



Activity Plan 2025

Public Utilities Commission of Sri Lanka

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ABOUT US

Name of the Commission - Public Utilities Commission of Sri Lanka

Legal Status - Established by the Public Utilities Commission of Sri Lanka Act, No 35 of 2002

Commission Members

Prof. K. P. L. Chandralal - Chairman of the Commission

Eng. Piyal Hennayake .– Deputy Chairman of the Commission

Dr. M. C. S. Fernando. – Member of the Commission

Director General

Mr. Damitha Kumarasinghe

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The Public Utilities Commission of Sri Lanka (PUCSL) is a multi-sector regulator established under the Public Utilities Commission of Sri Lanka Act No. 35 of 2002 to regulate the electricity, water services and petroleum industries in Sri Lanka.

With the enactment of the Sri Lanka Electricity Act No. 20 of 2009, PUCSL was empowered to regulate the electricity industry as the technical, economical and safety regulator. The industry Acts related to water services and petroleum industries are yet to be enacted to open regulatory platforms for PUCSL to regulate those industries.

The PUCSL also act as the shadow regulator for the lubricant market and the electric vehicle charging stations in Sri Lanka. This report presents only the new activities (Corporate Plan 2025) of PUCSL for the year 2025 and the budget in respect of those activities.

OUR VISION

To create an environment for all inhabitants of Sri Lanka, and the contributors to its development, to have access to essential infrastructure and utility services most economically, within the boundaries of the sustainable development agenda of the country.

OUR MISSION

To regulate all utilities within the purview of the Public Utilities Commission of Sri Lanka to ensure safe, reliable, and reasonably-priced infrastructure services for existing as well as future consumers in the most equitable and sustainable manner.

OBJECTIVES

The objectives of the Commission are set out in Section 14 (2) of the PUCSL Act.

These objectives are identified below:

1. Protect the interest of all consumers.
2. Promote competition.
3. Promote efficiency in both the operations of and capital investment in public utility industries.
4. Promote an efficient allocation of resources in public utility industries.
5. Promote safety and service quality in public utility industries.
6. Benchmark, where feasible, the utility services in compliance with international standards
- 7 . Ensure that price-controlled entities acting efficiently; and do not find it unduly difficult to finance their public utility industries.

FUNCTIONS OF PUCSL

The functions of the Public Utilities Commission as stipulated in the Public Utilities Commission Act, No. 35 of 2002, are as follows,

- (a) Exercise, perform and discharge the powers, functions and duties conferred on or assigned to the Commission by or under the PUCSL Act or any industry Act.
- (b) Consult, to the extent the Commission considers appropriate, any person or group who or which may be affected, by the decisions of the Commission.
- (c) Advise the Government, as the Commission deems appropriate, on all matters concerning any industry falling within the purview of the PUCSL Act.
- (d) Collect, record, and disseminate information concerning any public utility industry subject to section 15(4) of PUCSL Act.
- (e) Prepare within six months of its establishment a regulatory manual containing a code of good practice governing the functions of the Commission and revise it as and when required.
- (f) Exercise licensing, regulatory and inspection functions in respect of all matters provided for in any industry Act.
- (g) Enforce the provisions of licenses, contracts and other instruments issued under the authority of any industry Act.
- (h) Regulate tariffs and other charges levied by regulated entities where required by any industry Act.
- (i) Determine by mediation of any dispute arising in any public utility industry.
- (j) Set and enforce technical and other standards relating to the safety, quality, continuity and reliability of the public utility industry
- (k) Undertake such other incidental or ancillary activities which the Commission may consider appropriate for the effective discharge of any of its functions.

GOALS FOR OUTCOME– ELECTRICITY INDUSTRY

1. Outcome 01 -Improved productivity & convenience for electricity consumers
2. Outcome 02 – Affordable price for consumers and sustainable financial stability for licensees
3. Outcome 03 – Improved safety of every living being and properties of public, licensees & operators
4. Outcome 04 -Improved environmental conditions for humans, animals, and plants

OUR VALUES

FAIRNESS

We will make decisions in a manner that conforms to generally accepted good practices taking into account our objectives, duties, and functions.

IMPARTIALITY

We will treat all views, comments and complaints received and all issues relevant to us in an unbiased manner, taking into account all our legal obligations.

INDEPENDENCE

Our decisions will be free from undue influence.

TIMELINES

We recognize that delays cost money and cause frustration. We will Endeavor to respond to any issues that may come up as quickly as possible.

TRANSPARENCY

We will generally publish all evidence, decisions and related documents unless prevented by confidential or legal constraints. We will inform all stakeholders of the procedures and issues that we are considering. We also publish a report detailing our activities and the budget annually.

OBJECTIVITY

We will weigh each argument based on its merits, evidence and guidance provided by policy, law, and judicial rulings.

CONSISTENCY

We will develop decisions that are in keeping with our legal obligations under relevant legislation and we will try, where we believe it is helpful, to follow the same approach used in earlier “similar fact” decisions.

OUR GOALS FOR OUTPUT

Power Quality

1. Increased compliance by licensees on statutory supply voltage levels to consumers.
i.e. 230 V \pm 6% for voltage and 50 Hz \pm 0.5% for frequency

Supply Quality

2. Increased compliance by service providers on the targets for average electricity outage time experienced by a consumer within a year
3