industry participants, consumer representatives, and technical experts to ensure practicality and relevance. Draft regulations and methodologies will be prepared and reviewed internally in March 2026. By April 2026, the finalized regulatory tools will be submitted for Commission approval, issued formally, and implemented to ensure compliance, transparency, and effective governance.

5. What are the main benefits to stakeholders
This activity provides significant benefits across all electricity sector stakeholders. Updated regulatory tools ensure alignment with the new Sri Lanka Electricity Act, promoting legal clarity, consistency, and effective governance. Consumers benefit through fair pricing, improved service quality, and strengthened protections, while investors and licensees gain predictable, transparent rules that facilitate efficient operations and compliance. For the Commission, these tools enable evidence-based decision-making, enhanced accountability, and streamlined regulatory oversight. Additionally, the activity supports the integration of modern technologies, sustainable energy practices, and market developments, ensuring the sector remains efficient, resilient, and adaptable to future challenges while safeguarding public and stakeholder interests.

6.Activity Details

Key Result Area:	Revised regulatory tools in accordance with the new SLEA

Outcome	Compliancy of DLs to new regulatory tools

Output

OP	Completion of Revised guidelines					
KP	Implementation of revised guidelines by DLs					
KPI Units		0	0	0	0	1
Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:						
Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-				
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan		
Feb		
Mar	Complete amendments to guidelines	
Apr	Obtain Commission approval and submit for DLs implementation	
May		
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/04/26 Duration: 04 months

7.Explain how the activity is carried out in 2026 with main steps
Review all the guidelines with new SLEA Draft amendments and conduct consultations Obtain Commission approval and submit for DLs implementation

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/02/RU/01	Manager: Dep & Asst Directors	Adviser: Yasantha Rathuwithana
Team:		
1.Activity Name: Determine decisions for requests/complaints made by consumers and utility providers		

2. What is the ☑Issue ☐ Inadequacy ☑
Engaging in these activities is essential to ensure the effective protection of consumer interests in the electricity and petroleum industries. The Commission must actively receive, assess, and resolve requests and complaints from consumers and service providers related to supply, usage, quality, and reliability of services. Addressing issues such as billing, metering, power quality, petroleum product quality, quantity, and pricing helps maintain fairness, transparency, and accountability across both sectors. This engagement also supports compliance with regulatory standards, strengthens consumer confidence, and promotes equitable service delivery, in line with the Commission's mandate to safeguard consumer rights and ensure efficient industry performance.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The Commission plans to resolve grievances through a structured and transparent process that ensures fairness to all parties involved. Upon receiving a complaint, the Commission will review the facts, seek observations from the relevant Distribution Licensee or service provider, and conduct site inspections where required to verify technical or service-related issues. Face-to-face meetings will be organized with consumers and service providers to clarify concerns and facilitate mutual understanding. Based on findings, the Commission will issue reasoned decisions or directives to ensure compliance with regulatory standards, rectify service deficiencies, and uphold consumer rights while maintaining accountability across the regulated industries.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The activity will be implemented continuously throughout the regulatory year to ensure timely and effective grievance resolution. Upon receiving a complaint, the Commission will initiate preliminary review and request observations from the relevant Distribution Licensee or service provider within two weeks. Site inspections and evidence verification will be conducted where necessary, followed by face-to-face meetings with affected parties to discuss findings. Once completion of reviewing the complaint, the Commission will issue reasoned decisions or directives to ensure compliance with regulatory standards. These outcomes feed into the broader regulatory process by identifying systemic issues, informing policy updates, and strengthening consumer protection mechanisms.

5. What are the main benefits to stake holders
This grievance resolution process benefits all stakeholders by fostering transparency, accountability, and trust within the electricity and petroleum sectors. Consumers gain fair and timely redress for their complaints, ensuring protection of their rights and improved service quality. Distribution Licensees and service providers benefit from clearer regulatory expectations, reduced disputes, and enhanced public confidence in their operations. For the Commission, the process provides valuable insights into recurring industry issues, enabling evidence-based policy decisions and targeted regulatory improvements. Overall, the approach promotes effective communication, regulatory compliance, and continuous service enhancement, strengthening relationships among consumers, service providers, and the regulator.

6.Activity Details

Key Result Area:	Satisfied consumer through fair resolution of grievances

Outcome	Increased Consumer satisfaction and compliance to regulatory tools by DLs

Output

OP	Satisfied consumer through fair resolution to grievances					
KP	Increased number of successfully resolved consumer complaints					
KPI Units		0	0	0	0	1
Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:						
Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-				480,000
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan	Determine decisions for 60 requests/complaints (projection)	40,000
Feb	Determine decisions for 60 requests/complaints (projection)	40,000
Mar	Determine decisions for 60 requests/complaints (projection)	40,000
Apr	Determine decisions for 60 requests/complaints (projection)	40,000
May	Determine decisions for 60 requests/complaints (projection)	40,000
Jun	Determine decisions for 60 requests/complaints (projection)	40,000
Jul	Determine decisions for 60 requests/complaints (projection)	40,000
Aug	Determine decisions for 60 requests/complaints (projection)	40,000
Sep	Determine decisions for 60 requests/complaints (projection)	40,000
Oct	Determine decisions for 60 requests/complaints (projection)	40,000
Nov	Determine decisions for 60 requests/complaints (projection)	40,000
Dec	Determine decisions for 60 requests/complaints (projection)	40,000

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
The Commission plan to make decisions/resolve approximately 60 complaints per month from January to December.

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/02/RU/02	Manager: Radhika	Adviser: Yasantha
Team:		
1.Activity Name: Dissemination of Information related to Consumer Protection in the Electricity and Petroleum Industries		

2. What is the ☐Issue ☐ Inadequacy ☑
The dissemination of information related to consumer protection in the electricity and petroleum industries, along with electricity distribution performance standards, is essential for fostering a transparent, accountable, and efficient service environment. By informing consumers about their rights, available protections, and the performance standards that distributors must meet, this activity empowers them to hold service providers accountable for quality and reliability. It also helps prevent misunderstandings, encourages compliance with regulatory requirements, and enhances consumer confidence. Additionally, by sharing performance standards, consumers can better understand the expected service levels, promoting a more informed, engaged, and fair relationship between utilities and the public.

3.What is the proposal for solving/ improving / fulfilling above in item 2
In order to fulfil the above, it is planned to analyse data in the following areas, present and publish. 1. Reporting and resolving consumer complaints 2. Customer service performance of distribution licenses Presenting and publishing data will be carried out using flatforms such as the Commission's website, social media, print media etc.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The output of this activity is to prepare data analysis reports in the above 2 areas. According to the findings of data analysis, it is planned to interact with relevant stakeholders for improvements of their performance related to areas identified in the report.

5. What are the main benefits to stake holders
Following benefits are expected to generate; 1. better service for consumers on usage of electricity supply 2. Licensee will be able to measure level of performance and take required measures to enhance the performance. 3. Data publish by licensee and PUCSL related to customer service will help for future research activities.

6.Activity Details

Key Result Area:	Commercial Quality

Outcome	Improved productivity (electricity related) and convenience for electricity consumers

Output

OP	Quarterly reports for data and data analysis					
KPI	report					
KPI Units		0	0	0	0	1
Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds (Rs.)	Funds
CAD						
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Quarterly report on resolution of consumer complaints and report on customer service performance of DLs	
Feb		
Mar		
Apr	Quarterly report on resolution of consumer complaints and report on customer service performance of DLs	
May		
Jun		
Jul	Quarterly report on resolution of consumer complaints and	
Aug		
Sep		
Oct	Quarterly report on resolution of consumer complaints and	
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
4 Quarterly report on resolution of consumer complaints and report on customer service performance of DLs

ACTIVITY PLAN 2026	Division: Consumer Affairs Division

Ref No AP26/CA/03/RU/01	Manager: Radhika	Adviser: Yasantha
Team: Thanuj		
1.Activity Name: Determine resolutions for mediation requests in the Electricity and Petroleum Industries		

2. What is the Requirement	☐Issue	☐ Inadequacy	☑
In the Electricity and Petroleum Industries, the Commission play a crucial role in resolving disputes through mediation. Electricity sector disputes are handled through the Electricity (Dispute Resolution Procedure) rules and petroleum sector disputes are handled through cabinet approved Complaint Handling and Disputes Resolution Procedure.			

3.What is the proposal for solving/ improving / fulfilling above in item 2
Mediation provides a fair and transparent platform for both consumers and service providers to address grievances. By determining resolutions, the regulator ensures that all parties adhere to industry standards, safeguarding consumer rights and maintaining service quality. Regulatory oversight in mediation promotes accountability, minimizes conflicts, and fosters a balanced relationship between consumers and service providers

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Compliance by licensees, consumers and other affected parties for electricity (dispute resolution) rules gazetted by the Commission is a key factor for a successful implementation of it. Hence with the implementation of these rules, the Commission plans to review it periodically for a better service for its stakeholders by; 1.monitoring compliancy to the rules 2.monitoring number of disputes resolved through part I and part II of the rules 3.making aware and advice licensees and consumers to apply the rules effectively to resolve disputes arise.

5. What are the main benefits to stake holders
Following benefits are expected to generate; 1 reduces litigation costs and encourages swift conflict resolution, promoting stability in these critical sectors. 2. Ultimately, the regulator's involvement ensures equitable solutions that support the industry's integrity and public trust. 3. Protect electricity consumer rights and educate their obligations as electricity consumers 4.Fair solutions for disputes arise between licensees & consumers and licensees & any other affected parties 5.Opportunity for licensees to provide an efficient service to their customers

6.Activity Details

Key Result Area:	Resolve disputes through mediation

Outcome	Improved productivity (electricity related) and convenience for electricity consumers

Output	OP	Complete mediation requests received by the Commission					
	KPI	report					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds (Rs.)	Funds
CAD		200,000				
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	1st mediation completed	25000
Mar		
Apr	1st mediation completed	25000
May	1st mediation completed	25000
Jun		
Jul	1st mediation completed	25000
Aug	1st mediation completed	25000
Sep		
Oct	1st mediation completed	25000
Nov	1st mediation completed	25000
Dec	1st mediation completed	25000

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
Complete mediation requests received by the Commission

ACTIVITY PLAN 2026	Division: Consumer Affairs Division	
Ref No AP26/CA/04/RU/01	Manager: Roshan Weerasooriya	Adviser: Yasantha Rathnayake

Team:
1.Activity Name: Consumer Protection through the Regional Consumer Network and Coordination of Functions of the Consumer Consultative Committee (CCC)

2. What is the ☑Issue ☐ Inadequacy ☑
This activity is a key requirement of the PUCSL as it directly supports the Commission's statutory mandate under Section 17(d) of the PUCSL Act and the Sri Lanka Electricity Act (SLEA) to consult with, and protect, consumers. Establishing continuous engagement through the Regional Consumer Network (RCN) and the Consumer Consultative Committee (CCC) ensures that consumer perspectives are incorporated into regulatory decision-making. It also enables effective dissemination of Commission decisions to the public. By strengthening two-way communication, this activity enhances transparency, accountability, and inclusivity, ensuring that regulatory actions are fair, consumer-focused, and aligned with the public interest.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The proposed plan focuses on improving consumer protection by strengthening engagement between the PUCSL, the Regional Consumer Network (RCN), and the Consumer Consultative Committee (CCC). The improvement will be achieved by establishing structured and continuous communication channels to capture consumer feedback before regulatory decisions are finalized. Regular meetings, consultations, and the RCN Annual General Meeting will ensure that consumer concerns are addressed systematically. The CCC will provide expert advice on consumer protection standards, enabling more informed and transparent regulatory actions. This collaborative approach enhances inclusivity, builds public trust, and ensures that regulatory decisions effectively reflect consumer needs and expectations.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The activity will be implemented throughout the regulatory year as a continuous process to strengthen consumer representation in decision-making. Quarterly meetings will be held with the Regional Consumer Network (RCN) to gather consumer feedback and identify emerging issues. The Consumer Consultative Committee (CCC) will meet biannually to review RCN findings and provide recommendations to the Commission. These inputs will be integrated into policy formulation, regulatory reviews, and decision-making processes within one month of each meeting. Annual General Meetings of the RCN will be conducted to evaluate progress and refine strategies, ensuring sustained consumer engagement, transparency, and accountability in regulatory operations.

5. What are the main benefits to stake holders
This activity benefits all key stakeholders by fostering stronger collaboration, transparency, and accountability within the regulatory framework. Consumers gain a direct platform to express concerns and influence decisions affecting their rights and service quality. Distribution Licensees and service providers benefit from clearer understanding of consumer expectations, reducing disputes and improving service delivery. The Commission gains valuable insights into on-ground issues and consumer priorities, enabling evidence-based and inclusive decision-making. Through regular engagement with the RCN and CCC, this initiative promotes trust, fairness, and effective communication among all parties, ultimately strengthening consumer protection and sector-wide regulatory effectiveness.

6.Activity Details

Key Result Area:	Stakeholder education on consumer rights and obligations

Outcome	Increased consumer participation in the regulatory process

Output							
	OP	Completion of awareness of RCNs across the country					
	KP	Number of consumers made aware					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-				10,000,000
Total						

Month	Milestones Planned in 2022	Disbursement Plan in
Jan	Consumer Consultative meetings and engagement with RCNs	800,000
Feb	Consumer Consultative meetings and engagement with RCNs	800,000
Mar	Consumer Consultative meetings and engagement with RCNs	800,000
Apr	Consumer Consultative meetings and engagement with RCNs	800,000
May	Consumer Consultative meetings and engagement with RCNs	800,000
Jun	Consumer Consultative meetings and engagement with RCNs	800,000
Jul	Consumer Consultative meetings and engagement with RCNs	800,000
Aug	Consumer Consultative meetings and engagement with RCNs	800,000
Sep	Consumer Consultative meetings and engagement with RCNs	800,000
Oct	Consumer Consultative meetings and engagement with RCNs	800,000
Nov	Consumer Consultative meetings and engagement with RCNs	1,000,000
Dec	Consumer Consultative meetings and engagement with RCNs	1,000,000

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Annual meetings will be conducted monthly with all RCNs established across the country to gather their inputs for better regulatory intervention by the Commission
CCC meeting too will be held on monthly basis to discuss and implement activities carried out by them as well as to provide advices to the government on consumer protection.

ACTIVITY PLAN 2026	Division: Awareness Sessions for Sri Lanka Custom officers	
Ref No AP26/CA/05/RU/01	Manager: W.A.T Dhanushka	Adviser: Yasantha Rathuwithana
Team:		
1.Activity Name: Awareness Sessions for Sri Lanka Custom officers		

2. What is the ☑Issue ☐ Inadequacy ☐
Unauthorized lubricants pose a significant threat to the lubricant industry, consumers, and the environment. In Sri Lanka, the absence of a comprehensive Petroleum Industry Act and weak enforcement mechanisms have allowed such products to enter the market. Due to limited awareness and the frequent rotation of customs officers (every six months), lubricants and greases are often released by Sri Lanka Customs without proper verification. Additionally, confiscated lubricants are sometimes auctioned, enabling them to re-enter the market through illegal importers, further undermining regulatory control and consumer safety.

3.What is the proposal for solving/ improving / fulfilling above in item 2
A comprehensive and continuous awareness campaign should be conducted for customs officers to educate them on the negative impact of unauthorized lubricants on the lubricant market, consumers, and the environment. The program should also include training on proper disposal mechanisms and interim measures that can be implemented to address the growing challenge of storing large volumes of confiscated lubricant products currently faced by the port.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The training program will be conducted for three batches of customs officers, twice a year, totaling six sessions annually. These sessions will enhance officers' understanding of the issues related to unauthorized lubricant imports and strengthen their capacity to identify and control various methods of illegal importation. The initiative aims to improve vigilance and enforcement, thereby reducing the entry of unauthorized lubricants into the country.

5. What are the main benefits to stake holders
As a result, only products imported by authorized parties—which are quality-assured and compliant with regulatory standards—will be available in the market. This will ensure that consumers are protected from substandard or harmful products, while the government secures its due levy income through the proper and legal importation of lubricant products.

6.Activity Details

Key Result Area:	Enhanced Regulatory Enforcement

Outcome	Improved Enforcement and Compliance

Output							
	OP	Six Sessions of awareness for SL custom officers					
	KP	Data Quality and Standardization					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

ACTIVITY PLAN 2026	Division: Consumer Affairs Division

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-			1,000,000	1,000,000
Total						

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan		
Feb		
Mar		
Apr		
May		
Jun	Awareness for 1st Batch - 3 sessions	500,000
Jul		
Aug	Awareness for 2nd Batch - 3 sessions	500,000
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:30/08/26 Duration: 8 months

7.Explain how the activity is carried out in 2026 with main steps

6 sessions for two batches of custom officers.

Ref No: AP26/CA/05/RU/02	Manager: W.A.T Dhanushka	Adviser: Yasantha
Team:		
1.Activity Name: Market monitoring program and consumer & other stakeholder awareness to ensure lubricant consumer and stakeholder rights are protected		

2. What is the ☑Issue ☐ Inadequacy ☐
Adulterated lubricant products have become widely available in the market due to the absence of effective regulatory measures over the past 30 months. This situation poses a serious risk to vehicles, consumers, and the environment. Current estimates indicate that over 40% of the loose oil market consists of adulterated products, while more than 50% of the grease market is occupied by unauthorized and substandard greases.

3.What is the proposal for solving/ improving / fulfilling above in item 2
A market monitoring and enforcement program will be conducted in collaboration with the Consumer Affairs Authority (CAA) to identify and remove unauthorized and adulterated lubricant products from the market. The program will include regular market inspections and sample testing of authorized products to verify quality, conformity, and regulatory compliance. Tests will also be carried out on suspected adulterated products to determine their chemical composition and origin. Based on the findings, appropriate regulatory and legal actions will be taken to prevent the importation, distribution, and sale of mixed or substandard lubricant products in the country.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The market monitoring program, conducted jointly by PUCSL and the Consumer Affairs Authority (CAA), will be implemented throughout the year with monthly inspections and sample testing of lubricant products. Test results will be analyzed within two to three weeks to identify non-compliant or adulterated products. Based on these findings, the Consumer Affairs Authority will take necessary actions such as issuing warnings, removing products, or initiating further investigations.

5. What are the main benefits to stake holders
To standardize reporting and data collection systems, enabling licensees to improve their operational processes, enhance transparency, and increase consumer satisfaction.

6.Activity Details

Key Result Area:	Real-Time Data Accessibility

Outcome	Improved Efficiency and Responsiveness

Output							
	OP	Common Data Platform Established					
	KP	Data Quality and Standardization					
	KPI Units		1	1	0	0	1
	Year	A - Actual, T -	2022(A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2025	2026			2025	2026
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds (Rs.)
CAD	-	-			10,000,000	10,000,000
Total						

Month	Milestones Planned in 2022	Disbursement Plan in 2026(Rs.)
Jan		
Feb	50 Sample Tests	1,500,000
Mar	50 Sample Tests	1,500,000
Apr	50 Sample Tests	1,500,000
May	50 Sample Tests	1,500,000
Jun	Awareness Materials	2,000,000
Jul	Raiding together with CAA	400,000
Aug	Raiding together with CAA	400,000
Sep	Raiding together with CAA	400,000
Oct	Raiding together with CAA	400,000
Nov	Raiding together with CAA	400,000
Dec		

Activity Start Date: 01/01/26 End Date:30/09/26 Duration: 11 months

7.Explain how the activity is carried out in 2026 with main steps
200 Lubricant Samples will be collected around the country on a predefined sample and based on the complaints and test will be carried out with the registered accredited laboratories. Raiding will be conducted upon complaints and random basis together with CAA.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/01/01	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Develop a mechanism for verifying the compliance of imported electric vehicle supply equipment, Solar PV equipment (inverters/BESS) with Sri Lankan standards.		

2. What is the ☑Issue ☐ Inadequacy ☑
There is no proper mechanism to monitor the compliance of Electric Vehicle Supply Equipment (EVSE) with the local standards being imported into the country. Therefore, it is necessary to develop a mechanism to prevent the entry of non-standard EVSE into Sri Lanka by enforcing the required regulations through the relevant regulatory institutions. This attempt will further extend into Solar PV and BESS systems, as there may be major concerns related to the safety and quality. Under this developing mechanism, it will cover all major components in the EV, Solar PV, and BESS industry.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The proposed method is to include these items in the schedule of the Import Controller Gazette of "Standardization and Quality Control Regulations under the Import and Export (Control) Act No.1 of 1969"

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The plan is to develop and submit procedures as per the requirements of the Import Export Controller to add this equipment to the schedule. To develop a procedure, it is planned to establish a committee and proceed as required.

5. What are the main benefits to stakeholders
Enhance the safety and quality of the products.

6.Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Improved safety for life and property
	Enhanced Electric Vehicle charging infrastructure.

Output							
	OP	Including the identified equipment in the Import and Export Controller schedule					
	KP	Updating the Import/ Export controller Gazette.					
	KPI Units		0	0	1	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		600,000	50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Completing the specification of the equipment to be controlled	200,000
Jun		
Jul		
Aug		
Sep	Prepare a compliance framework and obtain stakeholder	300,000
Oct		
Nov		
Dec	Updating the Gazette	100,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Formation of a Committee to develop the Compliance framework and procedures for identified equipment.
Developing the framework and procedures
Obtaining the stakeholder Comments
Updating the Import Export Controller Gazette.

ACTIVITY PLAN 2026	Division: Corporate Communication

Ref No AP26/CCO/RU/01/01	Manager: Jayanat Herat	Adviser: Director - CCO
Team: Director, Assistant Directors		
1. Activity Name: Master Communication Plan		

2. What is the ☐Issue ☑ Inadequacy ☑
The Master Communication Plan for 2026 will guide the Public Utilities Commission of Sri Lanka (PUCSL) in effectively delivering its key messages to the public, stakeholders, and media. It ensures that all communication activities align with the Commission's objectives, promoting transparency, awareness, and stakeholder engagement.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The plan helps coordinate campaigns, manage public consultations, and strengthen the Commission's reputation. By providing a structured approach, it supports consistent and proactive communication, enabling PUCSL to build public trust, improve understanding of regulatory actions, and enhance the visibility of its initiatives across the electricity, water, and petroleum sectors.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Plan to achieve the objectives and functions of the PUCSL through a series of well-structured communication and engagement activities. These include organizing 42 public consultations, conducting 50 awareness programs for electricians and the public on new rules, regulations, procedures, and guidelines, and holding 24 awareness sessions for regional journalists. In addition, we will issue 10 press releases, organize 4 press conferences, and publish 10 newspaper articles. A dedicated social media campaign will also be carried out to highlight PUCSL's activities. Furthermore, we will plan and coordinate the SAFIR Conference in collaboration with relevant stakeholders.

5. What are the main benefits to stakeholders
The main benefits to stakeholders from these communication and engagement activities are increased awareness, transparency, and participation in PUCSL's regulatory processes. Public consultations will allow stakeholders to voice their opinions and contribute to policy development. Awareness programs will help electricians and the public better understand new rules and safety standards, improving compliance and service quality. Engagement with journalists will ensure accurate and widespread information sharing. Press releases, conferences, and media articles

6.Activity Details

Key Result Area:	Safety Awareness, Public Participation and Transparency, Media and Public

Outcome	Engagement activities are a well-informed and actively engaged stakeholder community that supports PUCSL's regulatory goals.
	Enhanced transparency and two-way communication will build greater public trust and confidence in PUCSL.

Output							
	OP	42 Public Consultations, 50 Awareness Programs, 24 Awareness Sessions, 10 Press and 04 Press Conferences, 10 Newspaper Articles, Social Media Campaigns and					
	KP						
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		600,000	50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Completing the specification of the equipment to be controlled	200,000
Jun		
Jul		
Aug		
Sep	Prepare a compliance framework and obtain stakeholder	300,000
Oct		
Nov		
Dec	Updating the Gazette	100,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Formation of a Committee to develop the Compliance framework and procedures for identified equipment.
Developing the framework and procedures
Obtaining the stakeholder Comments
Updating the Import Export Controller Gazette.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/01/02	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Pre-Feasibility Study on Assessment and Implementation of Vehicle-to-Grid (V2G) and Vehicle-to-Everything (V2X) Concepts in Sri Lanka: Developing Regulations to Facilitate Adoption		

2. What is the ☐Issue ☑ Inadequacy ☐
This activity will conduct a pre-feasibility study on assessing and potentially implementing Vehicle-to-Grid (V2G) and Vehicle-to-Everything (V2X) concepts in Sri Lanka. The study will examine market readiness, including the existing level of EV adoption, charging infrastructure, and stakeholder interest, as well as identify the broad regulatory frameworks required to facilitate V2G/V2X integration.

3.What is the proposal for solving/improving/fulfilling above in item 2
The focus will not be on developing detailed regulations at this stage, but rather on outlining the key technical, economic, and policy considerations to determine whether and how Vehicle-to-Grid (V2G) and Vehicle-to-Everything (V2X) technologies could be adopted in the Sri Lankan electricity sector.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This will be conducted as an internal study to identify the future regulatory requirements.

5. What are the main benefits to stakeholders
Introducing V2G technology under a safe and transparent regulatory framework.

6.Activity Details

Key Result Area:	Promote efficient resource allocation.

Outcome	Increase the affordability of electricity
	Enhanced Electric Vehicle charging infrastructure.

Output							
	OP	Pre-feasibility Report					
	KP	report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER			30			
Total			30			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Literature review	N/A
Jun		
Jul		
Aug		
Sep	Interim Report	N/A
Oct		
Nov		
Dec	Final report	N/A

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
The Activity will be carried out as an internal study and will be divided into three stages: literature review, interim report, and Final report.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/02/01	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Develop a monthly forecasting model for electricity generation from renewable energy sources in Sri Lanka's context.		

2. What is the ☐Issue ☐ Inadequacy ☑
To establish a robust, transparent, regulator-approved model that produces monthly forecasts of generation from key renewable sources (hydro, solar, wind, mini-hydro, biomass), supporting planning, grid integration, procurement, and policy evaluation.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Renewable energy generation is influenced by a wide range of variables, including weather patterns such as rainfall, dry days, wind speed, and humidity. Each of these variables has varying levels of impact on different technologies. Therefore, it is evident that renewable energy generation is heavily dependent on multiple interrelated factors. Developing an accurate forecasting model is essential to ensure effective planning and integration of renewable energy into the grid, and to maintain a least-cost electricity supply.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The plan is to develop a Generation forecasting model for regulatory purposes.

5. What are the main benefits to stakeholders
Reliable Generation forecasting, which helps to determine the fare tariff for the end users.

6.Activity Details

Key Result Area:	Protect the interests of consumers – price, quality, safety, continuous supply,

Outcome	Ensure Reasonable Electricity Charges
	Enhance Renewable Energy integration to achieve 70% Renewable Energy target

Output

OP	Generation Forecasting Model						
KP	A Forecasting model						
KPI Units			0	1	0	0	0
Year		A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		500,000	45			
Total			45			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Literature Review and Data Collection	200,000
Jun		
Jul		
Aug		
Sep	Preparation of the Basic Mathematical model and verification	200,000
Oct		
Nov		
Dec	Development of an Excel-based Robust model and an ML model	100,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Literature Review.
Identifying the variables and collecting the data
Preparing a basic model
Finalizing the model

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/02/02	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Identifying the amendments required for the available rules, guidelines, and regulations enforced under the Sri Lanka Electricity Act 2009 to accommodate captive generation (microgrid) and storage facilities to ensure safety and quality.		

2. What is the ☐Issue ☐ Inadequacy ☑
With the enactment of the new Sri Lanka Electricity Act 2024 (as amended), the existing Regulations, Codes, and Guidelines need to be revised to capture the changes.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Reviewing both the Sri Lanka Electricity Act No. 20 of 2009 and the Sri Lanka Electricity Act No. 36 of 2024, along with the associated rules, guidelines, and regulations, to assess their adequacy in accommodating captive generation systems, including microgrids, and energy storage facilities. The review will identify the necessary amendments and regulatory changes required to support the expected growth of renewable energy while ensuring safety, grid stability, and the long-term sustainability of the industry

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Both existing and new electricity acts will be reviewed to identify the requirements for changes and define the way of adopting the changes. It will also examine opportunities to promote emerging technologies and will propose new or revised regulatory provisions and recommendations to facilitate their safe and efficient integration into the electricity sector.

5. What are the main benefits to stakeholders
Clear regulatory transition as per the new SLEA 2024.

6. Activity Details

Key Result Area:	Ensure continuous power supply, Protect the interests of consumers – price,

Outcome	Improved safety for life and property
	Enhanced Electric Vehicle charging infrastructure.

Output							
	OP	A Report Compromising all required Changes					
	KP	report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		50,000	50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	Identifying existing rules, regulations, etc	20,000
Mar		
Apr		
May	developing the required changes	20,000
Jun		
Jul	Informing relevant parties to work on the required changes	10,000
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 12/01/26 End Date:20/07/26 Duration: 07 months

7. Explain how the activity is carried out in 2026, with the main steps

Identifying existing rules, regulations, etc
Identifying the necessary changes required
Developing a report and sharing it with stakeholders.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/02/03	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Develop comprehensive BESS policies and regulatory framework, and standards to safeguard the grid and consumers		

2. What is the ☐Issue ☐ Inadequacy ☑
In Sri Lanka, there are no well-developed comprehensive policies, a regulatory framework, and technical standards for Battery Energy Storage Systems (BESS) to safeguard both the grid and consumers. Recent renewable energy consultations have highlighted the importance of establishing a robust regulatory environment for BESS, particularly as the Sri Lanka Electricity Act No. 36 of 2024 recognizes the growing role of ancillary services in the electricity sector.

3.What is the proposal for solving/improving/fulfilling above in item 2
In this context, a coherent, policy-driven framework will be prepared to ensure the safe, efficient, and reliable integration of BESS into the national electricity system. This framework addresses operational requirements, safety protocols, market participation rules, and consumer protection measures, enabling BESS to contribute effectively to renewable energy integration and grid stability.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This framework will be developed with the support of industry experts and all relevant stakeholders through a committee.

5. What are the main benefits to stakeholders
Enhance the safety and quality of the BES systems and ensure a continuous power supply.

6. Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Increase the affordability of Electricity
	Improved safety for life and property

Output							
	OP	Regulatory Framework for BESS					
	KP	Establishment of Regulatory framework					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		300,000	40			
Total			40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Literature review and scoping of the framework	100,000
Jun		
Jul		
Aug		
Sep	Conducting Stakeholder meetings	100,000
Oct		
Nov		
Dec	Enabling the Regulatory framework	100,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

The framework will be developed through the following steps.

Formation of the Reviewing Committee
Literature review and scoping
Stakeholder meetings
Enabling regulatory framework.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/03/01	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Implementing a reporting mechanism on Energy Auditing in Thermal Power Plants.		

2. What is the	☐Issue	☑ Inadequacy	☐
In 2015, the Commission developed comprehensive Guidelines for Energy Auditing in Thermal Generation Plants in Sri Lanka covering coal, gas, and diesel power plants. But the implementation has not happened.			

3.What is the proposal for solving/ improving / fulfilling above in item 2
This activity will operationalize those guidelines through real-world implementation, incorporating necessary amendments to address current sector conditions, technological changes, and regulatory requirements. The initiative will establish a structured reporting mechanism for energy audits. This will enable the regulator to track plant efficiency, identify improvement opportunities, and support national energy conservation objectives.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The discussion will start with the thermal power plants to start the auditing mechanism and will facilitate and direct them to move forward.

5. What are the main benefits to stakeholders
Improved efficiency and lesser GHG emissions

6.Activity Details

Key Result Area:	Promote efficiency – utility operations and investments

Outcome	Improve the efficiency of the electricity industry

Output							
	OP	Implementing the Energy Auditing and reporting mechanism in Thermal Power plants					
	KP	Auditing and Reporting Mechanism					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		150,000	45			
Total			45			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Review the guideline and identify the modification required	50,000
Jun		
Jul	Conducting the implementation dialog with GL	50,000
Aug		
Sep		
Oct	Start the auditing and reporting mechanism	50,000
Nov		
Dec		

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
The final guidelines will be reviewed again to identify any modifications required with the technological advancement. Then the dialogue will start with the Thermal power plants on adopting the energy auditing mechanism. Then the reporting mechanism will be implemented.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/03/02	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Identifying the energy efficiency KPIs and reporting mechanism for utility operations across the supply chain.		

2. What is the ☑Issue ☐ Inadequacy ☑
There is a requirement to identify energy efficiency key performance indicators (KPIs) and design an improved reporting mechanism for utility operations across the electricity supply chain.

3.What is the proposal for solving/ improving / fulfilling above in item 2
In 2026, the work will be limited to reviewing available data, defining a clear and relevant set of KPIs with standard formulas and units, and developing standardized reporting templates, submission timelines, and validation procedures. The final output will be a guideline on energy efficiency KPIs and reporting, along with a step-by-step plan for sector-wide implementation in 2027.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
By analyzing the existing data, Data Gaps, practical KPIs, and reporting mechanisms will be developed through continuous discussions with all stakeholders.

5. What are the main benefits to stakeholders
Efficient service to consumers and reducing the operational costs of utilities.

6.Activity Details

Key Result Area:	Promote efficiency – utility operations and investments.

Outcome	Improve the efficiency of the electricity industry

Output							
	OP	List of KPIs, Reporting Mechanism, and Guideline					
	KP	Reporting Mechanism and Guideline					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		50,000	45			
Total			45			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Literature review and identifying the KPIs	20,000
Jun		
Jul		
Aug	Validating KPIs with DLs	20,000
Sep		
Oct		
Nov		
Dec	Preparation of Guideline and reporting mechanism	10,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
The existing data will be collected from the utilities and will be analyzed to identify the KPIs that can be introduced. Then the KPIs will be validated with utilities, and the reporting mechanism will be introduced.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/CP/03/03	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Approval and monitoring of UDSM proposals received through the Utilities. (Microgrids, Distribution level BESS, Smart Meter Projects, etc).		

2. What is the ☐Issue ☑ Inadequacy ☑
The Commission is required to oversee the approval and monitoring of Utility-Driven Demand Side Management (UDSM) proposals submitted by utilities, including projects related to microgrids, distribution-level Battery Energy Storage Systems (BESS), smart meter deployments, and other relevant initiatives.

3.What is the proposal for solving/ improving / fulfilling above in item 2
LECO has submitted a new UDSM proposal, and the Ceylon Electricity Board (CEB) is expected to submit its proposal within this calendar year. These proposals are intended to progress beyond planning and be implemented in practice. This activity will primarily focus on providing implementation support and closely monitoring the execution of approved UDSM projects. Starting from the subsequent year, this function will transition into a routine operational activity to ensure continuous oversight and

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The implementation of the UDSM regulation will be closely monitored.

5. What are the main benefits to stakeholders
Enhance Safety, Continuous supply, and advanced technology adoption in the country.

6.Activity Details

Key Result Area:	Protect the interests of consumers – price, quality, safety, and continuous

Outcome	Improve the efficiency of the electricity industry

Output

OP	Implementation of UDSM Regulation					
KP	Number of UDSM Projects implemented					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		50,000	50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Identifying practical issues faced by DL during the	20,000
May		
Jun		
Jul		
Aug	Obtaining feedback and progress from the DL on the UDSM	20,000
Sep		
Oct		
Nov		
Dec	Preparation of the reporting mechanism to DL to report progress	10,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
The implementation and approvals related to UDSM regulation will be carried out, and a reporting mechanism will be implemented.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/RU/01/01	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Reviewing and approving the commercial terms of new RE generation and energy storage capacity under Section 5(3)(n) of SLEA 2024		

2. What is the ☐Issue ☐ Inadequacy ☑
Transmission licensee (NSO) needs to get approvals for their energy procurements from the Commission before initiating the procurement process as per section 43.2 of the Sri Lanka Electricity Act (Amended) and as per the section 11 of new SLEA 2024. Also, it will monitor the TL's progress as per the LCLTGEP.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Reviewing and approving the procurement of Energy from Power plants as per the provisions of the Act and rules established.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
As per the requirements of the Sri Lanka Electricity Act 2024, necessary approvals will be handled. Simultaneously, preparation of a bankable PPA will be started.

5. What are the main benefits to stakeholders
Ensure the generation plant procurement process complies with the legal requirements, and the energy procured by the licensees is in accordance with the least economic cost.

6.Activity Details

Key Result Area:	Quality and Price

Outcome	Increase the affordability of electricity
	Enhance Renewable Energy integration to achieve the 70% Renewable Energy

Output

OP	Approvals for new Generation power plants and ancillary services						
	Preparation of Draft PPA						
KP	No of approvals and Time taken for Approvals, A Draft PPA						
KPI Units			0	1	0	0	0
Year		A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		300,000	50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Approvals as Submissions made by the TL	
Feb	Approvals as Submissions made by the TL	
Mar	Approvals as Submissions made by the TL	
Apr	Approvals as Submissions made by the TL	
May	Scoping the Bankable PPA process	200,000
Jun	Approvals as Submissions made by the TL	
Jul	Approvals as Submissions made by the TL	
Aug	Approvals as Submissions made by the TL	
Sep	Approvals as Submissions made by the TL	
Oct	Preparation of Drafts PPAs	100,000
Nov	Approvals as Submissions made by the TL	
Dec	Approvals as Submissions made by the TL	

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
The submissions made by TL will be reviewed to obtain the Commission's approval.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/RU/01/02	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Resolving Consumer complaints related to Renewable energy and Environmental issues related to the electricity sector.		

2. What is the ☑Issue ☐ Inadequacy ☑
Solar issues, RE Tariff issues, etc. The EER division is actively involved in resolving all these issues by giving fair solutions to both consumers and the utility. As per Section 39 and Section 40 in the Sri Lanka Electricity Act, No. 20 of 2009, as amended, consumer protection needs to be assured in the event of environmental and Renewable energy developments and operations.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The division will provide support to the consumer affairs division in resolving consumer complaints. Simultaneously, the division may introduce new tools to mitigate recurrent consumer complaints, such as guidelines.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Activity will be carried out throughout the year, case by case. Also, the outcomes received through the public consultation will be implemented.

5. What are the main benefits to stakeholders
To ensure their rights to have a better environment and low-cost renewable energy.

6.Activity Details

Key Result Area:	Environment, Renewable, Consumer satisfaction

Outcome	Improve the convenience of consumers

Output							
	OP	Reduce disputes between consumers and the utility.					
	KP	Number of Consumer/ Stakeholder issues					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		200,000	70			
Total			70			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs)
Jan		
Feb	Starting the Discussions with relevant agencies on consultation outcomes	50,000
Mar		
Apr	Preparation of the Implementation Plan	50,000
May		
Jun		
Jul		
Aug	Progress monitoring and evaluation	100,000
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
Discussion with relevant agencies will start in early 2026 and will develop an implementation plan; meanwhile, the day-to-day consumer complaints will be reviewed.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/RU/01/03	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name:		

2. What is the ☐Issue ☐ Inadequacy ☑
In accordance with the conditions stipulated in the Generation License and Exemption, all relevant parties are obligated to fulfill their daily operational responsibilities. The License Division is responsible for monitoring and ensuring compliance with these regulatory requirements.

3.What is the proposal for solving/ improving / fulfilling above in item 2
To address any instances of non-compliance related to environmental protection and to identify opportunities for improving energy efficiency among licensees and exempted entities, the Environmental Efficiency and Renewable Energy (EER) Division will collaborate closely within this program. This oversight will encompass power plants, exempted parties such as apartment complexes, and electric vehicle (EV) charging centers. Concurrently, an ISO 50001 awareness program will be conducted targeting small and medium-scale industries to promote energy management best practices. The facilitation of training centers and monitoring of their progress in conducting courses will also follow.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
There will be a target of covering 6 Power plants, 6 nos of exempted parties, and 5 industries during the year.

5. What are the main benefits to stakeholders
The Safety and compliance with the legal requirements of all parties will be ensured.

6.Activity Details

Key Result Area:	Protect the interests of consumers – price, quality, safety, continuous supply,

Outcome	Improve the efficiency of the electricity industry
	Improved safety for life and property

Output	OP	Ensuring the Compliance of Licensee and exempted parties					
	KP	Compliance Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		300,000	50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Compliance Visit 1	100,000
Apr		
May		
Jun	Compliance Visit 2	100,000
Jul		
Aug		
Sep		
Oct	Compliance Visit 3	100,000
Nov		
Dec		

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
The three visits will be carried out to cover the planned compliance monitoring facilities.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/RU/02/01	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Dissemination of Information Related to Renewable Power Generation		

2. What is the	☐Issue	☐ Inadequacy	☑
Collecting renewable power generation data, analyzing it, and disseminating necessary information to the public is required for enhancing public awareness. The statutory provision is granted for this activity in terms of Section 17 (d) of the Public Utilities Commission of Sri Lanka Act, No. 35 of 2002.			

3.What is the proposal for solving/ improving / fulfilling above in item 2
Data will be collected through the Licensee Information Submission System (LISS) protocol and Monthly reports submitted by TL. Analyze the above data and disseminate usable information as reports through the PUCSL website quarterly.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The quarterly report will be published on the PUCSL website.

5. What are the main benefits to stakeholders
Easy access to the actual generation data. It can be used for further renewable integration studies.

6.Activity Details

Key Result Area:	Information Dissemination

Outcome	Corporate reports and information dissemination

Output							
	OP	Information on renewable power generation performance					
	KP	Quarterly report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER			50			
Total			50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	4th Quarter Report of the year 2025	N/A
Apr		
May		
Jun	1st Quarter Report of the year 2026	N/A
Jul		
Aug		
Sep	2nd Quarter Report of the year 2026	N/A
Oct		
Nov		
Dec	3rd Quarter Report of year 2026	N/A

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

A report will be published every quarter.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/RU/02/02	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Dissemination of information related to the EV charging stations.		

2. What is the ☐Issue ☐ Inadequacy ☑
As per the established exemption procedures for EVCS, the collected data from EVCS will be disseminated to the public in order to increase affordability and market competition.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Disseminating the EV Charging Station market report annually and updating the EVCS Map.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The data submitted by Charge Point operators will be analyzed and disseminated.

5. What are the main benefits to stakeholders
Easy access and quality service from EVCS.

6. Activity Details

Key Result Area:	Information dissemination

Outcome	Enhanced Electric Vehicle charging infrastructure
	Corporate reports and information dissemination

Output

OP	A Market Report and Charging Station Map						
KP	Report						
KPI Units			0	0	1	0	0
Year		A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER		100,000	30			
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Data Collection	50,000
May		
Jun		
Jul		
Aug		
Sep		
Oct	Data Collection	
Nov		
Dec	Market Report	50,000

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Collected data from CPO will be analyzed and disseminated as a market report.

ACTIVITY PLAN 2026	Division: Environment, Efficiency and Renewables.

Ref No AP26/EER/RU/02/03	Manager: Director	Adviser: Kanchana
Team: Director, Assistant Director		
1. Activity Name: Dissemination of information related to the Environmental Performance of the Power plants Maintaining the Dispatch Database and Visualization Dashboard		

2. What is the ☐Issue ☐ Inadequacy ☑
According to Condition 15 of the generation license issued by the PUCSL to GL, it is mandatory to operate power plants while ensuring environmental protection. Additionally, GL is required to submit data to the Commission upon request.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The necessary information will be disseminated to the public through the PUCSL Data Dashboard.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Data collected through Thermal power plants like CEMS will be published in the dashboard. Also, EPL status and other compliances will be monitored.

5. What are the main benefits to stakeholders
Ensure good environmental standards for all living beings and minimize the environmental and social damage by power generation.

6.Activity Details

Key Result Area:	Information Dissemination

Outcome	Corporate reports and information dissemination
	Environment Compliance

Output							
	OP	Awareness among the public and stakeholders					
	KP	Timely updates of the Dashboard					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
EER			55			
Total			55			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Collect, analyze, and update the data	N/A
May		
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec	Collect, analyze update the data	N/A

Activity Start Date: 12/01/26 End Date:20/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

The existing CEMS data will be published as usual. A new generation of plants will be accommodated in the system.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/CP/01	Manager: AD - SS	Adviser: D - TEA
Team:		
1.Activity Name: Electricity cost benchmarking to support review of utility revenue requirement filings for 2027-2029 period		

2. What is the ☐Issue ☐ Inadequacy ☑
Assessing the cost efficiency of the local utilities as required under the PUCSL Act Sec. 14(2)(f) and setting the revenue caps of the utilities under the multi-year tariff review framework.

3.What is the proposal for solving/ improving / fulfilling above in item 2
To benchmark the utility costs among other local and regional utilities, through an external consultant

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The results of the cost benchmarking study would be useful in reviewing the revenue requirement of the Licensees for the multi-year tariff cycle of 2027 to 2029.

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
OP	Cost benchmarks for Sri Lankan electricity utilities						
KP	Completed report with utility cost benchmarks						
KPI Units	0/1	0	1	1	1	1	
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028	

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			47			
Total			47			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul	Inception report	2,000,000
Aug		
Sep		2,000,000
Oct	Interim report	
Nov		2,000,000
Dec	Final report	2,000,000

Activity Start Date: 01/06/2026 End Date:31/12/2026 Duration: 7 months

7.Explain how the activity is carried out in 2026 with main steps

A suitable external consultant will be hired to conduct the benchmarking study.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/CP/02	Manager: AD - TA	Adviser: D - TEA
Team:		
1.Activity Name: Developing a methodology for Open Access charges		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure the efficient utilization of network assets for power wheeling with cost reflective charges on users under the provisions of PUCSL Act Sec. 14(2)(c)

3.What is the proposal for solving/ improving / fulfilling above in item 2
To develop a methodology for calculation of open access charges that ensures efficient utilization of network assets for power wheeling and cost reflective charges on users

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Sri Lanka Electricity Act No. 36 of 2024, contains provisions of allowing open access to the electricity network for power wheeling. The methodology developed with this activity would be used for determining open access charges when such provisions are enacted.

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
	OP	Interim report on the open access charges calculation					
	KP	Completed interim report on the open access charges calculation					
	KPI Units	0/1	0	0	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			78			
Total			78			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul	Inception report	
Aug		
Sep		
Oct		
Nov		
Dec	Interim report	

Activity Start Date: 01/05/2026 End Date:31/12/2027 Duration: 20 months

7.Explain how the activity is carried out in 2026 with main steps

The methodology for Open Access charges will be developed by TEA division internally.
The activity is planned to be completed by 2027.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/CP/03	Manager: AD - TA	Adviser: D - TEA
Team:		
1.Activity Name: Developing a methodology for NCRE feed-in tariff determination		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure the NCRE is procured at optimal prices through feed-in tariffs under the provisions of PUCSL Act Section 14(2) and Sri Lanka Electricity Act 2024 Secion 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
To develop a methodology for NCRE tariffs calculation that ensures optimal feed-in tariffs for power procurement. The return on equity determination area of the methodology is to be developed through an external consultant.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The NCRE feed-in tariff review is assigned to be carried out by the PUCSL, as per Sri Lanka Electricity Act No. 36 of 2024. Accordingly, the methodology developed with this activity would be used as the reference in this reviewing process.

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
	OP	Methodology on NCRE feed-in tariff calculation					
	KP	Completed methodology on NCRE feed-in tariff calculation					
	KPI Units	0/1	0	0	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			40			
Total			40			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan		
Feb		
Mar	Draft methodology	
Apr		
May		
Jun	Final methodology	1,000,000
Jul		
Aug		
Sep		
Oct		
Nov		
Dec	Interim report	

Activity Start Date: 01/01/2026 End Date:31/06/2026 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

The methodology for NCRE feed-in tariff determination will be developed by TEA division internally.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/CP/04	Manager: DD - ES	Adviser: D - TEA
Team:		
1.Activity Name: Development of cost accounting guidelines for utilities - to be used for tariff review process		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure the costs of utilities are measured and monitored for improving the efficiency under the provisions of PUCSL Act Section 14, Sri Lanka Electricity Act 2024 Section 5(3)(c), Sri Lanka Electricity Act 2024 Section 5(3)(i)

3.What is the proposal for solving/ improving / fulfilling above in item 2
To develop cost accounting guidelines for the electricity utilities, to record and report standard cost accounts

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The Licensees would be directed to prepare cost accounts as per the guidelines prepared with this activity. These accounts would be used for monitoring and improving the cost efficiencies of the Licensees.

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output

OP	Cost accounting guidelines for electricity utilities						
KP	Completed document with cost accounting guidelines for electricity utilities						
KPI Units	0/1	0	0	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:						
Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			52			
Total			52			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Inception report	
May		
Jun		
Jul		
Aug	Draft final guidelines	
Sep		
Oct		
Nov	Final guidelines	
Dec		

Activity Start Date: 01/02/2026 End Date:30/11/2026 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps
The cost accounting guidelines for utilities will be developed by TEA division internally. Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/CP/05	Manager: AD - SS	Adviser: D - TEA
Team:		
1.Activity Name: Study to review the current electricity tariff structures applied in Sri Lanka		

2. What is the ☐Issue ☐ Inadequacy ☑
To assess the electricity tariff structures currently applied in Sri Lanka and to identify possible improvements under the provisions of PUCSL Act Section 14(2), Sri Lanka Electricity Act 2024 Section 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
To conduct a detailed study on the effectiveness of the existing end-user electricity consumer tariff structures in Sri Lanka and identify possible improvements

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The effectiveness of existing end-user tariff structures in achieving the pre-defined objectives would be identified with the study. Any gaps identified would be useful in deciding on the necessary revisions to the end-user tariff structures and these can be implemented.

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
OP	Report reviewing the existing end-user tariff structures of Sri Lanka						
KP	Completed report reviewing the existing end-user tariff structures of Sri Lanka						
KPI Units		0/1	0	0	1	1	1
Year		A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			56			
Total			56			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	Inception report	
Mar		
Apr		
May	Interim report	
Jun		
Jul		
Aug		
Sep		
Oct	Final report	
Nov		
Dec		

Activity Start Date: 01/01/2026 End Date:31/10/2026 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps

The review of the current electricity tariff structures applied in Sri Lanka will be conducted by TEA division internally.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/03/CP/01	Manager: DD - ES	Adviser: D - TEA
Team:		
1.Activity Name: Develop a monitoring framework to ensure efficient investments of Transmission and Distribution Licensees		

2. What is the ☐Issue ☐ Inadequacy ☑
Ensure investments align with long-term efficiency and cost reduction under the provisions of PUCSL Act Section 14(2)(c)

3.What is the proposal for solving/ improving / fulfilling above in item 2
To develop a framework for monitoring the efficiency of network investments by the Transmission Licensee and Distribution Licensees

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The framework developed with this activity would include data submission templates, filing systems and monitoring tools for evaluating the efficiency of network investments by the Licensees. Accordingly, this framework would be used for evaluation of network investment efficiency by the Licensees and necessary directives would be issued to Licensees for any inefficiencies identified with the process.

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Improving the investment and operational efficiency of the utilities

Output

OP	Data submission templates and monitoring tools for evaluating investment efficiency						
KP	Completed data submission templates and monitoring tools for evaluating investment						
KPI Units	0/1	0	0	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			51			
Total			51			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul	Develop templates	
Aug		
Sep		
Oct	Develop monitoring tools	
Nov		
Dec		

Activity Start Date: 01/04/2026 End Date:31/10/2026 Duration: 8 months

7.Explain how the activity is carried out in 2026 with main steps

Development of a monitoring framework to ensure efficient investments of Transmission and Distribution Licensees will be done by TEA division internally.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/03/CP/02	Manager: DD - ES	Adviser: D - TEA
Team:		
1.Activity Name: Study on financial viability of existing IPPs and formulate a recommendation on new generation procurement		

2. What is the ☐Issue ☐ Inadequacy ☑
To assess the financial performance of existing IPPs under the current framework and deduce recommendations based on the findings from the assessment for new generation procurement, under the provisions of Sri Lanka Electricity Act 2024 Section 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
To conduct a study on financial viability of existing IPPs and formulate a recommendation on new generation procurement

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The recommendations arising from the above study would assist the Commission in reviewing the Power Purchase Agreements for new generation facility procurements

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Improving the investment and operational efficiency of the utilities

Output							
	OP	Report on the financial viability of the existing IPPs					
	KP	Completed report on the financial viability of the existing IPPs					
	KPI Units	0/1	0	0	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			61			
Total			61			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Inception report	
May		
Jun		
Jul		
Aug		
Sep	Draft final report	
Oct		
Nov	Final report	
Dec		

Activity Start Date: 01/02/2026 End Date:30/11/2026 Duration: 10 months

7.Explain how the activity is carried out in 2026 with main steps

Study on financial viability of existing independent power producers and formulating a recommendation on new generation procurement will be done by TEA division internally.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/03/CP/03	Manager: AD - SS	Adviser: D - TEA
Team:		
1.Activity Name: Electricity Distribution Network loss target study		

2. What is the	☐Issue	☐ Inadequacy	☑
To minimize the electricity losses in the distribution network			

3.What is the proposal for solving/ improving / fulfilling above in item 2
To conduct a study for quantifying the current level of actual Distribution Licensee wise network losses and to set loss targets for improving efficiency

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The results from the study would provide insights on the loss targets to be set for the Distribution Licensees, during the muti-year tariff review of 2027 to 2029

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumers

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Improving the investment and operational efficiency of the utilities

Output							
	OP	Report on the distribution network loss targets					
	KP	Completed report on the distribution network loss targets					
	KPI Units	0/1	0	0	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			31			
Total			31			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Inception report	
May		
Jun		
Jul		
Aug	Draft final report	
Sep		
Oct	Final report	
Nov		
Dec		

Activity Start Date: 01/02/2026 End Date:31/10/2026 Duration: 9 months

7.Explain how the activity is carried out in 2026 with main steps

Technical Assistance of a donor agency will be obtained to conduct the loss target study.
Key deliverables are given in milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/RU/01	Manager: AD - TA	Adviser: D - TEA
Team:		
1.Activity Name: Tariff reviews (Bulk supply, Uniform National Tariff, End-user)		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure selling/purchase prices are at efficient levels under the provisions of PUCSL Act Section 17(h), Sri Lanka Electricity Act 2024 Section 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
To review tariff proposals received from the Licensees and set tariffs at reasonable levels, while also carrying out necessary ex-post adjustments to account for forecasting errors.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The routine tariff reviews are direct regulatory activities to ensure reasonable and efficient economic operation of the utilities

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
OP	Decisions on Bulk Supply Tariff (BST)/ End-user tariffs/ Uniform National Tariff						
KP	Completed decision documents on BST/ End-user tariffs/ Uniform National Tariff						
KPI Units	0/1	1	1	1	1	1	
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028	

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			278			
Total			278			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	UNT adjustment decision Q2 2025	
Mar	Decision document of End user tariff and BST for 2026Q2	4,333,333
Apr		
May	UNT adjustment decision Q3 2025	
Jun	Decision document of End user tariff and BST for 2026Q3	4,333,333
Jul		
Aug	UNT adjustment decision Q4 2025	
Sep	Decision document of End user tariff and BST for 2026Q4	4,333,333
Oct		
Nov	UNT adjustment decision Q1 2026	
Dec	Decision document of End user tariff and BST for 2027Q1	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

The Bulk supply tariff review, Uniform national tariff adjustments and end-user tariff reviews will be carried-out by the TEA division internally.
Key steps are given in the milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/RU/02	Manager: AD - TA	Adviser: D - TEA
Team:		
1.Activity Name: Administer Bulk Supply Transaction Account (BSTA)		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure utility financial stability & efficient operation under the provisions of PUCSL Act Section 14(2)(f), Sri Lanka Electricity Act 2024 Section 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
To administer the operation of the Bulk Supply Transaction Account (the account of the Bulk Supply Operations Business of the Transmission Licensee)

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The routine administering process of the BSTA operation is a direct regulatory activity to ensure reasonable and efficient economic operation of the utilities

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
	OP	Records/Logs on the BSTA monitoring					
	KP	Completed records/Logs on the BSTA monitoring					
	KPI Units	0/1	1	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			79			
Total			79			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Reviewing BSTA statement submissions & issuing necessary	
Feb	Reviewing BSTA statement submissions & issuing necessary	
Mar	Reviewing BSTA statement submissions & issuing necessary	12,500
Apr	Reviewing BSTA statement submissions & issuing necessary	
May	Reviewing BSTA statement submissions & issuing necessary	
Jun	Reviewing BSTA statement submissions & issuing necessary	12,500
Jul	Reviewing BSTA statement submissions & issuing necessary	
Aug	Reviewing BSTA statement submissions & issuing necessary	
Sep	Reviewing BSTA statement submissions & issuing necessary	12,500
Oct	Reviewing BSTA statement submissions & issuing necessary	
Nov	Reviewing BSTA statement submissions & issuing necessary	
Dec	Reviewing BSTA statement submissions & issuing necessary	12,500

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Daily, weekly and monthly routine monitoring of transactions of Bulk Supply Operation Business will be carried-out by TEA division internally.
Key steps are given in the milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/RU/03	Manager: DD -ES	Adviser: D - TEA
Team:		
1.Activity Name: Review of commercial terms of Power Purchase Agreements of generation plants		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure the new generation facilities are procured at the optimal prices under the provisions of Sri Lanka Electricity Act 2024 Section 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
Review of commercial terms of Power Purchase Agreements of generation plants

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The commercial terms of Power Purchase Agreements would be reviewed prior to new power generation plant procurements, as a direct regulatory activity to ensure reasonable and efficient economic operation of the utilities

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
	OP	Power Purchase Agreements with commercial terms reviewed					
	KP	Reviewed Power Purchase Agreements for the reasonability of commercial terms					
	KPI Units	0/1	1	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			49			
Total			49			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Review of commercial terms as and when submitted	
Feb	Review of commercial terms as and when submitted	
Mar	Review of commercial terms as and when submitted	
Apr	Review of commercial terms as and when submitted	
May	Review of commercial terms as and when submitted	
Jun	Review of commercial terms as and when submitted	
Jul	Review of commercial terms as and when submitted	
Aug	Review of commercial terms as and when submitted	
Sep	Review of commercial terms as and when submitted	
Oct	Review of commercial terms as and when submitted	
Nov	Review of commercial terms as and when submitted	
Dec	Review of commercial terms as and when submitted	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

The TEA division will review commercial terms of Power Purchase Agreements submitted to the Commission for approval together with LIC division.
Key steps are given in the milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/RU/04	Manager: AD - SS	Adviser: D - TEA
Team:		
1.Activity Name: Monitor utility financial position and disseminate data		

2. What is the ☐Issue ☐ Inadequacy ☑
Ensure utility efficiency within approved expenditures and establish transparency, under the provisions of PUCSL Act Section 17(d), Sri Lanka Electricity Act 2024 Section 29(2)

3.What is the proposal for solving/ improving / fulfilling above in item 2
To monitor utility financial position and disseminate data

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The outcomes from the monitoring process of utility financial position would provide insights for the economic regulation of the utilities, while also ensuring the transparency of regulation process with the dissemination of information

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output

OP	Routine reports on electricity cost & revenue status of Utilities						
KP	Completed routine reports on electricity cost & revenue status of Utilities						
KPI Units		0/1	1	1	1	1	1
Year		A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			38			
Total			38			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Routine reports on electricity cost & revenue status of Utilities	
Feb	Routine reports on electricity cost & revenue status of Utilities	
Mar	Routine reports on electricity cost & revenue status of Utilities	
Apr	Routine reports on electricity cost & revenue status of Utilities	
May	Routine reports on electricity cost & revenue status of Utilities	
Jun	Routine reports on electricity cost & revenue status of Utilities	
Jul	Routine reports on electricity cost & revenue status of Utilities	
Aug	Routine reports on electricity cost & revenue status of Utilities	
Sep	Routine reports on electricity cost & revenue status of Utilities	
Oct	Routine reports on electricity cost & revenue status of Utilities	
Nov	Routine reports on electricity cost & revenue status of Utilities	
Dec	Routine reports on electricity cost & revenue status of Utilities	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Monthly routine monitoring of utility financial position and disseminate of data will be carried-out by TEA division internally.
Key steps are given in the milestone plan above.

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Ref No AP26/TEA/01/RU/05	Manager: AD - TA	Adviser: D - TEA
Team:		
1.Activity Name: Review of NCRE feed-in tariffs		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure NCRE purchase prices are at efficient levels under the provisions of PUCSL Act Section 17(h), Sri Lanka Electricity Act 2024 Section 29

3.What is the proposal for solving/ improving / fulfilling above in item 2
To review NCRE feed-in tariff proposals received from the Licensees and set tariffs at reasonable levels

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The routine feed-in tariff reviews are direct regulatory activities to ensure reasonable and efficient energy purchase prices

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
OP	Decisions on Feed-in tariffs						
KP	Completed decision on Feed-in tariffs						
KPI Units	0/1	0	0	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			41			
Total			41			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		1,000,000
Jul	Decision on NCRE Feed-in tariffs	
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/04/2026 End Date:31/07/2026 Duration: 4 months

7.Explain how the activity is carried out in 2026 with main steps

The NCRE feed-in tariff review will be carried-out by the TEA division internally.
Key steps are given in the milestone plan above.

Ref No AP26/TEA/01/RU/06	Manager: DD - ES	Adviser: D - TEA
Team:		
1.Activity Name: Tariff review for exempted parties		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure exempted parties sell electricity at reasonable prices to the consumers, under the provisions of PUCSL Act Section 17

3.What is the proposal for solving/ improving / fulfilling above in item 2
To review tariffs offered by the exempted electricity distributors to end-consumers

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The routine exempted party tariff reviews/audits are direct regulatory activities to ensure reasonable and efficient prices for consumers served by exempted distributors

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Ensuring the affordability of electricity tariffs

Output							
OP	Decisions and directives on exempted party tariffs						
KP	Completed decisions and directives on exempted party tariffs						
KPI Units	0/1	1	1	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

ACTIVITY PLAN 2026	Division: Tariff and Economic Affairs

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			62			
Total			62			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Review of received tariff review requests/ Audit of tariffs offered	
Feb	Review of received tariff review requests/ Audit of tariffs offered	
Mar	Review of received tariff review requests/ Audit of tariffs offered	
Apr	Review of received tariff review requests/ Audit of tariffs offered	
May	Review of received tariff review requests/ Audit of tariffs offered	
Jun	Review of received tariff review requests/ Audit of tariffs offered	
Jul	Review of received tariff review requests/ Audit of tariffs offered	
Aug	Review of received tariff review requests/ Audit of tariffs offered	
Sep	Review of received tariff review requests/ Audit of tariffs offered	
Oct	Review of received tariff review requests/ Audit of tariffs offered	
Nov	Review of received tariff review requests/ Audit of tariffs offered	
Dec	Review of received tariff review requests/ Audit of tariffs offered	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

The exempted party tariff review will be carried-out by the TEA division internally.
Key steps are given in the milestone plan above.

Ref No AP26/TEA/03/RU/01	Manager: AD - TA	Adviser: D - TEA
Team:		
1.Activity Name: Merit order dispatch audit		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure least-cost generation; only efficient costs are passed to tariff under the provisions of Sri Lanka Electricity Act 2024 Section 5(2)(m), License Condition 30(11)

3.What is the proposal for solving/ improving / fulfilling above in item 2
To conduct merit order dispatch audit on the National System Control Centre for the operation during the previous year

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The merit order dispatch audit is a direct regulatory activity to ensure reasonable and efficient utilization of available electricity generation resources

5. What are the main benefits to stakeholders
Fair and equitable tariffs to the consumer with only an efficient level of utility cost being passed to the consumers.

6.Activity Details

Key Result Area:	Price (Tariff) and charges for the user

Outcome	Improving the investment and operational efficiency of the utilities

Output							
OP	Report on the merit order dispatch audit						
KP	Completed report on the merit order dispatch audit						
KPI Units	0/1	0	1	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

ACTIVITY PLAN 2026	Division: Compliance and Research

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
TEA			86			
Total			86			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Review of self-assessment report of System Control Centre	
Apr		
May		
Jun		
Jul		
Aug		
Sep	Requesting necessary clarifications, inspections and interviews	
Oct		
Nov	Final report with findings of dispatch audit	
Dec		

Activity Start Date: 01/01/2026 End Date:31/11/2026 Duration: 11 months

7.Explain how the activity is carried out in 2026 with main steps

Merit order dispatch audit will be conducted by TEA division internally.
Key steps are given in the milestone plan above.

Ref No AP26/CP/COMP/01	Manager: Shantha Jayasinghe	Adviser: Chamath
Team: Shantha, Yasantha, Thanuj		
1.Activity Name: Preparation of Rules on Electricity Consumer Grievances Redressal Forum		

2. What is the ☐Issue ☐ Inadequacy ☑
Section 25(1)(c) of the Sri Lanka Electricity Act, No. 36 of 2024 stipulates that every distribution licensee shall, within six months from the appointed date or the date of grant of the license—whichever is earlier—establish a forum to address and provide a platform for the redress of consumer grievances, in accordance with the rules made by the Regulator. Accordingly, the responsibility for formulating such rules rests with the Regulator, while the Licensees are required to establish and operate the forums in compliance with those rules.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Draft a rule that will create a system where grievances will be resolved by the licensees themselves. Then, only filtered, critical cases will come to the Commission requesting an intervention. This need to be a devolved mechanism at least the distribution licensee Deputy General Manager level. In a cost-reflective tariff system, the proposed mechanism needs to be cost-effective as well.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Within six months from the appointed date or date of grant of license, whichever is earlier the rule to be implemented. In this time, the line Draft rule to be opened up for public consultation and with the legal clearance, the rule to be gazetted.

5. What are the main benefits to stakeholders
In the regulatory best practices, the Best party to resolve the consumer grievances is the Licensee! Then Why do the grievances come to the Regulator? Consumers expect an independent review apart from the position that licensees hold on a particular issue. The challenge for drafting these rules is that there should be a commitment from licensees to implement the rules and generate the expected outcome for the consumers.

6.Activity Details

Key Result Area:	Satisfied Electricity Consumer

Outcome	Increase the electricity service satisfaction among the electricity consumers

Output

OP	Gazette a Rule						
KP	Number of cases resolved through the proposed forum.						
KPI	Units		0	0	0	0	1
Year		A - Actual, T -	2023(A)	2024	2025	2027	2028

ACTIVITY PLAN 2026	Division: Compliance and Research

Activity

Resources used / Required:

Division	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds Rs.)	Funds
Comp.		1,000,00	40			
Cons.			10			
Total		1,000,00	50			

Month	Milestones Planned in 2022	Disbursement Plan in 2022(Rs)
Jan	Stakeholder Consultation on Draft Rule	1000,000
Feb	Send the Draft to Legal Draftsman Dept	
Mar	Approval from AG's Dept	
Apr		
May	Commission Approval	
Jun	Publish in the Government Gazette	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/02/26 End Date:31/07/22 Duration: 6 months

7. Explain how the activity is carried out in 2026 with main steps

Draft Rules should be open for a Public Consultation
Based on the findings of the Public Consultation final draft will be prepared and submit to the Legal Draftsman Department.
The Legal Draftsman department finalizes the draft rule that will be submitted for the approval of the Attorney General's Department
When the Attorney General's grant approval rule is gazetted.

Ref No AP26/CP/COMP/02	Manager: Shantha Jayasinghe	Adviser: Chamath
Team: Shantha,		
1.Activity Name: Preparation of the Citizen Charter of PUCSL		

2. What is the ☐Issue ☐ Inadequacy ☑
According to the Integrity Handbook published by the Commission to Investigate Allegations of Bribery or Corruption (CIABOC), a lack of public awareness and clarity regarding the services delivered by public institutions often leads to increased incidents of abuse of power, irregularities, and inconvenience to the public. Therefore, all Heads of Institutions are advised to take necessary steps to develop a Citizen's Charter aimed at preventing bribery and corruption by empowering citizens. Public institutions that provide services directly to the public should, in clear and simple language, inform citizens—through notices displayed in offices, printed materials, websites, or digital screens—about the procedures to be followed, documents required, eligibility criteria, time taken, and applicable fees etc. The document that contains all these details is referred to as the Citizens' Charter

3.What is the proposal for solving/ improving / fulfilling above in item 2
A citizen charter is to be prepared, describing the steps to follow in case of obtaining a particular service from the PUCSL. This will empower the citizen to bargain for the services provided by the PUCSL. That will minimize the possibilities of misappropriation of the authority vested in the officers of PUCSL.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Functions of each division to be identified. Processes that each division follows to meet those functions are clearly and rationally arranged in terms of sequence. The Processes to be simplified and rationalized. Then document it and publish for awareness!

5. What are the main benefits to stakeholders
If the Public Utilities Commission of Sri Lanka (PUCSL) has a Citizen Charter in place, it will help minimize ambiguity about the procedures to follow when members of the public contact the organization—whether in person, online, or by telephone.

6.Activity Details

Key Result Area:	Level of satisfaction among the stakeholders of the PUCSL

Outcome	Increase the satisfaction among the PUCSL stakeholders

Output							
	OP	Publish the Customer Charter of the PUCSL					
	KP	Number of Complaints received on PUCSL services					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2023(A)	2024	2025	2027	2028

Activity

Resources used / Required:

Division	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds Rs.)	Funds (Rs.)
Comp.			50			
Cons.						
Total			50			

Month	Milestones Planned in 2022	Disbursement Plan in 2022(Rs)
Jan		
Feb		
Mar	Chapter on Inspectorate	In house
Apr		
May		
Jun	Chapter on Tariff Determination	In house
Jul		
Aug		
Sep	Chapter on Consumer Affairs	In house
Oct		
Nov		
Dec		

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7. Explain how the activity is carried out in 2026 with main steps

Identify the Functions of the inspectorate, tariffs and Consumer Affairs based on the provisions in the PUCSL act, Industry Act, Rules and Regulations issued.
In consultation with the staff of the respective divisions, the Procedures, steps to follow and documents to be submitted, etc, need to be reviewed.
Agreed, proceed to be documented as the charter of the PUCSL

ACTIVITY PLAN 2026	Division: Compliance and Research	
Ref No AP26/CP/COMP/03	Manager: Shantha Jayasinghe	Adviser: Yasantha
Team: Shantha, Yasantha, Thanuj, Kirish, Jayasoorian		
1. Activity Name: Solutions to overcome the issues in Electricity Services in the Estate Sector.		

2. What is the ☑Issue ☐ Inadequacy ☐
In the case of electricity service provision, the estate sector presents unique challenges compared to other consumer segments. Generally, utility service provision involves two main parties: the utility service provider and the prospective consumer. However, in the estate sector, a third party—the plantation management—also becomes an essential stakeholder in the process. Since the plantation management owns the premises where the consumers reside, their involvement is required in granting access, providing consent, and facilitating the infrastructure necessary for electricity connections. This three-party arrangement often introduces additional procedural and administrative complexities in ensuring reliable and equitable service delivery to the estate sector consumers.

3.What is the proposal for solving/ improving / fulfilling above in item 2
To address the issue mentioned above, the proposed approach is to engage all three parties in a consultative process aimed at reaching a consensus and developing a mutually acceptable, streamlined procedure. This will involve conducting focus group discussions with community representatives for fact-finding, followed by meetings with the Utility Service Provider and Plantation Management. Based on the outcomes of these consultations, a set of recommendations will be formulated and issued to the Utility as a guideline for consistent and equitable service provision.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Meetings with Plantation Human Development Trust, Village Development Authority for the Plantation Region and Plantation Companies will be held in January as fact-finding measures Focus Group Discussion with Plantation Community Representatives will be held in March, April and May A report will be drafted, including solutions in June The final round of discussion will be held with the Plantation Human Development Trust Fund, Village Development Authority and Ministry of Estate Infrastructure and develop the Final Recommendation

5. What are the main benefits to stakeholders
Minimize the Consumer Complaint and provide fair and equitable service provision for all consumers.

6. Activity Details

Key Result Area:	Solutions to overcome the issues in Electricity Services in the Estate Sector.

Outcome	Fair and Equitable treatment for all Electricity Consumers

Output							
	OP	Guideline Issued for Utility Services					
	KP	Number of Complaints received from the Estate Sector Issues					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2023(A)	2024	2025	2027	2028

ACTIVITY PLAN 2026	Division: Compliance and Research

Activity

Resources used / Required:

Division	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds Rs.)	Funds (Rs.)
Shanth		3,000,000	40			
Yasant			5			
Thanuj			5			
Krish			5			
Total			55			

Month	Milestones Planned in 2022	Disbursement Plan in 2022(Rs)
Jan	Facts Finding	
Feb	Focus group dis. and Consultation	1,000,000
Mar	Focus group dis. and Consultation	1,000,000
Apr	Focus group disc.and Consultation	1,000,000
May	Draft Recommendation	
Jun	Consultation meetings with the main stakeholders on the recommendation	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/2026 End Date:30/06/2026 Duration: 6 months

7. Explain how the activity is carried out in 2026 with main steps

Meeting with main stakeholders, as fact-finding measures
Conduct focus Group discussions with the estate Community representatives
Prepare a Draft report including solutions
Reach a consensus among stakeholders and finalize the guideline

Ref No AP26/RU/COMP/01	Manager: Shantha Jayasinghe	Adviser: Nilantha Senumanage
Team: Shantha,		
1.Activity Name: Organize the Audit Committee Meeting and follow-up actions		

2. What is the	☐Issue	☐ Inadequacy	☑
The Good Governance guideline issued by the Department of Public Enterprises requires a minimum of four Audit Committee meetings conducted for each financial year https://www.treasury.gov.lk/. Coordination of the Audit Committee meeting is vested with the Internal Auditor and the Compliance division is coordinating it since the Internal Auditor position is vacant.			

3.What is the proposal for solving/ improving / fulfilling above in item 2
Coordination of audit committee meetings includes Agenda setting and preparation of Papers etc

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
One Audit Committee Meeting will be held for each quarter.

5. What are the main benefits to stakeholders
The Audit Committee is an oversight committee, and it benefits all stakeholders.

6.Activity Details

Key Result Area:	Enhance the Governance Framework of the Commission

Outcome	Ensure that the functions of the Commission are implemented by using the powers of the Commission

Output	OP	Number of Audit Committee Meetings					
	KP	Number of Audit queries submitted by internal and External auditors					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2023(A)	2024	2025	2027	2028

Activity

Resources used / Required:

Division	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds Rs.)	Funds (Rs.)
Shanth		400,000	40			
Total		400,000	40			

Month	Milestones Planned in 2022	Disbursement Plan in 2022(Rs)
Jan		
Feb		
Mar	First Quarter Audit Committee Meeting	100,000
Apr		
May		
Jun	Second Quarter Audit Committee Meeting	100,000
Jul		
Aug		
Sep	Third Quarter Audit Committee Meeting	100,000
Oct		
Nov		
Dec	Fourth Quarter Audit Committee Meeting	100,000

Activity Start Date: 01/02/26 End Date:31/12/226 Duration: 12months

7. Explain how the activity is carried out in 2026 with main steps

ACTIVITY PLAN 2026	Division: Compliance and Research	
Ref No AP26/RU/COMP/02	Manager: Shantha Jayasinghe	Adviser: Nilantha Senumanage
Team: Shantha,		
1.Activity Name: Outsourcing the Internal Audit Function and Coordination of the Compliance		

2. What is the ☑Issue ☐ Inadequacy ☑
There are many compliances that are required by various circulars issued by the Department of Public Enterprises, Department of Public Finance, Ministry of Public Administration etc. With the assistance from the Internal Auditor, the Compliance requirements need to be streamlined.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Coordination of the internal audit activities with the relevant divisions and Audit Committee Meetings.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
There are four audit committees for a year, internal and external audit findings to be discussed in the Audit Committee and ensure compliance.

5. What are the main benefits to stakeholders
All stakeholders will benefit when The Governance structure of PUCSL is enhanced.

6.Activity Details

Key Result Area:	Enhance the Governance Framework of the Commission

Outcome	Ensure that the functions of the Commission are implemented by using the powers of the Commission

Output	OP	Number of Audit Committee Meetings					
	KP	Number of Audit queries submitted by internal and External auditors					
	KPI Units		0	0	0	0	1
	Year	A - Actual, T -	2023(A)	2024	2025	2027	2028

Activity

Resources used / Required:

Division	Prior	2026			2027	2028
	Funds	Funds	Man days	Vehicl	Funds Rs.)	Funds (Rs.)
Shanth		3,000,00	45			
Total		3,000,00	45			

Month	Milestones Planned in 2022	Disbursement Plan in 2022(Rs)
Jan	Internal Audit Plan	400,000
Feb		
Mar	First Quarter Audit Report	650,000
Apr		
May		
Jun	Second Quarter Audit Report	650,000
Jul		
Aug		
Sep	Third Quarter Audit Report	650,000
Oct		
Nov		
Dec	Fourth Quarter Audit Report	650,000

Activity Start Date: 01/01/26 End Date:31/12/2026 Duration: 12 months

7. Explain how the activity is carried out in 2026 with main steps

First quarter internal audit report and audit committee meeting
Follow up on the compliance of the first quarter audit findings

Second quarter internal audit report and audit committee meeting
Follow up on the compliance of the second quarter audit findings

Third quarter internal audit report and audit committee meeting
Follow up on the compliance of the third quarter audit findings

Fourth quarter internal audit report and audit committee meeting
Follow up on the compliance of the fourth quarter audit findings

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/CP/01/01	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Report & Action Plan for DLs Operational Efficiency Reporting, Benchmarking & Audit Program		

2. What is the ☐Issue ☐ Inadequacy ☑
There is a need to systematically monitor and evaluate the operational efficiency of Distribution Licensees (DLs) to ensure reliable, cost-effective, and consumer-oriented electricity distribution. Currently, efficiency indicators such as technical and commercial losses, workforce productivity, customer service, safety, and project delivery are not consistently tracked or benchmarked across DLs. The absence of standardized data and reporting formats limits the Commission's ability to identify inefficiencies, enforce performance standards, and support data-driven decision-making. Establishing a unified mechanism to collect, verify, and analyze efficiency data will enhance regulatory oversight and promote continuous performance improvement across all DLs.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Develop and implement a standardized operational efficiency monitoring framework. This includes defining key performance indicators, designing uniform data templates, automating reporting processes, and producing regular benchmarking reports with actionable recommendations to drive operational improvements across all Distribution Licensees.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The outputs will be deployed annually through data collection, analysis, and reporting cycles, integrated into PUCSL's performance review and regulatory monitoring process.

5. What are the main benefits to stakeholders
Ensures transparency, accountability, and performance benchmarking among DLs, leading to improved service quality, reduced losses, and better utilization of resources for the benefit of electricity consumers.

6.Activity Details

Key Result Area:	Enhancement of Distribution Licensees' operational efficiency

Outcome	Improve the convenience of consumer through enhancing the efficiency and

Output							
	OP	Report and Action Plan					
	KP	Final report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

ACTIVITY PLAN 2026	Division: Licensing

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			35			
Total		-	35			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Define efficiency indices	-
Feb		
Mar		
Apr		
May		
Jun	Develop standardized reporting templates	-
Jul		
Aug		
Sep	Implement templates in LISS	-
Oct		
Nov		
Dec	Prepare final report and action plan	-

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Define and standardize key efficiency indicators across all Distribution Licensees.
Develop and deploy a unified reporting mechanism through LISS.
Conduct data verification, analysis, and benchmarking of DL performance.
Prepare efficiency reports and implement targeted action plans for improvement.

Ref No AP26/LIC/CP/01/02	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Development of standard template for MV/LV development Plan of the DLs		

2. What is the ☐Issue ☐ Inadequacy ☑
Distribution Licensees (DLs) are required to prepare Medium Voltage (MV) Development Plans to ensure reliable and efficient network operation. However, the current formats and methodologies used by different DLs vary significantly, resulting in inconsistencies, data gaps, and difficulties in comparing and evaluating plans. The absence of a standardized template limits the Commission's ability to assess the adequacy of network expansion, reinforcement, and reliability improvement proposals. A uniform structure is therefore essential to ensure that all DLs present their MV plans in a consistent, comprehensive, and regulatorily compliant manner, enabling effective review and performance monitoring.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Develop and introduce a standardized MV Development Plan template with clear guidance, definitions, and data requirements. The template will ensure uniformity, regulatory compliance, and comparability across all DLs, improving the quality and efficiency of plan submission, review, and approval processes.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The standardized template will be implemented in 2027 and integrated into the annual MV planning submission cycle, supporting PUCSL's technical review and network development oversight process.

5. What are the main benefits to stakeholders
Improves planning quality, transparency, and consistency among DLs, enabling PUCSL to make informed regulatory decisions and ensuring reliable, well-coordinated network development for electricity consumers.

6.Activity Details

Key Result Area:	Standardization and streamlining of Distribution Network Development

Outcome	Improve the convenience of consumer through enhancing the efficiency and

Output							
	OP	Report of Standard Templates					
	KP	Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

ACTIVITY PLAN 2026	Division: Licensing

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			30			
Total		-	30			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Requirement Gathering	-
Apr		
May		
Jun	Template Drafting	-
Jul		
Aug		
Sep	Review & Validation	-
Oct		
Nov		
Dec	Finalization & Dissemination	-

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12-months

7. Explain how the activity is carried out in 2026, with the main steps

Framework development : Draft the standardized MV plan template and guidance document based on existing regulatory requirements and best practices.

Consultation : Engage DLs to obtain feedback and refine the template.

Finalization : Approve and issue the final version for implementation.

Capacity building : Conduct training sessions for DLs on completing the template and data consistency.

Implementation and monitoring : Require DLs to submit their MV plans using the new format and initiate the first review cycle under the standardized framework.

Ref No AP26/LIC/CP/01/03	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Policy recommendation & Way forward on the operational feasibility of NCRE projects (extended projects)		

2. What is the ☑Issue ☐ Inadequacy ☑
Sri Lanka's extended Non-Conventional Renewable Energy (NCRE) projects face challenges in maintaining operational sustainability due to high operations and maintenance (O&M) costs, regulatory compliance burdens, taxes, duties, and wage-related regulations. In addition, financial and regulatory barriers often hinder project profitability, discouraging further investments. There is a need for a systematic evaluation to understand these cost drivers and operational risks comprehensively. The regulatory authority requires actionable insights to design policy measures that ensure NCRE projects remain viable over the long term, support investment certainty, and enhance the contribution of renewable energy to the national electricity supply in alignment with national energy targets.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conduct a detailed assessment of extended NCRE projects, identifying key cost drivers and regulatory bottlenecks, and formulate evidence-based policy recommendations to improve operational sustainability, enhance profitability, and provide a roadmap for regulatory and financial reforms supporting long-term renewable energy growth.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The findings inform PUCSL policy guidelines, influence licensing conditions, and support internal decision-making for regulatory interventions and targeted financial or operational support measures.

5. What are the main benefits to stakeholders
Enhanced NCRE project viability, clearer regulatory framework, reduced operational and financial risks, improved investment confidence, and strengthened renewable energy contribution to Sri Lanka's national grid.

6.Activity Details

Key Result Area:	Enhancing the operational sustainability

Outcome	Improve the convenience of consumer through enhancing the efficiency and

Output

OP	Policy Recommendation to the government					
KP	Report					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			25			
Total		-	25			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Viability Assessment	-
Apr		
May		
Jun	Cost & Regulatory Impact Study	-
Jul		
Aug		
Sep	Barrier Identification Report	-
Oct		
Nov		
Dec	Policy Recommendations & Way Forward	-

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Collect data from existing NCRE projects, including O&M costs, wages, taxes, and compliance reports.
Conduct stakeholder consultations with developers, financiers, and regulatory bodies to identify operational and financial barriers.
Analyze cost structures, profitability trends, and regulatory bottlenecks, benchmarking against best practices in similar jurisdictions.
Draft practical policy and regulatory recommendations, including O&M efficiency measures, fiscal incentives, and streamlined compliance processes.
Review recommendations internally with PUCSL divisions, refine based on feedback, and finalize the policy guidance document.
Disseminate recommendations to developers and integrate insights into licensing and tariff considerations for NCRE projects.

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/CP/02/01	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Report on Electricity Market Conduct Monitoring and Competition Safeguard		

2. What is the ☑Issue ☐ Inadequacy ☑
As Sri Lanka transitions toward a more competitive electricity market, it is crucial to ensure fair competition and transparency among market participants. Risks such as market manipulation, collusion, and abuse of dominance could distort prices and undermine consumer trust if not properly monitored. Existing safeguards within laws, regulations, and monitoring mechanisms require comprehensive evaluation to determine their adequacy and effectiveness. Strengthening oversight mechanisms is essential for building a resilient and transparent market structure that discourages anti-competitive behavior, protects consumer interests, and upholds the credibility of the regulatory framework as the electricity sector evolves toward partial or full market-based operations.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conduct a detailed risk assessment of market manipulation, collusion, and dominance abuse, evaluate existing legal and regulatory safeguards, and develop targeted preventive and enforcement measures to ensure market integrity, transparency, and consumer protection in line with global best practices.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The outcomes guide PUCSL's market monitoring framework, inform enforcement strategies, and strengthen internal policy decisions to uphold fair competition in market operations and licensing oversight.

5. What are the main benefits to stakeholders
Ensures transparent and competitive electricity markets, protects consumers from unfair pricing, builds investor confidence, and enhances regulatory credibility and efficiency in market surveillance and enforcement.

6.Activity Details

Key Result Area:	Promotion of transparency

Outcome	Improve the convenience of consumers through enhancing the efficiency and

Output							
	OP	Report on Electricity Market Conduct Monitoring and Competition Safeguard					
	KP	Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			25			
Total		-	25			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Risk Identification	-
Apr		
May		
Jun	Assessment of Existing Safeguards	-
Jul		
Aug		
Sep	Gap Analysis	-
Oct		
Nov		
Dec	Recommendations & Reporting	-

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Review existing market-related laws, regulations, and monitoring frameworks.
Identify potential risks of manipulation, collusion, and dominance through market data analysis and stakeholder interviews.
Benchmark against international electricity market oversight models to identify best practices.
Draft recommendations for preventive and enforcement mechanisms, including improved reporting, surveillance, and compliance measures.
Conduct internal consultations within PUCSL and with external stakeholders to validate findings and refine recommendations.

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/CP/03/01	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Providing Inputs for Licensing Regulation under New Act		

2. What is the ☐Issue ☐ Inadequacy ☑
The new electricity legislation introduces updated provisions governing licensing processes, including applications, renewals, modifications, and revocations. To ensure consistency and enforceability, existing regulatory instruments—such as licensing regulations, templates, and procedures—must be reviewed and revised accordingly. Without proper alignment, inconsistencies between the Act and existing regulations may hinder effective implementation, create uncertainty for licensees, and weaken regulatory credibility. Therefore, it is essential to systematically review all licensing-related requirements in the new Act and develop or amend supporting regulatory tools to provide a clear, transparent, and legally sound framework for licensing within Sri Lanka's restructured electricity sector.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Undertake a comprehensive review of new legislative provisions related to licensing and develop necessary amendments or new regulations, templates, and procedural tools to align the licensing framework fully with the new Electricity Act.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Revised regulations and tools are adopted by PUCSL, guiding licensing activities, ensuring legal compliance, and supporting consistent decision-making across all divisions and license categories.

5. What are the main benefits to stakeholders
Provides clarity, transparency, and legal certainty in licensing; simplifies compliance for applicants; enhances regulatory consistency; and supports effective implementation of the new electricity framework.

6.Activity Details

Key Result Area:	Improved licensing framework

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Report on Draft Regulatory Tools and Guidelines						
KP	Report						
KPI Units			0	1	0	0	0
Year		A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			40			
Total		-	40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Identification of Regulatory Requirements	-
Feb	Drafting Amendments/New Regulatory Tools	-
Mar	Internal Review & Refinement	-
Apr	Submission of final documents	-
May		
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Review the new electricity legislation to extract all provisions related to licensing requirements, including applications, renewals, amendments, and revocations.
Examine existing licensing regulations, templates, and procedures to identify inconsistencies or gaps with the new legislative provisions.
Draft amendments to current regulations and, where necessary, prepare new regulatory instruments and templates to address identified gaps.
Engage in internal consultations within PUCSL and external discussions with policymakers and key stakeholders to validate and refine the proposed drafts.
Finalize and submit the revised or new regulations and licensing tools for formal review, approval, and subsequent implementation.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/CP/03/02	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Report on performance measurement under the adaptation stage of the Distribution Performance Standard Regulations		

2. What is the ☐Issue ☐ Inadequacy ☑
With the introduction of the Distribution Performance Standard Regulations, Distribution Licensees (DLs) are currently in the adaptation stage of implementation. To ensure these standards are being properly adopted, it is essential to evaluate the performance of each DL against defined indicators and compliance obligations. Reliable and verified performance data are critical to this process, as inaccuracies can lead to flawed regulatory conclusions and weaken accountability. Therefore, a systematic evaluation is required to verify data accuracy, assess compliance, and identify operational or reporting gaps. This will enable PUCSL to guide DLs toward full compliance and improved distribution service performance.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Collect, verify, and analyze performance data from Distribution Licensees to assess compliance with the Distribution Performance Standard Regulations and prepare a comprehensive report with findings and recommendations to strengthen compliance and operational efficiency.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Findings feed into PUCSL's compliance monitoring framework, guiding regulatory actions, performance reviews, and targeted capacity-building for DLs to achieve full implementation of the standards.

5. What are the main benefits to stakeholders
Improves data accuracy, ensures fair performance evaluation, enhances regulatory transparency, and supports better service quality and reliability for electricity consumers across all distribution areas.

6.Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output							
	OP	Report on performance measurement					
	KP	Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			50			
Total		-	50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Data Collection & Verification	-
Apr		
May		
Jun	Compliance Analysis	-
Jul		
Aug		
Sep	Draft Report Preparation	-
Oct		
Nov		
Dec	Final Report with Recommendations	-

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Collect performance data submissions from all Distribution Licensees in accordance with the Distribution Performance Standard Regulations.
Conduct a detailed verification process to check data accuracy, completeness, and consistency through audits, clarifications, and cross-checks.
Analyze verified data to assess each DL's level of compliance and identify deviations or weaknesses.
Prepare a detailed performance assessment report summarizing key findings, compliance levels, and improvement areas.
Formulate practical recommendations and regulatory guidance to address identified gaps and enhance DL compliance and operational performance.
Present findings and recommendations internally and share results with DLs to support continuous improvement and readiness for full regulatory enforcement.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/CP/03/03	Manager: D(Licensing)	Adviser: DDG - Industry Services
Team: AD (Security of Supply)		
1. Activity Name: Setting Benchmarks for the transmission performance indices with related to power quality, power system protection system, power system operation, generation system and transmission system expansion and generation acquisition		

2. What is the ☐Issue ☐ Inadequacy ☑
Transmission Performance Standards Regulations, prepared according to the Sri Lanka Electricity Act, is already in effect. Implementation of these regulations, shall be done in three stages, namely – (i) Preliminary Stage; (ii) Adaptation Stage; and (iii) Hands-on Stage. Transmission Licensee (TL) is currently in the adaptation stage of implementation. To ensure these standards are being properly adopted, it is essential to evaluate the performance of TL against defined indicators and compliance obligations. A systematic evaluation is required to verify data accuracy, assess compliance, and identify operational or reporting gaps. This will enable PUCSL to guide TL toward full compliance and improved service performance

3.What is the proposal for solving/ improving / fulfilling above in item 2
Collect, verify, and analyze performance data from Transmission Licensees to assess compliance with the Transmission Performance Standard Regulations and prepare a comprehensive report with findings and recommendations to strengthen compliance and operational efficiency.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Calculation of performance indices helps PUCSL to implement its compliance monitoring framework, guiding regulatory actions, conducting performance reviews and benchmarking the performances to achieve full implementation of the standards.

5. What are the main benefits to stakeholders
Through implementation of these regulations, it is expected to improve the reliability of the transmission network and it will guarantee a minimum standard of service that the Transmission Licensee shall achieve and maintain in the discharge of the Licensee's obligations.

6.Activity Details

Key Result Area:	Quality

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output							
	OP	Quarterly performance monitoring report					
	KP	No of performance monitoring reports per year					
	KPI Units		4	4	4	4	4
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			35			
Total		-	35			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Mar	2025 Quarter 4 performance monitoring report	-
May		
Jun	2026 Quarter 1 performance monitoring report	-
Jul		
Aug		
Sep	2026 Quarter 2 performance monitoring report	-
Oct		
Nov	Determining the appropriate values for the transmission performance indices with related to power quality, power system protection system, power system operation, generation system and transmission system expansion and generation acquisition	-
Dec		

Activity Start Date: 01/01/26 End Date:30/11/26 Duration: 11 months

7. Explain how the activity is carried out in 2026, with the main steps

Collect performance data submissions from Transmission Licensee in accordance with the Transmission Performance Standard Regulations.
Conduct a detailed verification process to check data accuracy, completeness, and consistency through audits, clarifications, and cross-checks.
Analyze verified data to assess the level of compliance and identify deviations or weaknesses.
Prepare a detailed performance assessment reports including the calculated performance indices
Formulate practical recommendations and regulatory guidance to address identified gaps and enhance TL's compliance and operational performance.
Present findings and recommendations internally and share results with TL to support continuous improvement and readiness for full regulatory enforcement.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/CP/03/04	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Modification of licensing framework for Rooftop Solar prosumers/ generators		

2. What is the ☑Issue ☐ Inadequacy ☑
A technology-neutral and fair licensing framework is required to address regulatory gaps where rooftop solar is exempt while other small-scale generators require licenses, ensuring consistent treatment, regulatory oversight, and equitable market participation for all distributed generation technologies.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Review current exemptions, assess impacts, benchmark international practices, and develop recommendations for a standardized licensing threshold that applies equitably to all small-scale electricity generators.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Revised framework is submitted for internal review, approval, and incorporated into licensing procedures to guide consistent regulatory enforcement.

5. What are the main benefits to stakeholders
Ensures fairness, regulatory clarity, investor confidence, and consistent licensing for small-scale electricity generators.

6.Activity Details

Key Result Area:	

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output							
	OP	Report on licensing framework modification					
	KP	Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			26			
Total		-	26			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Study the current system	-
Apr	Identification of the issue	
May	Proposed modification	
Jun	Consultation for the modification	-
Jul		
Aug	Finalization of the modification	
Sep	Report on the modification	-
Oct		
Nov		
Dec		-

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Conduct a comprehensive review of the existing system's structure and processes.
Analyze operational performance to detect gaps and regulatory challenges.
Formulate practical solutions aligned with regulatory and operational objectives.
Engage stakeholders to refine and validate proposed changes.
Compile a detailed report summarizing modifications and implementation recommendations.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/CP/04/01	Manager: D(Licensing)	Adviser: DDG - Industry Services
Team: AD (Security of Supply)		
1. Activity Name: Assessment on Cybersecurity Readiness of Electricity Network and Critical Generation Facilities & Implement a Cybersecurity Audit Framework specific to grid operations, SCADA, and critical infrastructure protection for Transmission Licensee		

2. What is the ☑Issue ☐ Inadequacy ☑
The transmission system in Sri Lanka is vital for ensuring the reliable delivery of electricity across the island. Given the critical role of the electricity network in national security and economic stability, it is imperative to assess the current cybersecurity readiness of the Transmission Licensee and key generation facilities to ensure the protection of SCADA systems, grid operations, and other critical infrastructure from emerging cyber threats.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conducting an Assessment on Cybersecurity Readiness of the Electricity Network, covering the System Control Center, critical transmission lines, grid substations, and key generation facilities and implementation of Cybersecurity Audit Framework tailored to grid operations, SCADA systems, and critical infrastructure protection for the Transmission Licensee.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The findings will guide the development of cybersecurity compliance requirements for the Transmission Licensee, while the audit framework will be integrated into PUCSL's routine license monitoring and performance evaluation process. This will enable periodic cybersecurity audits, continuous risk assessment, and the incorporation of cybersecurity readiness as a key criterion in regulatory reviews.

5. What are the main benefits to stakeholders
Improved protection of critical electricity infrastructure from cyber threats, enhanced reliability and continuity of power supply, and increased confidence in the security of grid operations.

6.Activity Details

Key Result Area:	Supply Security

Outcome	Improve the convenience of consumers through enhancing the reliability of the power

Output

OP	Consultant's Report					
KP	Report					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

ACTIVITY PLAN 2026	Division: Licensing

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			40			
Total		-	40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	Preparation of the TOR for the study	
Mar		
Apr		
May	Awarding the contract of Assessment for a suitable consultant	
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec	Obtaining a report including the findings, recommendations, and proposed action plans for addressing identified deficiencies in Cybersecurity areas in the electricity network	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Development of detailed Terms of Reference defining the scope, objectives, and deliverables of the cybersecurity assessment.
Procuring and appointment of a qualified consultant to carry out the study.
Evaluating the cybersecurity readiness of the electricity network and critical facilities, identifying gaps and risks.
Obtaining the final report with findings, recommendations, and an action plan for strengthening cybersecurity and developing the audit framework.

Ref No AP26/LIC/CP/04/02	Manager: D(Licensing)	Adviser: DDG - Industry Services
Team: AD (Security of Supply)		
1. Activity Name: Formulation of Recommendations for the Long Term Power System Development Plan under Section 5(3)(k) of SLEA 2024		

2. What is the ☐Issue ☐ Inadequacy ☑
In terms of Section 5 of the Sri Lanka Electricity Act No. 36 of 2024, the Commission shall make recommendations to the National System Operator to formulate the Long Term Power System Development Plan after conducting stakeholder consultations

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conducting a stakeholder consultation on Long Term Power System Development Plan submitted by National System Operator, carefully reviewing the plan and providing recommendations

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This activity will provide PUCSL with a set of regulatory recommendations and guidelines to ensure that the Long Term Power System Development Plan aligns with national policy objectives, reliability standards, and least-cost principles. These recommendations will be incorporated into PUCSL's review and approval process of the Generation Expansion Plan, guiding internal evaluations, stakeholder consultations, and final regulatory determinations on long-term system development proposals.

5. What are the main benefits to stakeholders
It helps the Transmission Licensee and planners adopt an optimized generation mix that supports energy security and renewable targets, while investors gain clarity and confidence in future procurement plans. Consumers benefit from a reliable and affordable electricity supply, and government agencies gain assurance that infrastructure development aligns with national energy objectives.

6.Activity Details

Key Result Area:	Supply Security

Outcome	Improved Productivity & convenience for electricity consumers

Output

OP	Recommendations for the Long Term Power System Development Plan					
KP	Recommendations					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			45			
Total		-	45			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug	Receiving the Draft Long Term Power System Development Plan from NSO	
Sep	Publishing the Draft Long Term Power System Developments	
Oct	Conducting Stakeholder' consultation event	
Nov	Reviewing the Draft Long Term Power System Developments Plan	
Dec	Forwarding the recommendations to NSO for formulation of the	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
Analyzing the latest Long Term Power System Development Plan and related policy documents to identify key issues and gaps. Engaging with the relevant stakeholders to gather inputs and technical insights. Formulation of regulatory and technical recommendations ensuring compliance with Section 5(3)(k) of the SLEA 2024 and alignment with national energy policy Presenting the finalized recommendations for Commission approval and integration into PUCSL's review process.

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/CP/04/03	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Preparation of Curtailment Policy		

2. What is the ☑Issue ☐ Inadequacy ☑
A clear Curtailment Policy is required to define transparent, fair, and technically sound procedures for managing renewable energy curtailment. This ensures system security while protecting investor confidence, preventing disputes, and aligning curtailment decisions with regulatory, operational, and economic efficiency objectives.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Develop and consult on a comprehensive Curtailment Policy with stakeholders, incorporating international best practices, system studies, and regulatory principles to ensure fairness, transparency, and consistency across renewable energy projects.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The policy is integrated into licensing, grid operation, and compliance monitoring frameworks.

5. What are the main benefits to stakeholders
Ensures fairness, predictability, and investor confidence in renewable energy dispatch and curtailment decisions.

6.Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Improve the convenience of consumers through enhancing the reliability of the power

Output							
	OP	Report on curtailment policy					
	KP	Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			20			
Total		-	20s			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Drafting and Consultation on Curtailment Policy	
Apr		
May		
Jun	Approval and Adoption of Curtailment Policy	
Jul		
Aug		
Sep	Implementation of Curtailment Mechanisms	
Oct		
Nov		
Dec	Monitoring, Compliance, and Periodic Review	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Conduct background research and review international curtailment policies.
Draft the Curtailment Policy framework, defining principles, triggers, and compensation mechanisms
Hold stakeholder consultations with CEB, IPPs, and renewable associations.
Revise the draft based on feedback and finalize the policy
Obtain Commission approval and publish the policy
Integrate monitoring, reporting, and review mechanisms into the compliance framework

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/CP/04/04	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Develop and implement a mechanism to ensure real-time monitoring of grid performance		

2. What is the ☐Issue ☐ Inadequacy ☑
Effective real-time monitoring of grid performance is essential to ensure reliability, stability, and efficient system operation. Currently, performance data are obtained with delays, limiting timely regulatory oversight and response to grid disturbances or inefficiencies within transmission and distribution networks.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Develop a centralized, automated monitoring mechanism integrated with licensees' SCADA systems to capture and display real-time grid performance data, enabling immediate analysis and proactive regulatory interventions.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Quarterly reports and dashboards will be integrated into PUCSL's internal monitoring process, enabling real-time oversight and performance-based regulatory decisions.

5. What are the main benefits to stakeholders
Improved grid reliability, faster fault detection, and transparent performance monitoring benefiting consumers and utilities alike.

6.Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Improve the convenience of consumers through enhancing the reliability of the power

Output							
	OP	Establishment of a mechanism to ensure real-time monitoring of grid performance					
	KP	Final report on the mechanism					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			10			
Total			10			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Establishment of real-time grid performance monitoring system	
Apr		
May		
Jun	Launch of public dashboards with hosting capacity, curtailment,	
Jul		
Aug		
Sep	Digitization of approval processes and integration with	
Oct		
Nov	Implementation of compliance monitoring framework for	
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

This activity encompasses the establishment of a real-time grid performance monitoring system, coupled with the launch of public dashboards displaying hosting capacity, curtailment, and clearance data to enhance transparency. It also includes the digitization of approval processes, seamlessly integrated with monitoring platforms, and the implementation of a comprehensive compliance monitoring framework for both electrical and solar PV installations, ensuring efficient regulatory oversight, operational visibility, and improved stakeholder engagement.

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/CP/06/01	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Development of New Data Submission System for Licensees (Extended from 2025)		

2. What is the ☐Issue ☐ Inadequacy ☑
In 2025 , PUCSL started to develop a new system for data submission and system development is in progress. During the first quarter of year 2026 that has to be completed.

3.What is the proposal for solving/ improving / fulfilling above in item 2
NA

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Data submitted to that system by the licensees can be used to regulatory activities.

5. What are the main benefits to stakeholders
Improves transparency, promotes accountability of licensees, strengthens regulatory decision-making, and provides consumers and policymakers with insights into electricity industry by disseminating data

6.Activity Details

Key Result Area:	Ensure the smooth operation of data submission process

Outcome	Improve the efficiency of the electricity industry through increasing transparency of the information related to the industry

Output

OP	Developed data submission system						
KP	Final deployment report						
KPI Units			0	1	0	0	0
Year	A - Actual, T -		2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			40			
Total		-	40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Testing the system	
Feb		
Mar	Deployment of the system	2,000,000
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

System will be tested and deployed if the development is in line with the specifications.

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/RA/01/01	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Network Performance data (SAIDI, SAIFI) publication		

2. What is the ☐Issue ☐ Inadequacy ☑
Reliable measurement and reporting of electricity supply reliability are essential for effective regulatory oversight and consumer protection. The System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI) are key indicators used to assess the performance of Distribution Licensees (DLs) in maintaining service reliability. Regular publication of these indices helps track performance trends, identify areas for improvement, and promote accountability. To ensure consistency, transparency, and comparability, data submitted by DLs must be verified, analyzed, and presented systematically in quarterly reports, enabling PUCSL to evaluate reliability performance and support data-driven regulatory decisions and enforcement actions.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Collect, verify, and analyze reliability data from Distribution Licensees, compile SAIDI/SAIFI results, and publish quarterly performance reports to enhance transparency, monitor trends, and support continuous reliability improvement across the electricity distribution network.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Quarterly reports are reviewed internally for compliance evaluation, inform regulatory interventions, and support performance benchmarking and stakeholder communication on supply reliability trends.

5. What are the main benefits to stakeholders
Improves reliability transparency, promotes accountability of licensees, strengthens regulatory decision-making, and provides consumers and policymakers with insights into electricity supply quality and performance trends.

6.Activity Details

Key Result Area:	Improved Supply Quality

Outcome	Improve the convenience of consume through enhancing the efficiency and

Output							
	OP	Report on SAIDI/SAIFI					
	KP	Report					
	KPI Units		0	1	0	0	0
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

ACTIVITY PLAN 2026	Division: Licensing

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			25			
Total		-	25			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Publication of 4th quarter report of 2025	
Feb		
Mar		
Apr	Publication of 1st quarter report of 2026	
May		
Jun		
Jul		
Aug	Publication of 2nd quarter report of 2026	
Sep		
Oct		
Nov		
Dec	Publication of 3rd quarter report of 2026	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Collect outage and reliability data from all Distribution Licensees using the approved reporting templates and timelines.
Verify and validate submitted data to ensure accuracy, completeness, and consistency through systematic checks and clarifications.
Calculate SAIDI and SAIFI indices for each licensee and analyze performance trends across regions and reporting periods.
Prepare and format quarterly reports presenting key findings, performance comparisons, and visual summaries of reliability trends.
Publish the finalized reports, share them with stakeholders, and use insights to guide regulatory actions and improvement initiatives.

Ref No AP26/LIC/RA/03/01	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Facilitation and Oversight of Distribution Code Review and Enforcement Panel Activities		

2. What is the ☐Issue ☐ Inadequacy ☑
The Distribution Code Enforcement and Review Panel (DCERP) serves as a key mechanism for ensuring compliance with the Distribution Code and addressing technical and operational issues among Distribution Licensees. Regular meetings of the DCERP are essential to review code compliance, recommend amendments, and discuss implementation challenges faced by licensees. However, effective coordination, documentation, and follow-up are required to ensure that the panel functions efficiently and its recommendations are properly integrated into regulatory processes. Facilitating DCERP meetings enables structured stakeholder engagement, transparent decision-making, and continuous improvement of the Distribution Code in line with evolving technical and operational realities.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Organize and support periodic DCERP meetings by coordinating with Distribution Licensees, preparing agendas and materials, documenting discussions, and following up on agreed actions to ensure effective enforcement and continuous improvement of the Distribution Code.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Meeting outcomes inform PUCSL's regulatory decisions, code amendments, and compliance monitoring, ensuring that identified issues and recommendations are integrated into ongoing regulatory and technical processes.

5. What are the main benefits to stakeholders
Promotes collaboration among licensees, ensures consistent code implementation, strengthens compliance oversight, and enables timely resolution of technical and operational distribution network issues.

6.Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Conducting DCERP meetings					
KP	Progress report					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			45			
Total		50000	45			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan		
Feb		
Mar	Compilation of the year plan	
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec	Submission of progress report to the Commission	50000

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Coordinate with all Distribution Licensees to schedule DCERP meetings in line with the annual regulatory calendar.
Prepare and circulate meeting agendas, background papers, and relevant compliance reports in advance.
Facilitate meetings by providing logistical support, recording discussions, and issuing minutes and action lists.
Monitor the implementation of agreed actions and report key outcomes and recommendations to PUCSL management.

ACTIVITY PLAN 2026	Division: Licensing

Ref No AP26/LIC/RA/04/01	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Reviewing and approving the technical and commercial terms of new generation, transmission and energy storage capacity under Section 5(3)(n) and 11(2) of SLEA 2024		

2. What is the ☐Issue ☐ Inadequacy ☑
In terms of Section 5 of the Sri Lanka Electricity Act No. 36 of 2024, the Commission shall review and approve the commercial terms of new generation, transmission and energy storage capacity

3.What is the proposal for solving/ improving / fulfilling above in item 2
Reviewing the commercial terms of new generation, transmission and energy storage capacity once received and providing the decision on the approval of the same. Monitoring implementation of power plants in the Long term plans

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This ensures that all new generation, transmission, and energy storage projects comply with the Sri Lanka Electricity Act, and align with national planning and regulatory standards. These approvals form the basis for issuing licenses, signing Power Purchase Agreements (PPAs) and integrating new capacity into the national grid. Internally, the outcomes guide PUCSL's decision-making on project approvals, tariff evaluations, and monitoring of implementation progress.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include ensuring that new generation, transmission, and energy storage projects are technically sound, financially viable, and transparent. For developers and investors, it provides regulatory clarity and confidence in project approval and contracting processes. The Transmission Licensee and National System Operator benefit from reliable and compatible system integration, while consumers gain from cost-effective and secure electricity supply. Overall, it supports efficient sector development and alignment with national energy policy objectives.

6.Activity Details

Key Result Area:	Supply Quality

Outcome	Improved Productivity & convenience for electricity consumers

Output							
	OP	Decisions on the commercial terms of new generation new generation, transmission and energy storage capacity					
	KP	% of decisions given out of the proposals submitted					
	KPI Units		100%	100%	100%	100%	100%
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			40			
Total		-	40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Reviewing new PPAs/Commercial terms if received	
Feb	Reviewing new PPAs/Commercial terms if received	
Mar	Reviewing new PPAs/Commercial terms if received	
Apr	Reviewing new PPAs/Commercial terms if received	
May	Reviewing new PPAs/Commercial terms if received	
Jun	Reviewing new PPAs/Commercial terms if received	
Jul	Reviewing new PPAs/Commercial terms if received	
Aug	Reviewing new PPAs/Commercial terms if received	
Sep	Reviewing new PPAs/Commercial terms if received	
Oct	Reviewing new PPAs/Commercial terms if received	
Nov	Reviewing new PPAs/Commercial terms if received	
Dec	Reviewing new PPAs/Commercial terms if received	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Evaluating technical feasibility studies, system compatibility, and commercial proposals for new generation, transmission, and energy storage projects.
Verifying alignment with the Long Term Power Development Plan and grid standards
Finalizing and approving the technical and commercial terms for eligible projects, enabling licensing and agreement execution.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/04/02	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Reviewing and approving the annual power procurement plan under Section 5(3)(o) of SLEA 2024		

2. What is the ☐Issue ☐ Inadequacy ☑
In terms of Section 5 of the Sri Lanka Electricity Act No. 36 of 2024, the Commission shall approve the annual power procurement plan submitted by the National System Operator

3.What is the proposal for solving/ improving / fulfilling above in item 2
Reviewing the annual power procurement plan once received and providing the decision on the approval of the same.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This ensures that electricity demand for the upcoming year will be met at the least economic cost while maintaining system reliability and compliance with approved power system development plan. Once approved, the plan serves as a regulatory benchmark guiding the National System Operator's procurement and dispatch decisions. Also, PUCSL can use the approved plan to monitor procurement performance, verify adherence to cost and reliability criteria, and support decision-making on short-term generation and power purchase arrangements.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include ensuring a cost-effective, reliable, and transparent electricity supply for the coming year. For consumers, it helps maintain affordable tariffs by prioritizing least-cost procurement. Overall, it strengthens system reliability, market confidence, and regulatory accountability in power procurement.

6.Activity Details

Key Result Area:	Supply Quality

Outcome	Improved Productivity & convenience for electricity consumers

Output							
OP	Review and approval of the annual power procurement plan						
KP	Approved Plan						
KPI Units				1	1	1	1
Year	A - Actual, T -		2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			15			
Total		-	15			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug		
Sep	Receiving the annual power procurement plan	
Oct		
Nov	Review and approve the annual power procurement plan	
Dec		

Activity Start Date: 01/09/26 End Date:30/11/26 Duration: 3 months

7. Explain how the activity is carried out in 2026, with the main steps
Receiving the Annual Power Procurement Plan to PUCSL, outlining how projected demand will be met at the least economic cost. Evaluating the plan for compliance with the Sri Lanka Electricity Act, least-cost principles, system reliability, and alignment with approved power system development plan. Approval of the plan with necessary modifications and using it as the regulatory basis for monitoring procurement and dispatch during the following year.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/04/03	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Monitoring the implementation of the approved annual power procurement plan		

2. What is the ☐Issue ☐ Inadequacy ☑
In terms of Section 5 of the Sri Lanka Electricity Act No. 36 of 2024, the Commission shall approve the annual power procurement plan submitted by the National System Operator and Monitor its implementation

3.What is the proposal for solving/ improving / fulfilling above in item 2
Monitor the implementation of the annual power procurement plan periodically

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This verifies that the National System Operator and Licensees implement the approved Annual Power Procurement Plan in accordance with least-cost and reliability principles. These outputs feed into PUCSL's regulatory reviews, performance evaluations, and decision-making on future procurement approvals. Internally, the findings are used to identify deviations, assess justifications, and recommend corrective actions to ensure compliance and continuous improvement in power procurement practices.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include ensuring that electricity is procured and dispatched in a transparent, least-cost, and reliable manner. For consumers, it helps maintain affordable and stable tariffs. The National System Operator and Licensees benefit from clear regulatory guidance and accountability, while PUCSL gains accurate data to improve future planning and decision-making. Overall, it strengthens operational efficiency, regulatory compliance, and trust in the power procurement process.

6.Activity Details

Key Result Area:	Supply Quality

Outcome	Improved Productivity & convenience for electricity consumers

Output							
OP	Quarterly Monitoring Reports						
KP	No. of Monitoring Reports						
KPI Units				4	4	4	4
Year	A - Actual, T -		2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			10			
Total		-	10			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	1st Quarter Monitoring Report	
May		
Jun		
Jul	2nd Quarter Monitoring Report	
Aug		
Sep		
Oct	3rd Quarter Monitoring Report	
Nov		
Dec		

Activity Start Date: 01/03/26 End Date:31/12/26 Duration: 10 months

7. Explain how the activity is carried out in 2026, with the main steps

Gathering periodic reports from the National System Operator on actual generation, dispatch, and procurement against the approved plan.
Comparing actual implementation with approved targets to identify deviations in cost, capacity utilization, or reliability.
Preparation of monitoring reports and recommendation of corrective measures or policy actions to ensure compliance with least-cost and reliability principles.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/04/04	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Risk reports on Continuous Power Supply (Quarterly)		

2. What is the ☐Issue ☐ Inadequacy ☑
With increasing dependence on variable renewable energy, aging infrastructure, fuel supply uncertainties, and potential technical or operational failures, it is essential to regularly evaluate system vulnerabilities.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Evaluation of the risk of compromising continuous power supply periodically The study reports aim to identify the risks of generation capacity shortage in the following months. Then the relevant authorities will be advised to take the mitigatory actions to ensure an uninterrupted power supply. It is required to identify, assess, and report potential risks that could compromise the continuous supply of electricity across the national grid.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
These risk reports enable PUCSL to proactively address threats to power system reliability, recommend preventive or corrective measures, and ensure that the Transmission Licensee and other operators maintain adequate preparedness to safeguard uninterrupted electricity supply to consumers.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include enhanced grid reliability and supply security through early identification of potential risks to continuous power supply. Consumers benefit from reduced likelihood of power interruptions, while the Transmission Licensee and System Operator gain valuable insights to strengthen operational resilience and contingency planning

6.Activity Details

Key Result Area:	Supply Security

Outcome	Improved Security of Supply

Output							
	OP	Quarterly Reports					
	KP	No. of Monitoring Reports					
	KPI Units		4	4	4	4	4
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			20			
Total		-	20			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	1st Quarter Monitoring Report	
May		
Jun		
Jul	2nd Quarter Monitoring Report	
Aug		
Sep		
Oct	3rd Quarter Monitoring Report	
Nov		
Dec		

Activity Start Date: 01/03/26 End Date:31/12/26 Duration: 10 months

7. Explain how the activity is carried out in 2026, with the main steps

Gathering information related to and generation facilities outages/maintenance plans, fuel availability, and operational risks.
Evaluation of potential threats such as generation capacity shortfalls, and generation shortfalls, or fuel supply disruptions.
Development of periodic risk reports outlining identified risks, their impact, and recommended mitigation measures.
Reviewing findings internally within PUCSL and engage with relevant stakeholders to implement preventive or corrective actions to ensure continuous power supply.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/04/05	Manager: D (Licensing)	Adviser: DDG (Industry Service)
Team: AD (Security of Supply)		
1. Activity Name: Comprehensive Transmission System Analysis – Implementation and Monitoring Program (Extended from 2025)		

2. What is the ☐Issue ☐ Inadequacy ☑
The transmission system in Sri Lanka plays a crucial role in delivering of electricity throughout the island. As the electricity demand is continuously growing ensuring the adequacy, functionality, and reliability of the transmission infrastructure is imperative. Therefore, this activity is proposed to comprehensively assess key criteria, including the adequacy of line capacity, proper functioning of transmission assets, and reliability of protection devices

3.What is the proposal for solving/ improving / fulfilling above in item 2
Implementation of the recommendation provided by the consultants

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
The recommendations of the study report can be deployed to ensure the adequacy, reliability, and performance of the national transmission network.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include improved grid reliability, capacity planning, and investment efficiency through evidence-based transmission system assessments. The Transmission Licensee gains clear insights to optimize network development and address bottlenecks.

6.Activity Details

Key Result Area:	Supply Security

Outcome	Improved Security of Supply

Output

OP	Quarterly Monitoring Reports						
KP	No. of Reports						
KPI Units			4	4	4	4	4
Year		A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			10			
Total		-	10			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	1st Quarter Monitoring Report	
May		
Jun		
Jul	2nd Quarter Monitoring Report	
Aug		
Sep		
Oct	3rd Quarter Monitoring Report	
Nov		
Dec		

Activity Start Date: 01/03/26 End Date:31/12/26 Duration: 10 months

7. Explain how the activity is carried out in 2026, with the main steps
Gathering information related to the recommendations provided in the Transmission Study. Tracking the implementation progress of the recommendations Preparation of the monitoring reports quarterly

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/05/01	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Licensing/Exemption process (new applications, renewal applications, addendum for existing licenses)		

2. What is the ☐Issue ☐ Inadequacy ☑
Ensure timely and transparent processing of license and exemption applications, renewals, and addenda in compliance with the Electricity Act and PUCSL procedures, maintaining consistency, regulatory integrity, and efficiency in managing licensee obligations and sector entry.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Strengthen the licensing and exemption process through standardized evaluations, clear documentation, stakeholder coordination, and timely decisions to ensure transparency, accountability, and compliance with the Commission's regulatory framework.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Approved licenses and exemptions are integrated into PUCSL's regulatory database and monitoring systems for oversight and compliance tracking.

5. What are the main benefits to stakeholders
Ensures transparency, consistency, timely decisions, and regulatory certainty for license applicants and existing licensees.

6.Activity Details

Key Result Area:	Compliance with the legal requirement

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Issuing license/exemptions						
KP	Progress report						
KPI Units			0	1	0	0	0
Year		A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			115			
Total		1,000,000	115			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan	Publication of paper notice	100000
Feb	Publication of paper notice	100000
Mar	Publication of paper notice	100000
Apr		
May	Publication of paper notice	100000
Jun	Publication of paper notice	100000
Jul	Publication of paper notice	100000
Aug	Publication of paper notice	100000
Sep	Publication of paper notice	100000
Oct	Publication of paper notice	100000
Nov	Publication of paper notice	100000
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
Receive and acknowledge new license or exemption applications, renewals, and addenda, and conduct preliminary completeness and compliance checks. Evaluate applications through internal and inter-divisional reviews covering technical, financial, and legal aspects. Prepare recommendations for Commission decision, issue approved licenses or exemptions with relevant conditions, and record them in the licensing database.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/05/02	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: License/Exemption compliance monitoring program		

2. What is the ☐Issue ☐ Inadequacy ☑
Ensure all licensees and exempted entities operate in compliance with regulatory conditions, performance standards, and reporting obligations to maintain fairness, reliability, and accountability within the electricity sector under the oversight of the Commission.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Implement a structured compliance monitoring program involving periodic reviews, reporting assessments, inspections, and performance evaluations to detect non-compliance and ensure corrective actions by licensees and exempted entities.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Monitoring results inform regulatory decisions, enforcement actions, and periodic compliance reports used for internal reviews and stakeholder communication.

5. What are the main benefits to stakeholders
Promotes transparency, accountability, fair regulation, and improved operational performance among electricity sector participants.

6.Activity Details

Key Result Area:	Safety and Service/ Supply Quality

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Conducting inspection programs					
KP	Final report					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			25			
Total		1000000	25			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Licensee inspection program	100000
Apr	Licensee inspection program	100000
May	Licensee inspection program	100000
Jun	Licensee inspection program	100000
Jul	Licensee inspection program	100000
Aug	Licensee inspection program	100000
Sep	Licensee inspection program	100000
Oct	Licensee inspection program	100000
Nov	Licensee inspection program	100000
Dec	Licensee inspection program	100000

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Develop an annual compliance monitoring plan with defined timelines, responsibilities, and target licensees or exempted entities.

Conduct inspection programs

Preparation of report with the findings.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/05/03	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Annual Levy Invoicing		

2. What is the ☐Issue ☐ Inadequacy ☑
Licensees are required to pay annual levy to the PUCSL as per the provisions of the Electricity Act. Accordingly, PUCSL has to raise the invoices for all licensees.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Raising annual levy invoices .

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
It is expected to dispatch all levy invoices by end of April 2025

5. What are the main benefits to stakeholders
Ensure the compliance with the regulatory requirements.

6.Activity Details

Key Result Area:	Compliance with the regulatory requirement

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Issuing levy invoices					
KP	Issuance of levy invoices for all licensees					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			25			
Total			25			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Issuing levy invoices	
May		
Jun		
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Finalizing the levy gazette
Finalizing the list of licensees
Raising invoices in the SAP
Dispatching invoices

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/05/04	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Operational Oversight and Maintenance of Licensing Management System		

2. What is the ☐Issue ☐ Inadequacy ☑
A robust, secure, and continuously functional Licensing Management System is required to support the Commission's regulatory operations. It must ensure reliable license data access, timely updates, accurate reporting, and smooth coordination between divisions for efficient decision-making and stakeholder service delivery.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Regular system monitoring, scheduled maintenance, automated data validation, user training, and feedback-based system enhancements will be implemented to maintain system reliability, improve user experience, and ensure data accuracy and operational continuity.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Outputs are integrated quarterly into licensing reviews, compliance monitoring, and public reporting through validated data and performance dashboards accessible to internal users.

5. What are the main benefits to stakeholders
Enhanced data accuracy, faster license processing, improved transparency, and dependable regulatory reporting benefiting licensees and internal users.

6.Activity Details

Key Result Area:	Ensure the smooth operation of license application process

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Ensure smooth operation of the LMS					
KP	Number of maintenance items attended					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			40			
Total			40			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan	Attending for maintenance work (if any)	
Feb	Attending for maintenance work (if any)	
Mar	Attending for maintenance work (if any)	
Apr	Attending for maintenance work (if any)	
May	Attending for maintenance work (if any)	
Jun	Attending for maintenance work (if any)	
Jul	Attending for maintenance work (if any)	
Aug	Attending for maintenance work (if any)	
Sep	Attending for maintenance work (if any)	
Oct	Attending for maintenance work (if any)	
Nov	Attending for maintenance work (if any)	
Dec	Attending for maintenance work (if any)	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

If any maintenance or error correction requirement occurred, then attend for them as per the provisions of the maintenance agreement.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/05/05	Manager: DD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Review of Ancillary Service Agreements		

2. What is the ☐Issue ☐ Inadequacy ☑
Comprehensive review of ancillary service required to ensure they meet regulatory obligations, technical adequacy, and operational reliability standards. Strengthening these agreements supports transparent, efficient system operation and mitigates risks associated with inadequate contractual provisions or unclear responsibilities.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Once such request is received from the licensee, it will be evaluated as per the provisions of the Act and required approvals will be granted.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This ensure the regulatory compliance and reduce the cost of operation of the licensee

5. What are the main benefits to stakeholders
Improved regulatory compliance and cost reduction to the end consumers.

6.Activity Details

Key Result Area:	Compliance with the regulatory requirement

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Granting approval of the Commission for Ancillary Service Agreements					
KP	Number of approvals granted					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			30			
Total			30			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Evaluating the Ancillary Service Agreements if received	
Feb	Evaluating the Ancillary Service Agreements if received	
Mar	Evaluating the Ancillary Service Agreements if received	
Apr	Evaluating the Ancillary Service Agreements if received	
May	Evaluating the Ancillary Service Agreements if received	
Jun	Evaluating the Ancillary Service Agreements if received	
Jul	Evaluating the Ancillary Service Agreements if received	
Aug	Evaluating the Ancillary Service Agreements if received	
Sep	Evaluating the Ancillary Service Agreements if received	
Oct	Evaluating the Ancillary Service Agreements if received	
Nov	Evaluating the Ancillary Service Agreements if received	
Dec	Evaluating the Ancillary Service Agreements if received	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Once the Ancillary Service Agreement is received , those will be evaluated in line with the requirement of the Act and if complied then grant the approval of the Commission

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/05/06	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Operational Oversight and Maintenance of Licensee Information Submission System		

2. What is the ☐Issue ☐ Inadequacy ☑
A robust, secure, and continuously functional Licensing Management System is required to support the Commission's regulatory operations. It must ensure reliable license data access, timely updates, accurate reporting, and smooth coordination between divisions for efficient decision-making and stakeholder service delivery.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Regular system monitoring, scheduled maintenance, automated data validation, user training, and feedback-based system enhancements will be implemented to maintain system reliability, improve user experience, and ensure data accuracy and operational continuity.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Outputs are integrated quarterly into licensing reviews, compliance monitoring, and public reporting through validated data and performance dashboards accessible to internal users.

5. What are the main benefits to stakeholders
Enhanced data accuracy, faster license processing, improved transparency, and dependable regulatory reporting benefiting licensees and internal users.

6.Activity Details

Key Result Area:	Ensure the smooth operation of data submission process

Outcome	Improve the convenience of consumers through the ensuring the statutory compliance for Act, Regulations and Codes

Output

OP	Ensure smooth operation of the LISS					
KP	Number of maintenance items attended					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			30			
Total			30			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Attend for any maintenance work (if any)	
Feb	Attend for any maintenance work (if any)	
Mar	Attend for any maintenance work (if any)	
Apr	Attend for any maintenance work (if any)	
May	Attend for any maintenance work (if any)	
Jun	Attend for any maintenance work (if any)	
Jul	Attend for any maintenance work (if any)	
Aug	Attend for any maintenance work (if any)	
Sep	Attend for any maintenance work (if any)	
Oct	Attend for any maintenance work (if any)	
Nov	Attend for any maintenance work (if any)	
Dec	Attend for any maintenance work (if any)	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

If any maintenance or error correction requirement occurred, then attend for them as per the provisions of the maintenance agreement.

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/06/01	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Dispatch Data Dissemination through Dispatch Data Dashboard		

2. What is the ☑Issue ☐ Inadequacy ☐
Dispatch dashboard will provide access to dispatch data for various stakeholders, including private power plant operators, researchers, environmental organizations, and the general public. However, there are issues related to data accuracy and integrity, performance, and other modifications that will need to be addressed over the time

3.What is the proposal for solving/ improving / fulfilling above in item 2
Report uploading/verification and identifying the issues in the dispatch data dashboard visualization Rectifying the issues with the developer

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
monitor real-time and historical generation dispatch, system performance, and renewable energy contribution. It supports data-driven regulatory decisions, enhances transparency in grid operations, and enables internal performance reviews of generation and dispatch efficiency. Internally, the dashboard is used for compliance monitoring, analysis of renewable integration levels, and to support reporting and policy formulation related to system operations.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include improved transparency, accountability, and access to real-time system information. Further, the industry stakeholders and researchers gets access to the dispatch data, and the public benefits from greater visibility into how electricity is generated and dispatched, promoting trust and confidence in the power sector's operations.

6.Activity Details

Key Result Area:	Promotion of transparency

Outcome	Improved Transparency

OP	Accessibility of Dispatch Data						
Output	KP	% of rectification of issues					
	KPI Units		100%	100%	100%	100%	100%
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			29			
Total		-	29			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Dispatch Data Dissemination and Rectifying the Issues in Dashboard	
Feb	Dispatch Data Dissemination and Rectifying the Issues in	
Mar	Dispatch Data Dissemination and Rectifying the Issues in	
Apr	Dispatch Data Dissemination and Rectifying the Issues in	
May	Dispatch Data Dissemination and Rectifying the Issues in	
Jun	Dispatch Data Dissemination and Rectifying the Issues in	
Jul	Dispatch Data Dissemination and Rectifying the Issues in	
Aug	Dispatch Data Dissemination and Rectifying the Issues in	
Sep	Dispatch Data Dissemination and Rectifying the Issues in	
Oct	Dispatch Data Dissemination and Rectifying the Issues in	
Nov	Dispatch Data Dissemination and Rectifying the Issues in	
Dec	Dispatch Data Dissemination and Rectifying the Issues in Dashboard	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
Dispatch Data Dissemination Report uploading/verification and identifying the issues in the dispatch data dashboard visualization Rectifying the issues with the developer

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/06/02	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Generation Performance and Costs Reports		

2. What is the ☐Issue ☐ Inadequacy ☑
Generation performance reports offer detailed and comprehensive data on the annual performance of power plants, load patterns, day peak and night peak variations, and changes in reservoir levels, generation cost etc.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Preparing the generation performance reports and dissemination through PUCSL website.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
By making this information readily available to stakeholders and the public, Generation Performance Reports promote accountability and transparency in the electricity industry. Internally, the findings are used to identify underperforming plants, assess cost deviations, and support regulatory decisions on generation planning, procurement approvals, and performance improvement measures.

5. What are the main benefits to stakeholders
These reports enable stakeholders to assess the efficiency and reliability of power generation, identify areas for improvement. Also, another main benefit to stakeholders include enhanced transparency and accountability in generation performance and cost management.

6.Activity Details

Key Result Area:	Promotion of transparency

Outcome	Improved Transparency

Output							
	OP	Accessibility of Dispatch Data					
	KPI	No. of Generation Performance Reports					
	KPI Units		378	378	378	378	378
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			50			
Total		-	50			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Daily & Monthly Generation, Reservoir Statistics and Cost	
Feb	Daily & Monthly Generation, Reservoir Statistics and Cost	
Mar	Daily & Monthly Generation, Reservoir Statistics and Cost	
Apr	Daily & Monthly Generation, Reservoir Statistics and Cost	
May	Daily & Monthly Generation, Reservoir Statistics and Cost	
Jun	Daily & Monthly Generation, Reservoir Statistics and Cost	
Jul	Daily & Monthly Generation, Reservoir Statistics and Cost	
Aug	Daily & Monthly Generation, Reservoir Statistics and Cost Reports	
Sep	Daily & Monthly Generation, Reservoir Statistics and Cost	
Oct	Daily & Monthly Generation, Reservoir Statistics and Cost	
Nov	Daily & Monthly Generation, Reservoir Statistics and Cost	
Dec	Daily & Monthly Generation, Reservoir Statistics and Cost	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps
Gathering the dispatch and generation cost related data Preparing Daily Generation and reservoir statistic reports Preparing Monthly Generation and reservoir statistic reports Preparing Daily Generation Cost Reports Preparing Annual Generation Performance report - 2025

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/06/03	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Transmission Performance Report - 2025		

2. What is the ☐Issue ☐ Inadequacy ☑
Transmission Performance Reports helps in improving the efficiency of the electricity industry by promoting transparency and providing valuable insights into the performance of the transmission network.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Preparing the transmission performance reports and dissemination through PUCSL website.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
This report helps to assess the operational efficiency, reliability, and quality of the transmission network. The findings are integrated into PUCSL's regulatory reviews, performance benchmarking, and compliance monitoring of the Transmission Licensee. Internally, the report supports decision-making on transmission investments, policy recommendations, and grid performance improvements, ensuring that transmission operations align with national reliability and efficiency standards.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include improved transparency, reliability, and efficiency in transmission system operations. PUCSL gains accurate data for regulatory oversight and policy formulation, the Transmission Licensee receives performance insights to enhance network management and reduce losses, and consumers benefit from a more reliable and high-quality power supply through a well-monitored and efficiently operated transmission system.

6.Activity Details

Key Result Area:	Promotion of transparency

Outcome	Improved Transparency

OP	Accessibility of Transmission Performance Data						
Output	KP	No. of Transmission Performance Reports					
	KPI Units		1	1	1	1	1
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			15			
Total		-	15			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug	Annual Transmission Performance report - 2025	
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/08/26 Duration: 8 months

7. Explain how the activity is carried out in 2026, with the main steps
Obtain detailed operational data from the Transmission Licensee on grid availability, outages, transmission losses, and system reliability. Compile findings into the Transmission Performance Report, highlighting key trends, issues, and recommendations for improvement

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/06/04	Manager: AD (Security of Supply)	Adviser: D (Licensing)
Team: AD (Security of Supply)		
1. Activity Name: Dispatch Analysis Reports		

2. What is the ☐Issue ☐ Inadequacy ☑
Dispatch Analysis Reports are required to identify discrepancies between actual dispatch and planned dispatch and to understand the root causes of these discrepancies.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Preparing the dispatch analysis reports periodically analyzing the planned dispatch vs actual dispatch

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
These reports help to monitor compliance with the approved dispatch schedule and to ensure that system operations follow least-cost and reliability principles. The findings are incorporated into regulatory reviews, performance evaluations, and investigations of deviations in generation dispatch. Internally, the reports help PUCSL identify operational inefficiencies, assess justifications for deviations, and recommend corrective measures to improve future dispatch planning.

5. What are the main benefits to stakeholders
The main benefits to stakeholders include improved operational efficiency, transparency, and adherence to least-cost dispatch principles. PUCSL gains better oversight of system operations and data for regulatory decision-making and optimized dispatch management.

6.Activity Details

Key Result Area:	Cost

Outcome	Improved dispatch efficiency and productivity

Output							
	OP	Weekly and Quarterly Reports					
	KP	No. of Reports					
	KPI Units		56	56	56	56	56
	Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			45			
Total		-	45			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Weekly Reports	
Feb	Weekly Reports	
Mar	Weekly Reports	
Apr	Weekly Reports, 1st Quarter Report	
May	Weekly Reports	
Jun	Weekly Reports	
Jul	Weekly Reports, 2nd Quarter Report	
Aug	Weekly Reports	
Sep	Weekly Reports	
Oct	Weekly Reports, 3rd Quarter Report	
Nov	Weekly Reports	
Dec	Weekly Reports	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Collecting and analyzing data comparing day-ahead planned dispatch with actual dispatch to identify short-term deviations and trends.
Evaluate actual dispatch against the SDDP-planned dispatch for each quarter to assess adherence to least-cost principles and system reliability.
Preparing quarterly and weekly reports for regulatory review

ACTIVITY PLAN 2026	Division: Licensing	
Ref No AP26/LIC/RA/06/05	Manager: AD(Licensing)	Adviser: Kanchana
Team: DD (Licensing) , AD(Licensing)		
1. Activity Name: Lubricant market performance report publication		

2. What is the ☐Issue ☐ Inadequacy ☑
As per the agreement signed by the government and the lubricant market players, they submit data to the PUCSL and PUCSL is required to analyze those data and compile market report.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Preparation of 4 market reports per year.

4. Explain with timing how the output of the activity is deployed in the regulatory/internal process
Preparation of 4 market reports per year.

5. What are the main benefits to stakeholders
Improved transparency.

6.Activity Details

Key Result Area:	Improved competition

Outcome	Improve the convenience of consume through enhancing the competition

Output

OP	Disseminating information through market reports					
KP	Market reports					
KPI Units		0	1	0	0	0
Year	A - Actual, T -	2025 (A)	2026(A	2027 (T)	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
LIC			30			
Total			30			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Publication of 4th quarter report of 2025	
Feb		
Mar		
Apr	Publication of 1st quarter report of 2026	
May		
Jun		
Jul		
Aug	Publication of 2nd quarter report of 2026	
Sep		
Oct		
Nov		
Dec	Publication of 3rd quarter report of 2026	

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7. Explain how the activity is carried out in 2026, with the main steps

Obtain data from the lubricant market players in the industry and based on the data, four market reports are compiled and published.

ACTIVITY PLAN 2026	Division: Legal division

Ref No AP26/LEG/CP/01	Manager: Saranga Wijesinghe	Adviser:
Team: Saranga Wijesinghe		
1.Activity Name: Management of the Sub activities of the other divisions which are assigned to legal division		

2. What is the ☐Issue ☐ Inadequacy ☑
Ensure all assigned tasks are executed in compliance with applicable laws, regulations, and PUCSL policies.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Review and interpret legal aspects of tasks received from other divisions. Provide guidance to ensure lawful and efficient completion. Maintain clear communication and documentation between divisions.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Time depends on the gravity of the issues referring to the Legal Division and on the number of consultations, meetings and the legal researches and on the manner which the opinion/Advises are provided which the Legal Department has to done before providing such opinions/advices.

5. What are the main benefits to stake holders
The Commission can provide the best legal solutions for its stake holders after obtaining in house legal opinion/advice on matters in timely and professional manner and it is ensured that the routine/ corporate activities are compliance with applicable laws

6.Activity Details

Key Result Area:	All related areas

Outcome	Improve efficiency of the electricity industry

Output

OP	Effective management of other activities which are assigned to legal division					
KPI	100% fulfillment of legal requirement.					
KPI Units		0	0	0	0	0
Year	A - Actual, T -	2025	2026	2027	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
Legal			40			
Total			40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Complete all assigned works within the month	
Feb	Complete all assigned works within the month	
Mar	Complete all assigned works within the month	
Apr	Complete all assigned works within the month	
May	Complete all assigned works within the month	
Jun	Complete all assigned works within the month	
Jul	Complete all assigned works within the month	
Aug	Complete all assigned works within the month	
Sep	Complete all assigned works within the month	
Oct	Complete all assigned works within the month	
Nov	Complete all assigned works within the month	
Dec	Complete all assigned works within the month	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 1 year

7.Explain how the activity is carried out in 2026 with main steps

Each division of the Commission submits formal requests for legal opinions or advice.
The Legal Division logs and reviews each request to ensure completeness, assign priority based on urgency or statutory deadlines.
conduct in-depth legal research and analysis of relevant laws, regulations, by-laws, codes, and precedents applicable to the matter in question.
prepares a draft opinion or advice, ensuring accuracy, clarity, and consistency with existing legal frameworks and submit.

ACTIVITY PLAN 2026	Division: Legal division

Ref No AP26/LEG/RU/01	Manager: Saranga Wijesinghe	Adviser:
Team: Saranga Wijesinghe		
1.Activity Name: Providing Legal Opinions/Advices		

2. What is the ☐Issue ☐ Inadequacy ☑
Legal Opinions/Advices are required by the divisions of the Commission while completing their routine activities on day-to-day basis. In such circumstances, Legal Opinions/Advices are provided by the Legal Division in an accurate and timely manner in compliance with applicable laws and other regulatory tools.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Review and interpret legal aspects of tasks received to legal divisions. Provide guidance to ensure lawful and efficient completion.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Time depends on the gravity of the issues referring to the Legal Division and on the number of consultations, meetings and the legal researches and on the manner which the opinion/Advises are provided which the Legal Department has to done before providing such opinions/advices.

5. What are the main benefits to stake holders
The Commission can provide the best legal solutions for its stake holders after obtaining in house legal opinion/advice on matters in timely and professional manner and it is ensured that the routine/ corporate activities are compliance with applicable laws

6.Activity Details

Key Result Area:	All related areas

Outcome	Improve the efficiency of the electricity industry.

Output	OP	Streamline inter-divisional workflow, reduce legal risks, and improve institutional					
	KP	100% of Legal Opinions/Advices to be provided accurately and within the stipulated					
	KPI Units		0	0	0	0	0
	Year	A - Actual, T -	2025	2026	2027	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
Legal			60			
Total			60			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Complete all assigned works within the month	
Feb	Complete all assigned works within the month	
Mar	Complete all assigned works within the month	
Apr	Complete all assigned works within the month	
May	Complete all assigned works within the month	
Jun	Complete all assigned works within the month	
Jul	Complete all assigned works within the month	
Aug	Complete all assigned works within the month	
Sep	Complete all assigned works within the month	
Oct	Complete all assigned works within the month	
Nov	Complete all assigned works within the month	
Dec	Complete all assigned works within the month	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 1 year

7.Explain how the activity is carried out in 2026 with main steps

Each division of the Commission submits formal requests for legal opinions or advice.
The Legal Division logs and reviews each request to ensure completeness, assign priority based on urgency or statutory deadlines.
conduct in-depth legal research and analysis of relevant laws, regulations, by-laws, codes, and precedents applicable to the matter in question.
prepares a draft opinion or advice, ensuring accuracy, clarity, and consistency with existing legal frameworks and submit.

ACTIVITY PLAN 2026	Division: Legal division

Ref No AP26/LEG/RU/02	Manager: Saranga Wijesinghe	Adviser:
Team: Saranga Wijesinghe		
1.Activity Name: Reweaving and drafting Contracts, Agreements, MOUs and verify due diligence.		

2. What is the ☐Issue ☐ Inadequacy ☑
In carrying out the functions and duties of the Commission, it enters into various types of Contracts, Agreements and MOUs with its stake holders. In order to secure strong contractual relationship with the stakeholders, statutory compliance and legal due diligence shall be ensured by the Commission in its contractual procedure. It is the duty and the responsibility of the Legal Division to assist in negotiations of such Contracts/Agreements & MOUs with relevant stake holders, to set out terms and conditions ensuring statutory compliances, to draft, to review, when such requirements are referred to the division by other Divisions of the Commission.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Review and draft contracts and other legal documents Provide guidance to ensure lawful and efficient completion.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Time depends on the nature of the Contracts/Agreements & MOUs which have to draft & to review, the number of negotiations will have to have with the relevant partis and the time is taken to conduct legal due diligence by the researches. Relevant Divisions of the Commission shall make a request from the Legal Division on the requirements of drafting or reviewing of the Contracts/Agreements & MOUs with the necessary documents. If there are standardized templates which are used by the Commission, the divisions shall draft a sample Contract/Agreement & MOUs as necessary and shall referred to the Legal Division for Legal Review. If the Commission is to be execute a Contracts/Agreements & MOUs which are prepared by the external parties, such draft shall be referred to the Legal Division for legal review and clearance

5. What are the main benefits to stake holders
Create strong contractual relationship Ensure due diligence Ensure legal compliance

6.Activity Details

Key Result Area:	All related areas

Outcome	Improve efficiency

Output

OP	Effective management of all Commission contracts and agreements through proper						
KPI	At least 90% of contracts reviewed before renewal or expiry.						
KPI Units			0	0	0	0	0
Year	A - Actual, T -		2025	2026	2027	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
Legal			40			
Total			40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Complete all assigned works within the month	
Feb	Complete all assigned works within the month	
Mar	Complete all assigned works within the month	
Apr	Complete all assigned works within the month	
May	Complete all assigned works within the month	
Jun	Complete all assigned works within the month	
Jul	Complete all assigned works within the month	
Aug	Complete all assigned works within the month	
Sep	Complete all assigned works within the month	
Oct	Complete all assigned works within the month	
Nov	Complete all assigned works within the month	
Dec	Complete all assigned works within the month	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 1 year

7.Explain how the activity is carried out in 2026 with main steps
Each division of the Commission submits formal requests for drafting and reviewing agreements. The Legal Division reviews each request to ensure completeness, assign priority based on urgency or statutory deadlines. Prepares relevant document compliance with law.

ACTIVITY PLAN 2026	Division: Legal division

Ref No AP26/LEG/CP/04	Manager: Saranga Wijesinghe	Adviser:
Team: Saranga Wijesinghe		
1.Activity Name: Legal Awareness Program for the Staff of the Commission.		

2. What is the ☐Issue ☐ Inadequacy ☑
Being well aware of the applicable laws and other regulatory tools by the Staff of the Commission is beneficial for the Commission for enforcing its powers and functions and achieving its objectives set out in the Public Utilities Commission of Sri Lanka Act, No.35 of 2002, Sri Lanka Electricity Act, No.20 of 2009(As Amended) and other industry Acts. An open forum is required to discuss the said applicable laws and other regulatory tools, by the Staff of the Commission in order to identify the areas which shall be developed.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Oorganize a structured Open Forum and Continuous Legal Awareness Program for the staff of the Commission to enhance their understanding of the applicable laws, regulations, and regulatory tools. This initiative will bridge existing knowledge gaps, promote consistent application of laws across departments, and strengthen the Commission's ability to enforce its powers and functions effectively under the PUCSL Act, Electricity Act, and other industry-related Acts. The program will include interactive discussions, presentations by legal experts, case studies to identify areas requiring improvement or further regulatory development. The outcomes will be incorporated into future regulatory reviews, and internal procedural updates.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Iidentify topics, facilitators, and key resource persons (legal and regulatory experts). Conduct the open forum with interactive sessions and case discussions. Compile outcomes and recommendations from discussions. Integrate identified gaps and recommendations into internal guidelines, and regulatory review processes.

5. What are the main benefits to stakeholders
Improved legal and regulatory competency, ensuring consistency and accuracy in decisions. Enhanced regulatory certainty, transparency, and fair enforcement of laws. Better achievement of statutory objectives and reduced legal disputes.

6.Activity Details

Key Result Area:	All related areas

Outcome	Improve the efficiency of the electricity industry.

Output

OP	Staff satisfaction/knowledge improvement score,						
KPI	90% satisfaction and improvement in post-forum assessment						
KPI Units			0	0	0	0	0
Year	A - Actual, T -		2025	2026	2027	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
Legal		100000	40			
Total						

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug	Identify topics, facilitators, and key resource persons (legal and	
Sep	Conduct legal awareness program.	
Oct		
Nov		
Dec		

Activity Start Date: 01/08/2026 End Date:30/09/2026 Duration: 1 month

7.Explain how the activity is carried out in 2026 with main steps

Prepare agenda.
Engage external legal experts and resource persons.
Conduct open forum and group discussions.
Document findings.
Recommendations in internal policy and regulatory frameworks

ACTIVITY PLAN 2026	Division: Legal division	
Ref No AP26/LEG/RU/03	Manager: Saranga Wijesinghe	Adviser:
Team: Saranga Wijesinghe		
1.Activity Name: Handling litigations		

2. What is the ☐Issue ☐ Inadequacy ☑
When legal proceedings are brought against the Commission, the Commission must defend itself in court. When the Commission needs to sue a party by filing legal cases against them in court, the relevant laws must be applied correctly to the case. If the Commission decides to refer such litigation to the AG's department or another external legal counsel, the facts and necessary documents must be prepared, and follow-up actions on the court proceedings must be taken to represent the commission in court.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Strengthen the Commission's litigation management process by establishing a structured system for case preparation, coordination with the Attorney General's Department or external legal counsel, and systematic follow-up on court proceedings. Ensure that all legal observations and representations are provided in full compliance with the law to safeguard consumer interests and uphold the Commission's mandate.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Time depends on the duration of Court Proceedings, and the number of day cases are called.

5. What are the main benefits to stake holders
Ensures accurate and lawful representation of the Commission in all legal proceedings. Strengthens coordination and efficiency in handling litigation and legal documentation. Protects the rights and interests of consumers through legally sound observations and actions. Enhances institutional credibility and compliance with statutory obligations.

6.Activity Details

Key Result Area:	All related areas

Outcome	Improve the efficiency of the electricity industry.

Output

OP	Settlement of cases where necessary and protect consumers' rights.						
KPI	Success rate of cases (favorable judgments/settlements)(≥ 100% success rate)						
KPI Units			0	0	0	0	0
Year	A - Actual, T -		2025	2026	2027	2028	2029

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
Legal		8000000	60			
Total			60			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Complete all assigned works within the month	
Feb	Complete all assigned works within the month	
Mar	Complete all assigned works within the month	
Apr	Complete all assigned works within the month	
May	Complete all assigned works within the month	
Jun	Complete all assigned works within the month	
Jul	Complete all assigned works within the month	
Aug	Complete all assigned works within the month	
Sep	Complete all assigned works within the month	
Oct	Complete all assigned works within the month	
Nov	Complete all assigned works within the month	
Dec	Complete all assigned works within the month	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 1 year

7.Explain how the activity is carried out in 2026 with main steps

The Legal Division records and reviews all legal notices or cases filed for or against the Commission.
Conduct legal analysis to determine the applicable laws, identify legal grounds, and recommend appropriate action.
Compile relevant facts, documents, and evidence to support the Commission's position in court.
Refer cases to the Attorney General's Department or external counsel, providing complete briefs and supporting materials.
Monitor court proceedings, ensure timely submissions, and maintain regular communication with counsel.
Deliver legal observations or advice in full compliance with applicable laws to protect consumers and support sound regulatory decisions.
Maintain records of all legal cases and report progress to management periodically.

ACTIVITY PLAN 2026	Division: IT&MIS	
Ref No AP26/CP/IT/01	Manager: Narada	Adviser: Laksiri
Team:		
1.Activity Name: Integrating GovPay system with ICTA and Finance Division of PUCSL		

2. What is the ☐Issue ☐ Inadequacy ☑
It is required to enable digital payments so that stakeholders of PUCSL can pay PUCSL by means of electronic transactions

3.What is the proposal for solving/ improving / fulfilling above in item 2
By making use of the Government Digital Payment Platform (GovPay), which is a digital payment platform launched by the Government of Sri Lanka to streamline and modernize payment processes for government services

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of enabling electronic transactions would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Digital payments offer enhanced speed, convenience, security, and transparency for users and businesses while also promoting greater financial inclusion and efficiency within the economy.

6.Activity Details

Key Result Area:	Enabling digital transactions

Outcome	Increased efficiency, transparency and streamlined operations

Output

OP	Making digital payments					
KP	Number of electronic transactions taking place					
KPI Units		0	0	0	0	50%
Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:						
Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		100,000	15			
Total		100,000	15			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug	Advance payment for integrating GovPay with applications	
Sep		
Oct		
Nov	Final payment for integrating GovPay with applications	
Dec		

Activity Start Date: 01/05/26 End Date:01/11/26 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

Enable digital payments for PUCSL in Government Digital Payment Platform (GovPay) first and then integrate the business applications such as License Management System, etc, with GovPay so that payments for obtaining licenses, etc. can be made electronically

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/01	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: Renewal of the existing SLT cloud solution with additional features and administration & maintenance		

2. What is the ☐Issue ☐ Inadequacy ☑
Because of the requirement to move the business applications hosted in the in-house data centre of PUCSL to a public cloud for enhanced benefits such as increased uptime, enhanced security, quicker scalability, etc. it is required to move the applications to the SLT cloud.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Acquiring the cloud space from SLT public cloud and moving the business applications hosted in the private cloud of PUCSL to the public cloud of SLT.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of using public cloud platforms (as opposed to using a private cloud) would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Stakeholders of the business applications can be benefited by increased availability of business applications, security of the systems.

6.Activity Details

Key Result Area:	Ability to run business applications on a public cloud

Outcome	Better service for stakeholders

Output							
	OP	Increased uptime, security and scalability					
	KP	Total number of applications running on public clouds					
	KPI Units		0	0	0	0	60%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		6,000,000	65			
Total		6,000,000	65			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug		
Sep		
Oct	Renewing the existing SLT cloud with required enhancements	
Nov		
Dec		

Activity Start Date: 01/05/26 End Date:01/10/26 Duration: 5 months

7.Explain how the activity is carried out in 2026 with main steps
Acquiring the SLT cloud space first and then moving additional business applications to the SLT cloud from the internal data centre of PUCSL

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/02	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: Moving SAP, HR, Procurement Workflow system to cloud		

2. What is the ☐Issue ☐ Inadequacy ☑
The requirement to move the SAP B1 System, HR System, Procurement Workflow System to a public cloud from the in-house data centre for ensuring increase uptime & enhanced security

3.What is the proposal for solving/ improving / fulfilling above in item 2
Acquiring cloud space from a public cloud and moving the SAP B1 System, HR System, Procurement Workflow System to a public cloud

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of using public cloud platforms (as opposed to using a private cloud) would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Stakeholders of the SAP B1 system, HR System, Procurement Workflow System can be benefited by increased availability of business applications, security of the systems.

6.Activity Details

Key Result Area:	Ability to run business applications on a public cloud

Outcome	Better service for stakeholders

Output							
	OP	Increased uptime, security and scalability					
	KP	Total number of applications running on public clouds					
	KPI Units		0	0	0	0	60%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		1,800,000	39			
Total		1,800,000	39			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Advance payment for moving applications to public cloud	
Jun		
Jul		
Aug		
Sep	Final payment for moving applications to public cloud	
Oct		
Nov		
Dec		

Activity Start Date: 01/02/26 End Date:01/09/26 Duration: 7 months

7.Explain how the activity is carried out in 2026 with main steps
Acquiring the public cloud space first and then moving the SAP B1 System, HR System, Procurement Workflow System next

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/03	Manager: Narada	Adviser: Laksiri
Team:		
1.Activity Name: Enhancing, modifying, upgrading, existing business apps such as LMS, IRS, TIS, DMS, SAP, HR, Payroll, Data Submission System (new LISS), Website, Intranet, Procurement Workflow system, Asset Management System, and any other cloud-based solution including O365 email system, content migration to cloud etc. (including hosting capacity enhancement for moving the systems to cloud)		

2. What is the ☑Issue ☐ Inadequacy ☐
Existing business applications needs to be regularly updated to ensure that they can continue to stay relevant by meeting the changing stakeholder requirements. In this way PUCSL can continue to receive benefits out of the investments already made without having to make fresh investments.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Evolving the existing business applications, as per the changing stakeholder requirements, which are analyzed, managed and catered to in order to make sure that the business applications continue to meet the requirements.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
As this project would be implemented throughout the year, the benefits of the outcome of the project would be received year round as the business applications would evolve to meet the changing requirements

5. What are the main benefits to stake holders
If the existing software systems are evolved to meet the changing requirements the users can continue to use the same software systems in spite of the changes in their requirements

6.Activity Details

Key Result Area:	Evolving existing business applications as per the changing requirements

Outcome	Users can continue to use them in spite of the changing requirements

Output	OP	Ensuring that the applications can meet what is expected of them					
	KP	Number of applications modified which were in need of being changed					
	KPI Units		0	0	0	0	100%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		1,400,000	60			
Total		1,400,000	60			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	Activity takes place throughout the year	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

When the respective Division who use those applications request changes to the business applications, they would be analyzed, managed and implemented by acquiring the necessary services from the respective suppliers

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/04	Manager: Narada / Amila	Adviser: Laksiri
Team:		
1.Activity Name: Upgrading the Document Management System and moving to cloud (with moving the Active Directory to cloud for enhanced security)		

2. What is the ☐Issue ☐ Inadequacy ☑
Upgrading the Document Management System (DMS) and moving the DMS to cloud further enhances organizational efficiency by streamlining document storage, retrieval, collaboration, and security, while ensuring compliance with standards.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Upgrading the existing Document Management System (DMS) to have added features and moving it to a public cloud from the Alfresco (community edition) based DMS hosted in the in-house cloud, which has better security and increased uptime.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of automated document management would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
DMS offers users scalable, secure, and remote access to documents with real-time collaboration, automated backups, and seamless integration across devices and services.

6.Activity Details

Key Result Area:	Automated management of documents

Outcome	Improving organizational productivity

Output							
	OP	Enabling staff handle document electronically					
	KP	The amount of documents managed digitally					
	KPI Units		0	0	0	0	50%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		3,000,000	60			
Total		3,000,000	60			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	Advance payment for moving Document Management System to	
Jul		
Aug		
Sep		
Oct		
Nov	Final payment for moving Document Management System to	
Dec		

Activity Start Date: 01/03/26 End Date:01/11/26 Duration: 8 months

7.Explain how the activity is carried out in 2026 with main steps
Acquiring purpose-built cloud space for document management. Planning the usage of additional features available on the cloud Moving the Alfresco based Document Management System to public cloud

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/05	Manager: Narada	Adviser: Laksiri
Team:		
1.Activity Name: Using modern technologies for improving staff productivity by automating current tasks (with other divisions such as Corporate Communication, Consumer Affairs, Tariff & Economic Affairs, Licensing, EER, etc.)		

2. What is the ☐Issue ☐ Inadequacy ☑
Adopting the latest AI technologies like generative and LLM models streamlines tasks such as generating meeting minutes and querying knowledge repositories, enhancing productivity, accuracy, and access to insights through intelligent automation and natural language understanding.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Utilizing the AI capabilities of a cloud-based AI platform in order to improve staff productivity

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of deploying AI capabilities would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Deploying AI capabilities empowers users with faster and more accurate transcription of outdoor events, seamless digitization of handwritten letters via OCR, automated meeting documentation, intelligent content analysis for knowledge management and response generation, and efficient review of large volumes of legal documents through advanced document intelligence.

6.Activity Details

Key Result Area:	Using AI for automating business processes

Outcome	Increased organizational productivity

Output

OP	Staff can use saved time on other tasks						
KP	The number of business processes automated using AI						
KPI	Units		0	0	0	0	3
Year		A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		3,200,000	45			
Total		3,200,000	45			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan		
Feb		
Mar		
Apr		
May	Advance payment for the AI platform and automation of activities	
Jun		
Jul		
Aug		
Sep		
Oct		
Nov	Fianl payment for the AI platform and automation of activities	
Dec		

Activity Start Date: 01/02/26 End Date:01/11/26 Duration: 9 months

7.Explain how the activity is carried out in 2026 with main steps

Acquiring the services of a cloud-based AI platform
Deploying AI capabilities for the following:
Transcribing the proceedings of events held outside and generate minutes,
Digitizing handwritten letters received by PUCSL using OCR
Conducting meetings and generating meeting minutes
Understanding content to generate a knowledge repository and auto generating responses for the letters to be sent
Leveraging document intelligence for efficient review of voluminous legal documents

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/06	Manager: Narada	Adviser: Laksiri
Team:		
1.Activity Name: Platform for implementing workflows to automate business processes		

2. What is the	☑Issue	☐ Inadequacy	☐
Adopting a no-code/low-code platform empowers users to rapidly build and customize applications with minimal technical expertise, enabling greater innovation, faster problem-solving, and reduced reliance on IT support.			

3.What is the proposal for solving/ improving / fulfilling above in item 2
Utilizing the capabilities of a cloud-based no-code / low-code platform for faster application development

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of business process automation using a no-code / low-code platform would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Adopting a no-code/low-code platform enables organizations to accelerate application development, reduce dependency on specialized IT resources, and empower business users to create and adapt digital solutions with greater agility and efficiency.

6.Activity Details

Key Result Area:	Using no-code / low-code platforms for automating business processes

Outcome	Increased organizational productivity

Output							
OP	Staff can use saved time on other tasks						
KP	The number of business processes automated using a no-code / low-code platform						
KPI	Units		0	0	0	0	3
Year		A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		1,000,000	65			
Total		1,000,000	65			

Month	Milestones Planned in 2026	Disbursement Plan in [illegible]
Jan		
Feb		
Mar		
Apr		
May		
Jun	Advance payment for the no-code / low-code platform &	
Jul		
Aug		
Sep		
Oct	Final payment for the no-code / low-code platform & automation	
Nov		
Dec		

Activity Start Date: 01/03/26 End Date:01/10/26 Duration: 7 months

7.Explain how the activity is carried out in 2026 with main steps

Acquiring the services of a cloud-based no-code / low-code platform and configuring for the following:
Automating petty-cash handling
Automating OT approvals
Automating Outside event approvals
Automating reimbursement approvals

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/07	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: Office Automation & Enhancement		

2. What is the ☐Issue ☐ Inadequacy ☑
One major contribution that can be made to enhance staff productivity, is increasing the degree of office automation, as it can reduce the amount of manual work and staff can spend their time on more useful tasks. It is also required to keep up with the advancements made in technology and avoid technological obsolescence in order to ensure that PUCSL is left with old technologies, which are neither supported by the manufacturers nor interoperable with the latest technologies.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Strengthening and refreshing office automation mechanisms by acquiring laptop computers, mobile phones, printers for PUCSL staff.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of office automation would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Office automation enhances staff productivity and efficiency by streamlining communication, simplifying access to business applications, and enabling faster document handling and printing.

6.Activity Details

Key Result Area:	Automating the office environment

Outcome	Increased organizational productivity

Output							
	OP	Minimizing the time lost due to the unavailability of office automation facilities					
	KP	Ensuring all staff have sufficient access to office automation facilities					
	KPI Units		0	0	0	0	100%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		2,050,000	35			
Total		2,050,000	35			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul	Providing laptop computers & mobile phones	
Aug	Providing printer	
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/02/26 End Date:01/08/26 Duration: 6 months

7.Explain how the activity is carried out in 2026 with main steps

Acquiring, configuring and issuing laptop computers
Acquiring and issuing mobile phones
Acquiring, configuring and installing a printer

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/08	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: BCP / Security / ICT Policies / ICT Audit		

2. What is the ☑Issue ☐ Inadequacy ☐
It is required to conduct an IT Audit, to address the issues raised by the internal auditor, to ensure compliance with regulatory standards, to identify and mitigate risks, to improve the effectiveness and security of information systems by uncovering vulnerabilities, inefficiencies, or gaps in controls, etc.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Carrying out an IT Audit, and making necessary improvements

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of carrying out an IT Audit would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Conducting an IT audit provides stakeholders with a clear assessment of system integrity, security, and compliance, helping to identify risks, optimize performance, and ensure informed decision-making.

6.Activity Details

Key Result Area:	Digital security

Outcome	Digitally secure & safe environment for stakeholders to carry out their tasks

Output							
	OP	Improving standards, practices and security mechanism					
	KP	Reducing identified vulnerabilities subject to organizational constraints					
	KPI Units		0	0	0	0	100%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		1,000,000	62			
Total		1,000,000	62			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May	Advance payment of IT Audit	
Jun		
Jul		
Aug		
Sep		
Oct		
Nov	Final Payment of IT Audit	
Dec		

Activity Start Date: 01/02/26 End Date:01/11/26 Duration: 9 months

7.Explain how the activity is carried out in 2026 with main steps

Selecting a suitable entity for carrying out the IT Audit
Conducting an IT Audit
Making improvements based on findings

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/09	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: Infrastructure Development		

2. What is the ☑Issue ☐ Inadequacy ☑
In order to improve productivity and ensure that staff can carry out tasks without service interruptions, it is required to ensure that adequate infrastructure facilities are maintained which are necessary for automating the business processes. It is also required to keep up with the advancements made in technology and avoid technological obsolescence in order to ensure that PUCSL is left with old technologies, which are neither supported by the manufacturers nor interoperable with the latest technologies.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Refurbishing existing infrastructure by replacing an old wireless access point in the existing network and enhancing the existing telephony infrastructure

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The benefits of maintaining a robust infrastructure would be received by the stakeholders before the end of the third quarter

5. What are the main benefits to stake holders
Refurbishing infrastructure by replacing outdated wireless access points and upgrading telephony systems enhances connectivity, reliability, and communication quality for users, enabling faster access to digital resources and more efficient collaboration.

6.Activity Details

Key Result Area:	Meeting the required level of infrastructure capacity

Outcome	Increased organizational productivity

Output

OP	Minimizing the time lost due to the unavailability of infrastructure services						
KP	Maintaining the capacity level of infrastructure at the required level						
KPI Units			0	0	0	0	100%
Year		A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		550,000	28			
Total		550,000	28			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun		
Jul		
Aug	Deployment of Wireless Access Point	300,000
Sep	Enhancing existing telephony infrastructure	250,000
Oct		
Nov		
Dec		

Activity Start Date: 01/03/26 End Date:01/09/26 Duration: 7 months

7.Explain how the activity is carried out in 2026 with main steps

Acquiring a new wireless access point
Configuring
Replacing an old wireless access point with the new one
Enhancing the existing telephony infrastructure

ACTIVITY PLAN 2026	Division: IT&MIS

Ref No AP26/RU/IT/10	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: System Management & Enhancement		

2. What is the ☑Issue ☐ Inadequacy ☑
The requirement for System Management & Enhancement is to ensure IT systems remain secure, efficient, and aligned with evolving business needs, enabling sustained performance, reduced risks, and continuous improvement.

3.What is the proposal for solving/ improving / fulfilling above in item 2
System Maintenance and Enhancement involves regularly monitoring, updating, troubleshooting, and improving IT systems to ensure optimal performance, security, and alignment with evolving user and organizational needs.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
As this project would be implemented throughout the year, the benefits of the outcome of the project would be received year-round because of system management & enhancement

5. What are the main benefits to stake holders
System Management & Enhancement benefits users by ensuring reliable performance, improved security, and optimized functionality of IT systems, leading to smoother operations, reduced downtime, and a better overall user experience.

6.Activity Details

Key Result Area:	Ensuring that the costs are reduced and benefits are maximized

Outcome	Operational efficacy is enhanced

Output	OP	Systems are optimized					
	KP	All identified and planned optimizations have been made					
	KPI Units		0	0	0	0	100%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

ACTIVITY PLAN 2026	Division: IT&MIS

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		0	32			
Total		0	32			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	Activity takes place throughout the year	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

The project would be internally implemented based on the emerging needs as well as planned activities.

Ref No AP26/RU/IT/11	Manager: Narada	Adviser: Laksiri
Team:		
1.Activity Name: Future-proofing, initiating, planning new systems		

2. What is the ☐Issue ☐ Inadequacy ☑
This project aims to proactively design and implement resilient, forward-looking systems that anticipate future challenges, support strategic growth, and ensure long-term operational sustainability.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The project would be implemented through a phased approach that assesses future risks, initiates strategic innovations, and systematically plans adaptable systems aligned with long-term organizational goals

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
As this project would be implemented throughout the year, the benefits of the outcome of the project would be received year-round because of future-proofing, initiating and planning new systems

5. What are the main benefits to stake holders
This project empowers stakeholders by ensuring long-term resilience, fostering innovation, and delivering strategically planned systems that adapt to evolving needs and drive sustainable growth.

6.Activity Details

Key Result Area:	Long term planning with respect to current and new systems

Outcome	Aligning technological trends with organizational needs

Output							
OP	Evaluating latest technologies relevant for current and new systems						
KP	Number of new technologies evaluated						
KPI Units			0	0	0	0	4
Year	A - Actual, T -		2022 (A)	2023	2024 (T)	2025	2026

ACTIVITY PLAN 2026	Division: IT&MIS

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		0	40			
Total		0	40			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	Activity takes place throughout the year	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
The project would be internally implemented based on the emerging needs as well as planned activities.

Ref No AP26/RU/IT/12	Manager: Amila / Narada	Adviser: Laksiri
Team:		
1.Activity Name: Maintenance, Administration & Configuring		

2. What is the ☐Issue ☐ Inadequacy ☑
This project ensures the reliability, efficiency, and security of systems by establishing robust processes for ongoing maintenance, effective administration, and precise configuration management

3.What is the proposal for solving/ improving / fulfilling above in item 2
The project would be implemented by establishing structured workflows for routine maintenance, deploying efficient administrative protocols, and applying standardized configuration practices to ensure system stability and performance

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
As this project would be implemented throughout the year, the benefits of the outcome of the project would be received year-round because of maintenance, administration & configuring

5. What are the main benefits to stake holders
This project enhances system reliability, streamlines operations, and reduces downtime—providing stakeholders with improved performance, security, and long-term cost efficiency.

6.Activity Details

Key Result Area:	Increased organizational productivity

Outcome	Ensuring that the time lost due to the issues in the systems are minimized

Output							
OP	Ensuring that the systems are functioning properly						
KP	Users' accessibility to the systems in working order						
KPI Units			0	0	0	0	100%
Year		A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

ACTIVITY PLAN 2026	Division: IT&MIS

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		0	36			
Total		0	36			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	Activity takes place throughout the year	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
The project would be internally implemented based on the emerging needs as well as planned activities.

Ref No AP26/RU/IT/13	Manager: Amila	Adviser: Laksiri
Team:		
1.Activity Name: Maintenance		

2. What is the	☑Issue	☐ Inadequacy	☐
The need to keep software and hardware systems in the working condition to receive maximum benefits from them and staff can work efficiently. It is more cost effective than making fresh investments to buy newer systems.			

3.What is the proposal for solving/ improving / fulfilling above in item 2
Carrying out necessary maintenance work, entering into service level agreements with the suppliers, etc.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
As this project would be implemented throughout the year, the benefits of the outcome of the project would be received year-round because the systems would be maintained in working order.

5. What are the main benefits to stake holders
Maintaining systems in working order ensures reliability, efficiency, and safety, which protects stakeholder investments, supports operational continuity, and enhances user satisfaction.

6.Activity Details

Key Result Area:	Maintenance

Outcome	Staff can continue to use the systems

Output	OP	Systems work properly					
	KP	Systems kept in working order					
	KPI Units		0	0	0	0	100%
	Year	A - Actual, T -	2022 (A)	2023	2024 (T)	2025	2026

ACTIVITY PLAN 2026	Division: Finance

Activity

Resources used / Required:

Division:	Prior 2026	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
IT&MIS		13,265,00	93			
Total		13,265,00	93			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr		
May		
Jun	Activity takes place throughout the year	
Jul		
Aug		
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Renewing the service level agreements before the expiration of the existing agreement and attending to maintenance work as and when necessary

Ref No AP226/FIN/CP/01	Manager: Achini	Adviser: Nilantha
Team:		
1.Activity Name Review and update the financial manual.		

2. What is the ☑Issue ☐ Inadequacy ☐
The prevailing Financial Manual of the Public Utilities Commission of Sri Lanka (PUCSL) was developed many years ago and has not been comprehensively updated since its initial publication. Over the past years, there have been significant changes in the Commission's internal systems, processes, and operational practices. In addition, numerous government circulars, financial regulations, and statutory requirements applicable to the PUCSL have been revised or newly introduced.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The development and updating of the Financial Manual should be carried out by an experienced consultant or a professional firm with proven expertise in preparing procedural manuals and financial regulations. The consultant/firm should possess: Demonstrated experience in developing or updating financial manuals, Standard Operating Procedures (SOPs), or related governance frameworks for public sector institutions. In-depth knowledge of government financial regulations, circulars, and relevant statutory requirements applicable to public institutions in Sri Lanka. Familiarity with accounting standards, internal control systems, and public sector financial management practices; and Strong analytical, writing, and communication skills to translate regulatory requirements into practical operational guidelines.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The activity is planned to finish the first half year 2026.Having a Financial Manual prepared in accordance with the relevant Financial Regulations, laws, and Accounting Standards is crucial to maintaining strict control over the organization's financial operations. A well-structured and up-to-date manual will serve as a comprehensive guide for all financial activities, ensuring compliance with applicable regulations and best practices.

5. What are the main benefits to stake holders
It will also enhance **transparency, accountability, and consistency** in financial decision-making and resource utilization, thereby strengthening internal controls and promoting good governance within the organization.

6.Activity Details

Key Result Area:	Review and Update Financial Manual

Outcome	Updated finance manual

Output	OP	Updated finance manual					
	KP	Updated Manual					
	KPI Units						
	Year						

Activity	Resources used / Required:						
	Division:	Prior 2026	2026			2027	2028
		Funds (Rs.)	Funds (Rs.)	Man days	Vehic	Funds (Rs.)	Funds
	Finance		2,000,000.0	80			
	Total			80			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb	Start the procurement	N/A
Mar		
Apr	Award the contract	20%
May		
Jun	Draft Manual	20%
Jul		
Aug	Updated Manual	60%
Sep		
Oct		
Nov		
Dec		

Activity Start Date: 01/02/26 End Date:30/08/26 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
1.Define the objectives, scope, and expected outcomes of the assignment 2.Start the procurement process 3.Selection of the party 4.Sign the contract with the selected party.

ACTIVITY PLAN 2026	Division: Finance	
Ref No AP26/FIN/CP/02	Manager: Achini	Adviser: Nilantha
Team:		
1.Activity Name Obtain a service from a Tax Consultant		

2. What is the ☐Issue ☐ Inadequacy ☑
Hiring an **external professional or firm** to handle an organization's **tax-related functions** instead of managing them internally.

3.What is the proposal for solving/ improving / fulfilling above in item 2
The organization is required to comply with all applicable tax laws, including the preparation, filing, and settlement of various tax obligations such as Corporate Income Tax, VAT, PAYE, and other statutory payments. Currently, the organization's internal finance staff manage these functions in addition to their regular duties, which limits the capacity for detailed tax planning and timely compliance with frequent changes in tax laws and regulations. It gives the following benefits to PUCSL. Ensure **accurate and timely** compliance with all tax-related requirements with expert **guidance** on tax planning, deductions, and exemptions.E**nhance transparency and accountability** in tax matters.**Reduce risks** associated with non-compliance or misinterpretation of tax laws while strengthening the **capacity of the Finance Team** through knowledge transfer and professional support.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The outputs produced by the outsourced tax consultant, such as tax computations, advisory reports, statutory returns, and compliance recommendations—are systematically integrated into both the **regulatory compliance framework** and the **internal financial management process** of the organization. This ensures that all tax-related obligations are fulfilled accurately, on time, and in line with national laws and internal governance standards.

5. What are the main benefits to stake holders
It gives the following benefits to stake holders, Improved Regulatory Compliance, Access to Specialized Expertise Enhanced Efficiency and Focus, Strengthened Internal Controls and Transparency, Cost-Effectiveness, Risk Reduction and Assurance

6. Activity Details

Key Result Area:	Obtain a service from a Tax Consultant

Outcome	Obtain a service from a Tax Consultant

Output

OP	Obtain a service from a Tax Consultant					
KP						
KPI Units		0	0	0	0	
Year	A - Actual, T -					

Activity

Resources used / Required:

Division:	Prior	2026			2027	2028
	Funds	Funds (Rs.)	Man days	Vehicle	Funds (Rs.)	Funds
Finance		1,200,000.00	20			
Total			20			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Start the procurement process	N/A
Feb		
Mar	Award the contract	N/A
Apr	Equal monthly payments	100,000.00
May	Equal monthly payments	100,000.00
Jun	Equal monthly payments	100,000.00
Jul	Equal monthly payments	100,000.00
Aug	Equal monthly payments	100,000.00
Sep	Equal monthly payments	100,000.00
Oct	Equal monthly payments	100,000.00
Nov	Equal monthly payments	100,000.00
Dec	Equal monthly payments	100,000.00

Activity Start Date: 01/01/26 End Date:31/12/26 Duration: months

7.Explain how the activity is carried out in 2026 with main steps
1.Define the objectives, scope, and expected outcomes of the assignment 2.Handover the RFP to procurement division 3.Selection of the party 4.Carryout the work with selected party

ACTIVITY PLAN 2026	Division: Finance	
Ref No AP26/FIN/CP/03	Manager: Achini	Adviser: Nilantha
Team:		
Payroll function outsourcing		

2. What is the ☐Issue ☐ Inadequacy ☑
Hiring an **external professional or firm** to handle the payroll function of the PUCSL

3.What is the proposal for solving/ improving / fulfilling above in item 2
The organization currently manages its payroll operations internally through the Finance and HR Division. With the increasing complexity of employment regulations, frequent statutory changes, and the growing number of employees, maintaining an efficient, accurate, and confidential payroll process has become vital.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Outsourcing payroll does **not remove** the company's legal responsibility. Instead, the payroll service provider (PSP) performs the **operational tasks**, while the company oversees **compliance and governance**.

5. What are the main benefits to stake holders
Outsourcing the payroll function provides significant value to all stakeholders by ensuring employees receive accurate and timely salaries with strong data confidentiality and compliance with statutory requirements such as EPF, ETF, and PAYE. Management benefits through reduced administrative burden, cost efficiency, and improved access to reliable payroll reports for decision-making. HR and Finance divisions experience reduced workload, fewer errors, and stronger internal controls with clear segregation of duties. Internal Audit and compliance units gain from enhanced transparency, proper documentation, and improved regulatory adherence. Additionally, regulatory authorities receive timely and accurate submissions, reducing the risk of penalties, while IT benefits from reduced system maintenance and stronger data security. Overall, outsourced payroll improves efficiency, accountability, and stakeholder confidence across the organization.

6. Activity Details

Key Result Area:	Obtain a service from a third party to perform the payroll function.

Outcome	Obtain a service from a Tax Consultant

Output	OP	Obtain a service from a Tax Consultant					
	KP						
	KPI Units						
	Year	A - Actual, T -					

Activity	Resources used / Required:						
	Division:	Prior 2026	2026			2027	2028
		Funds	Funds (Rs.)	Man days	Vehicle	Funds (Rs.)	Funds
	Finance		1,500,000.0	120			
	Total			20			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Start the procurement process	N/A
Feb	Award the contract	
Mar	Equal monthly payments (Approximately)	125,000.00
Apr	Equal monthly payments	125,000.00
May	Equal monthly payments	125,000.00
Jun	Equal monthly payments	125,000.00
Jul	Equal monthly payments	125,000.00
Aug	Equal monthly payments	125,000.00
Sep	Equal monthly payments	125,000.00
Oct	Equal monthly payments	125,000.00
Nov	Equal monthly payments	125,000.00
Dec	Equal monthly payments	125,000.00

Activity Start Date: 01/01/26 End Date:30/01/26 Duration: months

7.Explain how the activity is carried out in 2026 with main steps
1.Define the objectives, scope, and expected outcomes of the assignment 2.Start the procurement process 3.Selection of the party 4.Award the contract by signing the agreement

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No. AP26/HR/CP/01	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: Revisions to HR Manuals		

2. What is the ☐Issue ☐ Inadequacy ☑
The existing HR and Administration Manuals require revision to align with the latest government circulars, labor laws, and PUCSL's regulatory framework. Updated manuals will ensure clarity, transparency, and consistency in HR operations, reflecting PUCSL's evolving organizational structure and good governance standards

3.What is the proposal for solving/ improving / fulfilling above in item 2
Review and map existing policies against updated Government Establishment Code, Labor Laws, and Public Administration Circulars. Integrate specific procedures on recruitment, performance evaluation, promotions, and disciplinary control. Obtain legal review and Commission approval.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Jan 2026 – March 2026 : Completion of procurement process for selecting the qualified HR policy consultant. April 2026 (Inception Report): Identify gaps in existing HR manuals and map them against updated government circulars, labor laws, and PUCSL regulations. September 2026 (Interim Report): Present updated draft manuals for internal review by HR & Admin and legal teams; gather feedback from management. November 2026 (Draft Final Report): Incorporate feedback and circulate draft manuals for Commission approval.

5. What are the main benefits to stakeholders
Ensures PUCSL's HR policies comply with government regulations and good governance practices. Promotes transparency, equity, and consistency in employee management. Enhances accountability and efficiency across HR and administrative functions.

6.Activity Details

Key Result Area:	Strengthening HR governance and compliance through updated and standardized HR & Administration manuals.

Outcome	Revised and Commission approved HR & Administration Procedure Manual and Disciplinary Manual implemented across all divisions.
	Improved compliance, transparency, and efficiency in HR and administrative

Output

OP							
KP							
KPI	Units	0/1	0	1	1	1	1
Year		A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		1,500,000	120			
Total		1,500,000	120			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Submission of Inception Report	375,000
May		
Jun		
Jul		
Aug		
Sep	Submission of Interim report	375,000
Oct		
Nov	Submission of Draft Final report	375,000
Dec	Submission of Final report	375,000

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Procure a qualified HR policy consultant through the approved procurement process to lead and facilitate the revision of HR and Administration manuals.

Prepare the Inception Report outlining the review framework, identified issues, and proposed structure for updated manuals.

Develop the Interim Report with initial findings and draft revisions based on government circulars, labor laws, and PUCSL requirements.

Prepare the Draft Final Report incorporating feedback from HR, legal, and management reviews.

Submit the Final Report for Commission review and approval.

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No. AP26/HR/CP/02	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: Implementation of HR Recommendation (Phase II)		

2. What is the ☐Issue ☐ Inadequacy ☑
To strengthen HR governance and operational effectiveness by implementing the remaining HR recommendations from Phase I. This phase focuses on improving efficiency, compliance, and employee satisfaction in alignment with PUCSL's strategic and governance objectives

3.What is the proposal for solving/ improving / fulfilling above in item 2
Operationalizing revised HR and administrative procedures. Implementing new performance appraisal and competency frameworks. Introducing structured training and development programs based on identified skill gaps. Strengthening compliance and monitoring mechanisms as per internal audit findings. Implement the remaining HR recommendations through a structured Phase II work plan.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Jan – Mar 2026: Review and prioritize HR recommendations from Phase I. Apr – May 2026 : Finalize the detailed implementation plan for Phase II with defined timelines and responsibilities June 2026: Conduct inception meeting and communicate implementation framework to all relevant divisions. June – Sep 2026: Implement approved HR and internal audit recommendations focusing on policy improvements, process automation, and staff capacity development. Oct – Dec 2026: Conduct progress reviews and ensure documentation of compliance actions & Institutionalize the implemented recommendations within PUCSL's HR and governance processes and conduct awareness sessions for all staff

5. What are the main benefits to stakeholders
Improved HR efficiency and operational consistency. Strengthened compliance with public administration and labor regulations. Enhanced staff engagement and satisfaction through transparent HR practices. Increased accountability and performance monitoring capacity.

6.Activity Details

Key Result Area:	Implement approved HR recommendations for improved performance

Outcome	Enhanced organizational efficiency and compliance through the effective implementation of updated performance appraisal and competency frameworks.
	Improved employee capability and satisfaction resulting from structured training and development programs.

Output

OP						
KP						
KPI Units	0/1	0	1	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		N/A	90			
Total			90			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs.)
Jan		
Feb		
Mar	Review and prioritize HR recommendations from Phase I.	
Apr		
May	Finalize the detailed implementation plan for Phase II with defined timelines and responsibilities	
Jun	Conduct inception meeting and communicate implementation framework to all relevant divisions.	
Jul		
Aug		
Sep	Implement approved HR and internal audit recommendations focusing on policy improvements, process automation, and staff capacity development	
Oct		
Nov	Conduct periodic progress reviews and ensure documentation of compliance actions	
Dec	Institutionalize the implemented recommendations within PUCSL's HR and governance processes and conduct	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps
Review and prioritize HR recommendations from Phase I. Finalize the detailed implementation plan for Phase II with defined timelines and responsibilities. Conduct inception meeting and communicate implementation framework to all relevant divisions. Implement approved HR and internal audit recommendations focusing on policy improvements, process automation, and staff capacity development. Conduct periodic progress reviews and ensure documentation of compliance actions. Institutionalize the implemented recommendations within PUCSL's HR and governance

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No. AP26/HR/CP/03	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: HRIS Modification - Streamlined processes, accurate data management, and improved decision-making for HR operations.		

2. What is the ☐Issue ☐ Inadequacy ☑
To enhance the HRIS so that all key HR functions such as are fully integrated, accurate, and efficiently managed to support smooth HR operations and timely decision making.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conduct discussions with all internal division heads to identify current issues, process gaps, and specific HRIS modification needs related to attendance, leave management and other functions. Based on the findings, prepare a detailed list of required system enhancements, work with the system provider & IT team to carry out the necessary modifications, and implement the upgraded HRIS.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Mar, 2026 - Identify Issues & Discuss with Division Heads June, 2026 - Plan & Discuss with IT Team and System Provider August, 2026 - Implement Modifications & Testing October, 2026 - Deploy the updated system

5. What are the main benefits to stakeholders
Accurate and real-time HR data for decision-making. Timely and transparent access to attendance, leave and others. Quick access to reliable HR data for planning and monitoring. Improved efficiency, compliance, and data integrity in HR operations.

6.Activity Details

Key Result Area:	To ensure efficient, accurate, and automated HR operations, including attendance, leave, and others, while providing reliable data for decision-making and improving stakeholder satisfaction.

Outcome	Streamlined HR processes with accurate, timely data to support decision-making and enhance stakeholder satisfaction records.

Output							
	OP						
	KP						
	KPI Units	0/1	0	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		N/A	90			
Total		N/A	90			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Identify Issues & Discuss with Division Heads	
Apr		
May		
Jun	Plan & Discuss with IT Team and System Provider	
Jul		
Aug	Implement Modifications & Testing	
Sep		
Oct	Deploy the updated system	
Nov		
Dec		

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Identify issues and gather requirements from internal division heads.
Consult with IT team and system provider to finalize modifications.
Implement system changes and conduct testing.
Train users and collect feedback for final adjustments.
Deploy the upgraded HRIS and provide ongoing monitoring and support.

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No. AP26/HR/CP/04	Manager:	Adviser:
Team:		
1.Activity Name: 2027 Activity Plan Presentation		

2. What is the ☐Issue ☐ Inadequacy ☑
Presentation of the Activity Plan 2027 to the Commission, outlining the planned activities for the year 2027 – (In this activity, We need select hall and foods trough procurement process and conduct activity plan presentations of all divisions with all PUSCL staff)

3.What is the proposal for solving/ improving / fulfilling above in item 2
The Human Resources and Administration Division will coordinate with all PUCSL divisions to compile and consolidate the 2027 Activity Plan. The process will involve reviewing 2026 progress, setting 2027 targets, aligning with PUCSL's Strategic Plan, and preparing a formal presentation for the Commission's review and endorsement. This structured approach ensures effective alignment of divisional activities with government regulatory objectives and institutional performance standards.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Identify the number of participants and venue requirements. Select a suitable hall through the procurement process. Conduct the Activity Plan 2027 presentation with PUCSL staff.

5. What are the main benefits to stakeholders
Clear understanding of PUCSL's planned activities for 2027. Improved coordination and alignment among all divisions. Enhanced transparency and accountability in planning and execution. Efficient follow-up and implementation of approved plans.

6.Activity Details

Key Result Area:	Effective planning, coordination, and presentation of the 2027 Activity Plan to ensure alignment of PUCSL divisional activities with strategic and regulatory objectives.

Outcome	Approval and endorsement of the 2027 Activity Plan by the Commission.
	Enhanced alignment of divisional activities with PUCSL's Strategic Plan and

Output	OP						
	KP						
	KPI Units	0/1	0	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		1,500,000	35			
Total		1,500,000	35			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar		
Apr	Collect proposed activities and budgets for 2027	
May		
Jun		
Jul		
Aug	Select a suitable hall through the procurement process.	
Sep		
Oct	Conduct the Activity Plan 2027 presentation with PUCSL staff.	1,500,000
Nov		
Dec		

Activity Start Date: 01/01/2026 End Date:31/10/2026 Duration: 8 months

7.Explain how the activity is carried out in 2026 with main steps

Circulate planning guidelines to divisions
Collect proposed activities and budgets for 2027
Conduct review meetings with divisional heads
Compile and analyze proposed activities
Identify the number of participants and venue requirements.
Select a suitable hall through the procurement process.
Conduct the Activity Plan 2027 presentation with PUCSL staff.

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No. AP26/HR/CP/05	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: Capacity Building Training Programs		

2. What is the ☐Issue ☐ Inadequacy ☑
Develop and enhance the knowledge, skills, and competencies of PUCSL staff through structured local, outbound, and foreign training programs, supporting organizational efficiency and compliance with regulatory standards.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Identify relevant training programs that match staff roles and responsibilities. Directing appropriate staff to participate in those training programs. Ensure training supports staff career development and growth. Monitor and evaluate the effectiveness of the training in enhancing staff competencies. Align training outcomes with organizational goals to improve overall performance.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Apr 2026 – June 2026: Complete procurement process and select vendor for outbound training. Oct 2026: Conduct outbound training

5. What are the main benefits to stakeholders
Improved knowledge, skills, and career progression opportunities A skilled, efficient, and motivated workforce aligned with PUCSL's strategic goals Enhanced institutional capacity, regulatory efficiency, and service delivery

6.Activity Details

Key Result Area:	Improve staff skills and strengthen organizational capacity through training.

Outcome	Enhanced staff knowledge and competencies Improved efficiency and performance in regulatory and internal processes

Output							
	OP						
	KP						
	KPI Units	0/1	0	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		9,000,000	45			
Total		9,000,000	45			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Capacity Building for PUCSL Staff	500,000
Feb	Capacity Building for PUCSL Staff	500,000
Mar	Capacity Building for PUCSL Staff	500,000
Apr	Capacity Building for PUCSL Staff	500,000
May	Capacity Building for PUCSL Staff	500,000
Jun	Capacity Building for PUCSL Staff	500,000
Jul	Capacity Building for PUCSL Staff	500,000
Aug	Capacity Building for PUCSL Staff	500,000
Sep	Capacity Building for PUCSL Staff	500,000
Oct	Outbound Training	3,500,000
Nov	Capacity Building for PUCSL Staff	500,000
Dec	Capacity Building for PUCSL Staff	500,000

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Identify training needs for staff and directing appropriate staff to participate in those training programs.
Complete procurement process and select vendor for outbound training.
Conduct outbound training for selected staff.
Monitor training outcomes, collect feedback, and evaluate effectiveness for future planning.

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No. AP26/HR/CP/06	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: Renovation and modification of the Conference Room and the Chairman's Office located on the 6th Floor		

2. What is the ☐Issue ☐ Inadequacy ☑
Renovate and modify the Conference Room and the Chairman's Office on the 6th Floor in order to improve functionality, comfort, aesthetics, and create a more efficient and conducive working environment.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Conduct a detailed assessment of the current Conference Room and Chairman's Office to identify design, furniture, lighting, and technology upgrades. Prepare renovation and modification specifications, including interior design, ergonomic furniture, audio-visual systems, and lighting improvements. Obtain procurement approval and select a qualified vendor through a competitive bidding process. Supervise and implement the renovation and modification works in accordance with the approved plan. Conduct post-renovation review to ensure the upgraded spaces meet the intended functionality, comfort, and efficiency objectives.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Jan – Mar 2026 - Identify renovation and modification requirements. April – June 2026 - Complete procurement process and select vendor/contractor. July – Sep 2026 - Carry out renovation and modifications of the Conference Room and Chairman's Office. Oct – Dec 2026 - Inspect, finalize, and hand over the upgraded spaces for internal use in meetings, trainings, and administrative functions.

5. What are the main benefits to stakeholders
Improved facilities for meetings, hearings, and discussions Enhanced working environment and comfort for the Chairman and senior management Modernized systems for effective stakeholder communication Better utilization of office space with energy-efficient systems Positive institutional image and improved operational efficiency

6.Activity Details

Key Result Area:	Infrastructure Modernization and Institutional Facility Improvement.

Outcome	Improved functionality and comfort of the renovated spaces
	Enhanced professional appearance of the meeting environment

Output							
	OP						
	KP						
	KPI Units	0/1	0	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		6,000,000	30			
Total		6,000,000	30			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan		
Feb		
Mar	Identify renovation and modification requirements	
Apr		
May		
Jun	Complete procurement process and select vendor/contractor.	2,000,000.00
Jul		
Aug		
Sep	Carry out renovation and modifications of the Conference Room and Chairman's Office	2,000,000.00
Oct		
Nov		
Dec	Inspect, finalize, and hand over the upgraded spaces for internal use in meetings, trainings, and administrative functions.	2,000,000.00

Activity Start Date: 31/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Develop renovation design
obtain procurement approvals
Invite tenders and select qualified contractors
Execute renovation and modification works as per approved plan
Monitor progress and ensure compliance with safety and quality standards
Install furniture, lighting, and conference systems.
Conduct final inspection and submit completion report to the Commission

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No : AP26/HR/RU/01	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: Supportive operational activities		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure adequate protection and risk management for PUCSL staff, assets, and operations through continuous renewal and maintenance of relevant insurance policies

3.What is the proposal for solving/ improving / fulfilling above in item 2
Obtain and renew required insurance coverages on time. Maintain updated records of all insurance policies and claim details. Coordinate with insurance providers to ensure best coverage and premium rates. Review and assess insurance needs periodically to align with institutional requirements. Facilitate claim processing efficiently when incidents occur.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
The outputs of supportive operational activities are deployed continuously throughout the year to ensure smooth functioning of regulatory and internal processes.

5. What are the main benefits to stakeholders
Ensures protection and security for employees during official duties and travel. Safeguards institutional assets and resources from financial losses due to accidents, fire, or other unforeseen incidents. Promotes employee welfare and peace of mind through comprehensive insurance coverage. Supports organizational stability and continuity by minimizing operational disruptions. Ensures protection and security for employees during official duties and travel. Safeguards institutional assets and resources from financial losses due to accidents, fire, or other unforeseen incidents.

6.Activity Details

Key Result Area:	Ensuring operational continuity and staff protection through timely insurance administration

Outcome	Enhanced employee wellbeing and job security through adequate personal and medical insurance schemes.
	Sustained operational efficiency by minimizing disruptions arising from unforeseen incidents or losses.

Output	OP						
	KP						
	KPI Units	0/1	0	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		30,300,00	75			
Total			-			

Month	Milestones Planned in 2026	Disbursement Plan in 2026(Rs)
Jan	Carry out supportive operational activities	1,300,000.00
Feb	Carry out supportive operational activities	1,300,000.00
Mar	Carry out supportive operational activities	1,300,000.00
Apr	Carry out supportive operational activities	1,300,000.00
May	Carry out supportive operational activities	1,300,000.00
Jun	Carry out supportive operational activities	1,300,000.00
Jul	Carry out supportive operational activities	1,300,000.00
Aug	Carry out supportive operational activities	1,300,000.00
Sep	Carry out supportive operational activities	1,300,000.00
Oct	Completion of Surgical & Medical Insurance Procurement	16,000,000.0
Nov	Carry out supportive operational activities	1,300,000.00
Dec	Carry out supportive operational activities	1,300,000.00

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Review existing insurance policies and identify renewal or new coverage requirements.
Finalize insurance providers and arrange necessary policy renewals and new coverages.
Maintain updated records of all insurance policies and claims, ensuring proper documentation and compliance with procedures.
Coordinate with relevant divisions and insurance companies for claim processing and reimbursements.
Conduct periodic reviews to assess the adequacy and effectiveness of insurance coverage.
Prepare reports and recommendations for management to support continuous improvement in insurance administration.

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No : AP26/HR/RU/02	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: General services and Utilities		

2. What is the ☐Issue ☐ Inadequacy ☑
To ensure uninterrupted and efficient provision of general office services and utilities that support smooth daily operations.

3.What is the proposal for solving/ improving / fulfilling above in item 2
Maintain timely procurement and availability of all essential office supplies and services. Establish service agreements and monitor service quality for utilities and support functions. Streamline coordination with service providers and vendors to ensure timely delivery and quality standards. Establish periodic reviews and audits to identify gaps and continuously improve service efficiency. Develop a feedback mechanism from staff to address issues promptly and enhance

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Throughout the year, general services and utilities are continuously maintained and monitored, employee feedback is acted upon promptly, and service performance and resource usage are reported to HR & Admin management to ensure smooth operations and informed decision-making.

5. What are the main benefits to stakeholders
Ensures a smooth and efficient working environment for staff, enhancing productivity. Provides reliable support to management for timely decision-making and operational continuity. Enhances the overall organizational efficiency and credibility by maintaining quality office services. Improves satisfaction of internal and external stakeholders through well-managed and professional office operations.

6.Activity Details

Key Result Area:	Ensuring uninterrupted and efficient provision of general office services and utilities to support smooth operations.

Outcome	Smooth and efficient office operations with timely availability of services and resources.
	Enhanced staff productivity and satisfaction through a well supported work

Output							
	OP						
	KP						
	KPI Units	0/1	0	1	1	1	1
	Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		63,939,59	75			
Total			-			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Carry out General services and Utilities	5,328,299.5
Feb	Carry out General services and Utilities	5,328,299.5
Mar	Carry out General services and Utilities	5,328,299.5
Apr	Carry out General services and Utilities	5,328,299.5
May	Carry out General services and Utilities	5,328,299.5
Jun	Carry out General services and Utilities	5,328,299.5
Jul	Carry out General services and Utilities	5,328,299.5
Aug	Carry out General services and Utilities	5,328,299.5
Sep	Carry out General services and Utilities	5,328,299.5
Oct	Carry out General services and Utilities	5,328,299.5
Nov	Carry out General services and Utilities	5,328,299.5
Dec	Carry out General services and Utilities	

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

The office requirements for services, utilities, and supplies are assessed at the beginning of the year.
Timely procurement of materials is arranged, and service contracts with vendors are maintained.
All office services and utilities are regularly monitored to ensure proper functioning, and issues are addressed promptly.
Records of supplies, service usage, and vendor performance are maintained for accountability.
Periodic reviews are conducted, and staff feedback is collected to implement improvements and enhance efficiency.

ACTIVITY PLAN 2026	Division: Human Resources and Administration	
Ref No : AP26/HR/RU/03	Manager: Director (HR & Admin)	Adviser:
Team:		
1.Activity Name: Transport Operations		

2. What is the ☐Issue ☐ Inadequacy ☑
Ensure reliable, safe, and efficient transport services to support official travel, field inspections, and operational activities

3.What is the proposal for solving/ improving / fulfilling above in item 2
Hire vehicles as needed to meet operational demands. Conduct regular maintenance and repairs of all vehicles to ensure safety and availability. Implement a system to monitor transport usage and maintenance schedules. Coordinate transport operations to optimize efficiency and reduce delays.

4.Explain with timing how the output of the activity is deployed in regulatory/internal process
Throughout the year, well-maintained and fully operational transport is provided to support official duties, field visits, and inspections, with usage and maintenance monitored to ensure timely execution of activities and seamless coordination across divisions

5. What are the main benefits to stakeholders
Ensures timely and reliable transport for official duties and field operations. Enhances staff safety and convenience during official travel. Minimizes delays and operational disruptions, improving efficiency. Optimizes use of resources, reducing unnecessary costs. Supports accountability through proper monitoring of transport operations

6.Activity Details

Key Result Area:	Ensure reliable, safe, and efficient transport services to support all official and operational activities.

Outcome	Reliable and safe transport services enabling timely execution of official duties and field operations .
	Optimized vehicle usage and maintenance, enhancing operational efficiency and accountability.

Output

OP						
KP						
KPI Units	0/1	0	1	1	1	1
Year	A - Actual, T -	2024 (A)	2025(A	2026 (T)	2027	2028

Activity

Resources used / Required:

Division:	Prior 2025	2026			2027	2028
	Funds	Funds	Man days	Vehicle	Funds (Rs.)	Funds
HR		22,759,00	-			
Total			-			

Month	Milestones Planned in 2026	Disbursement Plan in
Jan	Carry out transport operations	1,896,583.33
Feb	Carry out transport operations	1,896,583.33
Mar	Carry out transport operations	1,896,583.33
Apr	Carry out transport operations	1,896,583.33
May	Carry out transport operations	1,896,583.33
Jun	Carry out transport operations	1,896,583.33
Jul	Carry out transport operations	1,896,583.33
Aug	Carry out transport operations	1,896,583.33
Sep	Carry out transport operations	1,896,583.33
Oct	Carry out transport operations	1,896,583.33
Nov	Carry out transport operations	1,896,583.33
Dec	Carry out transport operations	1,896,583.33

Activity Start Date: 01/01/2026 End Date:31/12/2026 Duration: 12 months

7.Explain how the activity is carried out in 2026 with main steps

Assess transport requirements based on official schedules, field visits, and operational needs.
Arrange vehicle hiring and allocate vehicles to meet demand efficiently.
Conduct regular maintenance, repairs, and servicing of all vehicles to ensure safety and reliability.
Monitor vehicle usage, fuel consumption, and maintenance schedules through proper record-keeping.
Coordinate with departments to optimize transport availability and avoid scheduling conflicts.
Review and update transport plans periodically to ensure continuous operational efficiency.

BUDGET FOR THE ACTIVITIES

	Division	Activity Number	Activity Description	Sector	Outcome No. (1-4)	Direct Activity Cost
1	Lubricant	PUC/2025/LUB/CP/01	Study on Lubricant Retail Network Registration (Policy Advice)	Petroleum	Petroleum	6,000,000.00
2	Lubricant	PUC/2025/LUB/CP/02	Revamping Stakeholder Data Acquisition System interconnecting with the ASYCUDA	Petroleum	Petroleum	7,000,000.00
3	Lubricant	PUC/2025/LUB/CP/03	Study and Policy advice on the importation, usage and disposal of white paraffin oil	Petroleum	Petroleum	5,000,000.00
4	Lubricant	PUC/2025/LUB/CP/05	Implementation of Disposal Mechanism and Interim Measures	Petroleum	Petroleum	6,000,000.00
5	Lubricant	PUC/2026/LUB/RU/01	Quarterly Stakeholder progress review	Petroleum	Petroleum	1,200,000.00
						25,200,000.00
6	TEA	AP26/TEA/01/CP/01	Electricity cost benchmarking to support review of utility revenue requirement filings for 2027-2029 period	Electricity	1	8,000,000.00
7	TEA	AP26/TEA/01/CP/02	Developing a methodology for Open Access charges	Electricity	1	-
8	TEA	AP26/TEA/01/CP/03	Developing a methodology for NCRE feed-in tariff determination	Electricity	1	1,000,000.00
9	TEA	AP26/TEA/01/CP/04	Development of cost accounting guidelines for utilities - to be used for tariff review process	Electricity	1	-
10	TEA	AP26/TEA/01/CP/05	Study to review the current elctricity tariff structures applied in Sri Lanka	Electricity	1	-
11	TEA	AP26/TEA/01/RU/01	Tariff reviews (Bulk supply, Uniform National Tariff, End-user)	Electricity	1	13,000,000.00

12	TEA	AP26/TEA/01/RU/02	Administer Bulk Supply Transaction Account (BSTA)	Electricity	1	50,000.00
13	TEA	AP26/TEA/01/RU/03	Review of commercial terms of Power Purchase Agreements of generaion plants	Electricity	1	-
14	TEA	AP26/TEA/01/RU/04	Monitor utility financial position and disseminate data	Electricity	1	-
15	TEA	AP26/TEA/01/RU/05	Review of NCRE feed-in tariffs	Electricity	1	1,000,000.00
16	TEA	AP26/TEA/01/RU/06	Tariff review for exempted parties	Electricity	1	-
17	TEA	AP26/TEA/02/RU/01	Review of allowed charges	Electricity	2	-
18	TEA	AP26/TEA/03/CP/01	Develop a monitoring framwork to ensure efficient investments of Transmission and Distribution Licensees	Electricity	3	-
19	TEA	AP26/TEA/03/CP/02	Study on financial viability of existing IPPs and formulate a recommendation on new generation procurement	Electricity	3	-
20	TEA	AP26/TEA/03/CP/03	Electricity Distribution Network loss target study	Electricity	3	
21	TEA	AP26/TEA/03/RU/1	Merit order dispatch audit	Electricity	3	50,000.00
						23,100,000.00
22	Consumer Affairs	AP26/CA/01/CP/01	“PUCSL Connect” - Consumer Mobile Application	Electricity	1	4,000,000.00
23	Consumer Affairs	AP26/CA/01/CP/02	Procedure on Actions to be taken when Damaged to Electricity Supply Equipment Located in Consumer Premises	Electricity	1	-

24	Consumer Affairs	AP26/CA/01/CP/03	Setting up of Consumer Advocates to Protect Rights of Electricity Consumers at Grievance Handling	Electricity	1	-
25	Consumer Affairs	AP26/CA/02/RU/01	Determine decisions for requests/complaints made by consumers and utility providers	Electricity/Petroleum	1	480,000.00
26	Consumer Affairs	AP26/CA/02/RU/02	Dissemination of Information related to Consumer Protection in the Electricity and Petroleum Industries	Electricity	1	-
27	Consumer Affairs	AP26/CA/03/RU/01	Determine resolutions for mediation requests in the Electricity and Petroleum Industries	Electricity/Petroleum	1	180,000.00
28	Consumer Affairs	AP25/CA/04/CP/01	Establish a data (generation, transmission and distribution) acquisition system	Electricity	1	500,000.00
29	Consumer Affairs	AP26/CA/04/CP/01	Study on Impact of End-User Electricity Tariff Revisions to Prices of Consumer Goods and Services	Electricity	1	-
30	Consumer Affairs	AP26/CA/04/RU/01	Consumer Protection through the Regional Consumer Network and Coordination of Functions of the Consumer Consultative Committee (CCC)	Electricity	1	10,000,000.00
31	Consumer Affairs	AP26/CA/05/RU/01	Awareness Sessions for SL Custom officers.	Petroleum	Petroleum	1,000,000.00
32	Consumer Affairs	AP26/CA/05/RU/02	Market Monitoring Program to ensure that Lubricant Consumer and Stakeholder Rights are protected together with Consumer Affairs Authority (Routine Activity), Complaint and Dispute handling and stakeholder awareness	Petroleum	Petroleum	10,000,000.00

33	Consumer Affairs	AP26/CA/06/CP/01	Preparation of revised regulatory tools related to consumer protection	Electricity	1	-
						26,160,000.00
34	Compliance and Research	2025/RU/COMP/01	Organize the Audit Committee Meeting and follow-up actions			400,000.00
35	Compliance and Research	2025/RU/COMP/02	Outsourcing the Internal Auditor and following up on recommendations			3,600,000.00
36	Compliance and Research	2025/CP/COMP/03	Preparation of Rules on Electricity Consumer Grievances Redressal Forum	Electricity		1,000,000.00
37	Compliance and Research	2025/CP/COMP/04	Preparation of Customer Charter of PUCSL	Electricity		
38	Compliance and Research	2025/CP/COMP/05	Plantation Sector Issues on Electricity Service Requirement and identify regulatory interventions	Electricity		3,000,000.00
						8,000,000.00

	Inspectorate	AP/2026/INS/CP/01	Electrocution Mitigation Program to Achieve a 30% Reduction in Electrocutions by 2028 compared to electrocutions happened in year 2024 (i.e. 120).: This program aims to reduce electrocutions in Sri Lanka by 30% by the end of 2028 through public and community based awareness, targeted regulatory inspections, site investigations, and compliance monitoring. It includes inspections of licensees, enforcement of safety measures, and incident response evaluations to ensure adherence to electrical safety standards and mitigate risks across the country.	Electricity		
39	Inspectorate	AP/2026/INS/CP/01/01	Regulatory inspection program to verify compliance of distribution licensees with License Condition 16, focusing on operational safety, permit-to-work systems, staff training, and risk mitigation measures to prevent electrocutions attributable to licensee-side faults, and violation of line clearance.		5	750,000.00

40	Inspectorate	AP/2026/INS/CP/01/02	Post-Electrocution Site Investigation and Regulatory Enforcement Program to Address Unsafe Installations and Hazardous Practices, Identify Root Causes, and Enforce Corrective Actions under safety regulations to Eliminate Hazardous Conditions and Prevent Recurrence simillar incidents.	5	2,500,000.00
41	Inspectorate	AP/2026/INS/CP/01/03	Electricity safety awareness program to educate households Islandwide focusing on importance of having properly functioning RCCBs installed in homes and the importance of regular testing of RCCBs in homes to avoid electrocutions which contributes around 36% of total annual electrocutions in 2024, and to educate farming communities Islandwide focusing on avoiding unsafe pracices to energise electric fences in order to avoid electrocutions which contributes around 37% of total annual electrocutions in 2024.	5	5,000,000.00

42	Inspectorate	AP/2026/INS/CP/01/04	Community-level awareness and inspection program to educate households and rural communities on safe electricity use, including proper RCD testing, safe appliance handling, and prevention of illegal wiring—implemented through existing administrative structures such as GN officers, school teachers, and community police officers, and registered electricians to address key causes contributing to over 80% of total electrocutions reported in 2024.	5	2,100,000.00
43	Inspectorate	AP/2026/INS/CP/01/05	Regulatory compliance program to enforce licensee obligations under Safety Regulations by verifying RCD functionality checks before reconnections, new connections, and meter shifting-related activities—aimed at preventing electrocutions due to non-functional or absent RCDs, which contributed to approximately 36% of total annual electrocutions in 2024.	5	

44	Inspectorate	AP/2026/INS/CP/01/06	Regulatory program to ensure only standardized and certified RCDs / plugs & sockets are available in the local market by mandating SLSI specifications, and enforcing compliance through import inspections market surveillance and implementing supplier registration in collaboration with SLSI, CAA, Customs and Import Export controller.—aimed at preventing electrocutions caused by faulty RCDs, which contributed to approximately upto 40% of total annual electrocutions in 2024.	5	5,050,000.00
45	Inspectorate	AP/2026/INS/CP/01/07	Implementation of a national Incident Reporting System (IRS) in collaboration with Sri Lanka Police, Ministry of Health, and Department of Labour to capture and respond to electricity-related safety incidents, enabling timely regulatory intervention and public reporting.	5	
46	Inspectorate	AP/2026/INS/RU/01	Routine Activity- Inspections of Licensee Installations and Consumer Premises Based on Complaints Received by PUCSL to Investigate Electricity-Related Disputes, Identify Non-Compliance, and Enforce Corrective Actions to help resolve desputes.	5	750,000.00

47	Inspectorate	AP/2026/INS/RU/02	Routine Activity - Evaluation of sanction applications submitted by distribution licensees to institute proceedings against illegal electricity tapping and improper use of electricity—supporting enforcement actions to prevent electrocutions caused by illegal tapping and improper use of electricity.		3,5	
	Inspectorate	AP/2026/INS/CP/02	Protect the interest of consumers in respect of voltage quality (steady state) of electricity supply.: This activity aims to safeguard consumer interests by addressing voltage issues through field inspections, inverter compliance verification, and regulatory improvements. It includes a phased inverter inspection program, review of regulatory gaps, and enforcement measures to ensure steady-state voltage remains within acceptable statutory limits across the low-voltage distribution network.	Electricity		
48	Inspectorate	AP/2026/INS/CP/02/01	Inspection-based enforcement program to verify rooftop solar inverter settings on overvoltage-affected LV feeders, ensuring compliance with voltage quality controls to eliminate steady-state overvoltage conditions caused by rooftop PV systems—protecting the interest of all connected consumers.		5,7	600,000.00

49	Inspectorate	AP/2026/INS/CP/02/02	Assessment on steady state voltage tolerance of LV connected electrical equipment.		5,7	5,000,000.00
50	Inspectorate	Other Works- not related to Inspectorate activities for 2026	Other Works- not related to Inspectorate activities : Committee meetings, Procurement work, Training , Activity plan for next year, work from other divisions not related to inspections…			
						21,750,000.00
51	IT	AP26/IT/CP/01	Integrating GovPay system with ICTA and Finance Division of PUCSL	ALL		100,000.00
52	IT	AP26/IT/RU/01	Renewal of the existing SLT cloud solution with additional features and administration & maintenance	ALL		6,000,000.00
53	IT	AP26/IT/RU/02	Moving SAP, HR, Procurement Workflow application system to cloud & administration	ALL		1,800,000.00
54	IT	AP26/IT/RU/03	Enhancing, modifying, upgrading, existing business apps such as LMS, IRS, TIS, DMS, SAP, HR, Payroll, Data Submission System (new LISS), Website, Intranet, Procurement Workflow system, Asset Management System, and any other cloud-based solution including O365 email system, content migration to cloud etc. (including hosting capacity enhancement for moving the systems to cloud)	ALL		1,400,000.00

55	IT	AP26/IT/RU/04	Upgrading the Document Management System and moving to cloud (with moving the Activie Directory to cloud for enhanced security)	ALL	3,000,000.00
56	IT	AP26/IT/RU/05	Using modern technologies for improving staff productivity by automating current tasks (with other divisions such as Corporate Communication, Consumer Affairs, Tarif & Economic Affairs, Licensing, EER, etc.)	ALL	3,200,000.00
57	IT	AP26/IT/RU/06	Platform for implementing workflows to automate business processes	ALL	1,000,000.00
58	IT	AP26/IT/RU/07/01	Office Automation & Enhancement (4 number of laptop computers for Chairman, DG, DDG-ops, AD-Corporate Communication)	ALL	1,600,000.00
59	IT	AP26/IT/RU/07/02	Office Automation & Enhancement (3 Mobile phones for new staff to be recruited in 2025/2026 + 2 mobile phones for ADs + 4 mobile phones for drivers)	ALL	350,000.00
60	IT	AP26/IT/RU/07/03	Office Automation & Enhancement (New Printer for outside events)	ALL	100,000.00
61	IT	AP26/IT/RU/08	BCP / Security / ICT Policies / ICT Audit	ALL	1,000,000.00
62	IT	AP26/IT/RU/09/01	Infrastructure Development (Re-organizing existing infrastructure and adding & configuring a wireless access point to the network to replace an existing old wireless access point)	ALL	300,000.00

63	IT	AP26/IT/RU/09/02	Infrastrucutre Development (Enhancement of existing telephony infrastructure - PABX, IP phones, analog phones, accessories, etc. including facilitating any DRS call centre requirement)	ALL	250,000.00
64	IT	AP26/RU/IT/10	System Management and Enhancement	ALL	-
65	IT	AP26/RU/IT/11	Future-proofing, initiating, planning new systems	ALL	-
66	IT	AP26/RU/IT/12	Maintenance, Administration, Configuration	ALL	-
67	IT	AP26/RU/IT/13/01	PABX - maintenance agreement and repair, PABX / phone licenses	ALL	500,000.00
68	IT	AP26/RU/IT/13/02	AC repair and maintenance agreement	ALL	100,000.00
69	IT	AP26/RU/IT/13/03	FAX maintenance agreement & repair	ALL	15,000.00
70	IT	AP26/RU/IT/13/04	Firewall subscription - for PUCSL data center	ALL	1,000,000.00
71	IT	AP26/RU/IT/13/05	Firewall support and maintenance agreement	ALL	300,000.00
72	IT	AP26/RU/IT/13/06	Photocopiers & Printers repairs and service and maintenance agreement	ALL	400,000.00
73	IT	AP26/RU/IT/13/07	CCTV Maintenance agreement / Repair	ALL	150,000.00
74	IT	AP26/RU/IT/13/08	Repairs & maintenance / maintenance agreement of Server and repair / refurbishment of Network Area Storage (NAS), etc.	ALL	450,000.00
75	IT	AP26/RU/IT/13/09	Repairs of ICT equipment (laptops, phones, UPSes, etc.)	ALL	150,000.00
76	IT	AP26/RU/IT/13/10	Annual renewal of HR & Payroll - maintenance agreement	ALL	300,000.00

77	IT	AP26/RU/IT/13/11	Annual renewal of licenses of Anti-Virus Software with ransomware protection	ALL	600,000.00
78	IT	AP26/RU/IT/13/12	Annual renewal of Office365 + Email licenses)	ALL	2,800,000.00
79	IT	AP26/RU/IT/13/13	Annual renewal of SAP Maintenance Agreement	ALL	300,000.00
80	IT	AP26/RU/IT/13/14	Annual renewal of SAP licenses	ALL	300,000.00
81	IT	AP26/RU/IT/13/15	Annual renewal of SSL certificate	ALL	600,000.00
82	IT	AP26/RU/IT/13/16	Annual renewal of LMS maintenance agreement	ALL	450,000.00
83	IT	AP26/RU/IT/13/17	Annual renewal of IRS maintenance agreement	ALL	300,000.00
84	IT	AP26/RU/IT/13/18	Intranet maintenance agreement	ALL	350,000.00
85	IT	AP26/RU/IT/13/19	Procurement workflow maintenance agreement	ALL	250,000.00
86	IT	AP26/RU/IT/13/20	Data Submission System (LISS) Cloud hosting	ALL	-
87	IT	AP26/RU/IT/13/21	Website Maintenance Agreement	ALL	450,000.00
88	IT	AP26/RU/IT/13/22	TIS Maintenance Agreement	ALL	300,000.00
89	IT	AP26/RU/IT/13/23	Tonner, ink, developers & consumables (for printers, photocopiers, duplo, fax, etc.)	ALL	500,000.00
90	IT	AP26/RU/IT/13/24	Miscellaneous maintenance activities	ALL	50,000.00
91	IT	AP26/RU/IT/13/25	Microsoft Power BI Annual Subscription – 5 licenses	ALL	300,000.00
92	IT	AP26/RU/IT/13/26	Annual renewal of Adobe acrobat PDF editor subscription – 1 license	ALL	100,000.00

93	IT	AP26/RU/IT/13/27	Annual renewal of Adobe Photoshop CC subscription - 1 license	ALL		500,000.00
94	IT	AP26/RU/IT/13/28	Upgrading existing desktop computers (Memory & Hard Disks, Windows Licenses, etc.)	ALL		150,000.00
95	IT	AP26/RU/IT/13/29	Annual renewal of licenses for spam-wall protection for email	ALL		1,250,000.00
96	IT	AP26/RU/IT/13/30	Refurbishing network infrastructure (including cabling, switch enclosures, etc. – in the 6th, 7th & 17th floors)	ALL		100,000.00
97	IT	AP26/RU/IT/13/31	Refurbishing existing server (hard disks, memory, power supply)	ALL		250,000.00
						33,365,000.00
98	LEG	AP26/LEG/CP/01	Management of sub activities of the other division which are asigned to legal division	All sectors	3	
99	LEG	AP26/LEG/RU/01	Providing legal opinion and advise	All sectors	3	
100	LEG	AP26/LEG/RU/02	Contract management of the Commision and other stakeholders	All sectors	3	
101	LEG	AP26/LEG/RU/03	Handling litigations	All sectors	3	8,000,000.00
102	LEG	AP26/LEG/RU/04	Legal awareness program	All sectors	3	100,000.00
						8,100,000.00
103	EER	AP26/EER/CP/01/01	Develop a mechanism for verifying the compliance of imported electric vehicle supply equipment, Solar PV equipment (inverters/BESS) with Sri Lankan standards.	Electricity	5,6	600,000.00

104	EER	AP26/EER/CP/01/02	Pre Feasibility Study on Assessment and Implementation of Vehicle-to-Grid (V2G) and Vehicle-to-Everything (V2X) Concepts in Sri Lanka: Developing Regulations to Facilitate Adoption.	Electricity	1,6	-
105	EER	AP26/EER/CP/02/01	Develop a monthly forecasting model for electricity generation from renewable energy sources in Sri Lanka's context.	Electricity	2,7	500,000.00
106	EER	AP26/EER/CP/02/02	Identifying the amendments required for the available rules, guidelines, and regulations enforced under the Sri Lanka Electricity Act 2009 to accommodate captive generation (microgrid) and storage facilities to ensure safety and quality.	Electricity	1 to 8	50,000.00
107	EER	AP26/EER/CP/02/03	Develop comprehensive BESS policies and regulatory framework, and standards to safeguard the grid and consumers	Electricity	1,5	300,000.00
108	EER	AP26/EER/CP/03/01	Implementing a reporting mechanism on Energy auditing in Thermal Power Plants.	Electricity	3	150,000.00
109	EER	AP26/EER/CP/03/02	Identifying the energy efficiency KPIs and reporting mechanism for utility operations across the supply chain.	Electricity	3	50,000.00
110	EER	AP26/EER/CP/03/03	Implementing UDSM proposals received through the Utilities. (Microgrids, Distribution level BESS, Smart Meter Projects, etc).	Electricity	3	50,000.00

111	EER	AP26/EER/RU/01/01	Reviewing and approving the commercial terms of new RE generation and energy storage capacity under Section 5(3)(n) of SLEA 2024	Electricity	1,4	300,000.00
112	EER	AP26/EER/RU/01/02	Resolving Consumer complaints related to Renewable energy and Environmental issues related to the electricity sector.	Electricity	4	200,000.00
113	EER	AP26/EER/RU/01/03	License/Exemption condition compliance monitoring and EnMS awareness program	Electricity	3,5	300,000.00
114	EER	AP26/EER/RU/02/01	Dissemination of Information Related to Renewable Power Generation	Electricity	8	
115	EER	AP26/EER/RU/02/02	Dissemination of information related to the EV charging stations.	Electricity	8	100,000.00
116	EER	AP26/EER/RU/02/03	Dissemination of information related to the Environmental Performance of the Power plants Maintaining the Dispatch Database and Visualization Dashboard	Electricity	8	
117	EER		Other Divisional/TEC/Administrative works			
						2,600,000.00
118	FIN	AP2026/FIN/CP/01	Review and update the Financial manual incorporating all internal changes ,circulars and procedures issued subsequent to the original publication And Development of Standard Operations Procedures (SOPs) from a consultant.			2,000,000.00

119	FIN	AP2026/FIN/CP/02	Obtain a service from a Tax Consultant	1,200,000.00
120	FIN	AP2026/FIN/CP/03	Payroll function outsourcing	1,500,000.00
121	FIN	AP2026/FIN/RU /1/1	Ensures the organization has sufficient cash flow to meet short-term obligations. (Working Capital Management)	
122	FIN	AP2026/FIN/RU /1/2	Arranging payments(Suppliers/statutory/employees) on timely manner with adequate controls while ensuring compliance with regulations	
123	FIN	AP2026/FIN/RU /1/3	Maintain the investment portfolio with maximum returns while adhering to the regulations	
124	FIN	AP2026/FIN/RU /2/1	Forecasting the revenue requirement and timely account for the Regulatory leavy .	
125	FIN	AP2026/FIN/RU /2/2	Ensure the collection of the regulatory levy on timely manner.	
126	FIN	AP2026/FIN/RU /3/1	Involves preparation of budget by coordinating other divisions and gazetting of the budget	
127	FIN	AP2026/FIN/RU /3/2	Analyse financial performance against the budgets and reporting.	
128	FIN	AP2026/FIN/RU /3/3	Facilitate revision of the Budget	
129	FIN	AP2026/FIN/RU /4/1	Ensure completeness and accuracy of Accounting modules in Accounting information system (SAP)	
130	FIN	AP2026/FIN/RU /4/2	Preparation of Monthly management Accounts	

131	FIN	AP2026/FIN/RU /4/3	Prepare annual financial statements in compliance with relevant standards and submits to the audit by 28th of February each year			
132	FIN	AP2026/FIN/RU /5/1	Maintains proper recording of the assets own by PUCSL.			
133	FIN	AP2026/FIN/RU /5/2	Carry out the Annual Bord of survey.			250,000.00
134	FIN	AP2026/FIN/RU /5/3	Arranging the disposal of scrap assets .			
135	FIN	AP2026/FIN/RU /6/1	Facilitating external Audit Functions.			
136	FIN	AP2026/FIN/RU /6/2	Facilitating internal Audit Function.			
137	FIN	AP2026/FIN/RU /6/3	Dealing with Ministry of Finance for various reporting requirements.			
138	FIN	AP2026/FIN/RU /6/4	Dealing with Revenue Authority and Banks			
139	FIN	AP2026/FIN/RU /7/1	Preparation of Procurement Plan			
140	FIN	AP2026/FIN/RU /7/2	Appointment relevant committees to carry out procurement functions.			
141	FIN	AP2026/FIN/RU /7/3	Facilitating procurement functions including calling for quotation….			
142	FIN	AP2026/FIN/RU /7/4	Reporting the progress of procurement plan to the National Procurement Commission .			
						4,950,000.00
143	LIC	AP26/LIC/CP/01/01	Report & Action Plan for DLs Operational Efficiency Reporting, Benchmarking & Audit Program	Electricity	3	-
144	LIC	AP26/LIC/CP/02/01	Report on Electricity Market Conduct Monitoring and Competition Safeguard	Electricity	3	-

145	LIC	AP26/LIC/CP/01/02	Development of Standard Template for MV/LV Development Plan of the DLs	Electricity	3	-
146	LIC	AP26/LIC/CP/03/04	Modification of Licensing Framework for Rooftop Solar Prosumers/ Generators	Electricity	3	-
147	LIC	AP26/LIC/CP/01/03	Policy Recommendation & Way forward on the Operational Feasibility of NCRE Projects	Electricity	7	-
148	LIC	AP26/LIC/CP/06/01	Development of New Data Submission System for Licensees	Electricity	8	2,000,000.00
149	LIC	AP26/LIC/CP/03/02	Report on performance measurement under the adaptation stage of the Distribution Performance Standard Regulations	Electricity	3	-
150	LIC	AP26/LIC/CP/03/03	Setting Benchmarks for the transmission performance indices with related to power quality, power system protection system, power system operation, generation system and transmission system expansion and generation acquisition	Electricity	3	0
151	LIC	AP26/LIC/CP/03/01	Providing Inputs for Licensing Regulation under New Act	Electricity	4	-
152	LIC	AP26/LIC/CP/04/01	Assessment on Cybersecurity Readiness of Electricity Network and Critical Generation Facilities & Implement a Cybersecurity Audit Framework specific to grid operations, SCADA, and critical infrastructure protection for Transmission Licensee	Electricity	3	8,000,000.00

153	LIC	AP26/LIC/CP/04/02	Formulation of Recommendations for the Long Term Power System Development Plan under Section 5(3)(k) of SLEA 2024	Electricity	2	1,200,000.00
154	LIC	AP26/LIC/CP/04/03	Preparation of Curtailment Policy	Electricity	3	-
155	LIC	AP26/LIC/CP/04/04	Develop and implement a mechanism to ensure real-time monitoring of grid performance	Electricity	3	-
156	LIC	AP26/LIC/RA/04/05	Comprehensive Transmission System Analysis – Implementation and Monitoring Program	Electricity	3	4,000,000.00
157	LIC	AP26/LIC/RA/05/01	Licensing/Exemption Process (New applications, Renewal of applications, addendum for existing licenses)	Electricity	4	1,000,000.00
158	LIC	AP26/LIC/RA/05/02	License/Exemption Compliance Monitoring Program	Electricity	3	1,000,000.00
159	LIC	AP26/LIC/RA/05/03	Annual Levy Invoicing	Electricity	4	-
160	LIC	AP26/LIC/RA/01/01	Network Performance data (SAIDI, SAIFI) publication	Electricity	8	-
161	LIC	AP26/LIC/RA/03/01	Facilitation and Oversight of Distribution Code Review and Enforcement Panel Activities	Electricity	3	50,000.00
162	LIC	AP26/LIC/RA/04/01	Reviewing and approving the technical and commercial terms of new generation, transmission and energy storage capacity under Section 5(3)(n) and 11(2) of SLEA 2024	Electricity	2	
163	LIC	AP26/LIC/RA/04/02	Reviewing and approving the annual power procurement plan under Section 5(3)(o) of SLEA 2024	Electricity	2	

164	LIC	AP26/LIC/RA/04/03	Monitoring the implementation of the approved annual power procurement plan	Electricity	2	
165	LIC	AP26/LIC/RA/04/04	Risk report on Continuous Power Supply (Quarterly)	Electricity	3	
166	LIC	AP26/LIC/RA/05/04	Operational Oversight and Maintenance of Licensing Management System	Electricity	8	-
167	LIC	AP26/LIC/RA/05/05	Review of Ancillary Service Agreements	Electricity	2	-
168	LIC	AP26/LIC/RA/05/06	Operational Oversight and Maintenance of Licensee Information Submission System	Electricity	8	1,340,000.00
169	LIC	AP26/LIC/RA/06/01	Dispatch Data Dissemination through Dispatch Data Dashboard	Electricity	8	
170	LIC	AP26/LIC/RA/06/02	Generation Performance and Costs Reports	Electricity	8	
171	LIC	AP26/LIC/RA/06/03	Transmission Performance Report - 2025	Electricity	8	
172	LIC	AP26/LIC/RA/06/04	Dispatch Analysis Reports	Electricity	8	
173	LIC	AP26/LIC/RA/06/05	Lubricant Market Performance Report Publication	Lubricant	9	-
174	LIC	AP26/LIC/RA/06/06	2026 Activity Plan Preparation & Other Admin/Miscellaneous work	Electricity	NA	-
						18,590,000.00
	Corporate	AP26/CCO/RU/01	Master Communicattion			6,950,000.00
175	Corporate	AP26/CCO/RU/01/01	42 Public Consultations		1,2,5,7	
176	Corporate		50 Awareness for Electricians and the Public on New Rules, Regulations, Procedures and Guideline		5	

177	Corporate		24 Awareness for Regional Journalists	4,5,7	
178	Corporate		10 Press Release	1 to 8	
179	Corporate		04 Press Conference	2,3	
180	Corporate		10 Newspaper Articles	3 to 8	
181	Corporate		Social Media Campaign on PUCSL & Activities	4 to 8	
182	Corporate		Planning and coordination of the SAFIR Conference in collaboration with relevant stakeholder	1,5,6	
	Corporate	AP26/CCO/RU/02	Accreditation Pathway to Skilled Utility Professionals		18,000,000.00
183	Corporate	AP26/CCO/RU/02/01	facilitating 1200 Electricians to obtain qualification	4,5	
184	Corporate	AP26/CCO/RU/02/02	facilitating 300 Plumbers to obtain qualification	4,5	
185	Corporate	AP26/CCO/RU/02/03	facilitating 300 AC/Refrigeration/Mobile AC Technicians to obtain qualification	4,5,3	
186	Corporate	AP26/CCO/RU/02/04	facilitating 200 Solar Technicians to obtain qualification	4,5,7	
187	Corporate	AP26/CCO/RU/02/05	1500 ID Issuance and Database Management	4,5	
188	Corporate	AP26/CCO/RU/02/06	24 Events on ID Issuances	4,5	
189	Corporate	AP26/CCO/RU/02/07	24 Events on Certificate Issuance	4,6	
	Corporate	AP26/CCO/RU/03	Corporate Reports		500,000.00
190	Corporate	AP26/CCO/RU/03/01	2026 Annual Report Writing & Submission	8	
191	Corporate	AP26/CCO/RU/03/02	2026 Activity Plan Writing & Submission	8	
192	Corporate	AP26/CCO/RU/03/03	Report to the Central bank	8	

193	Corporate	AP26/CCO/RU/03/04	special reports required by various institutions	8	
194	Corporate	AP26/CCO/RU/03/05	RTI Facilitation/RTI Report	8	
195	Corporate	AP26/CCO/RU/03/06	Compilation of information by the Department of the Auditor General, prepared for the quest, replies to Queries	8	
196	Corporate	AP26/CCO/RU/03/07	Compilation of reports with Quarterly & Mid-Year Progress Reports	8	
	Corporate	AP26/CCO/RU/04	Information Dissemination		4,500,000.00
197	Corporate	AP26/CCO/RU/04/01	Web and Social Media Content Development	8	
198	Corporate	AP26/CCO/RU/04/02	Development of PUCSL Website (Phase 2)	8	
199	Corporate	AP26/CCO/RU/04/03	Development of PUCSL AI Chatbot for Stakeholder Assistance	8	
200	Corporate	AP26/CCO/RU/04/04	TIS Mobile App - Promotion	8	
201			Other divisional Activities	1,8	
					29,950,000.00
202	HR	AP26/HR/CP/01	Revisions to HR Manuals		1,500,000.00
203	HR	AP26/HR/CP/02	Implementation of HR Recommendation (Phase II)		-
204	HR	AP26/HR/CP/03	HRIS Modification		-
205	HR	AP26/HR/CP/04	2027 Activity Plan Presentation		1,500,000.00
206	HR	AP26/HR/CP/05	Capacity Building Training Programs		9,000,000.00

207	HR	AP26/HR/CP/06	Renovation and modification of the Conference Room and the Chairman's Office located on the 6th Floor			
208	HR	AP26/HR/RU/01	Supportive operationsl activities			
209	HR	AP26/HR/RU/02	General services and Utilities			
210	HR	AP26/HR/RU/03	Transport Operations			
						12,000,000.00
211	RA	AP/2025/RA/CP/03/01	Guidelines on Rooftop Solar PV Schemes – classifications and standardization	Electricity	7	4,500,000.00
212	RA	AP26/RA/CP/01	Introduce and operationalize Open Access	Electricity	7	1,300,000.00
213	RA	AP/2021/RA/CP/01	Prepare Institutional Disaster Management Plans for Petroleum Utilities	Petroleum		2,000,000.00
214	RA	AP/2020/RA/CP/04	Formulate advise to the Government on the duty structure of imported and locally blended Lubricants	Petroleum		3,503,640.00
						11,303,640.00
						225,068,640.00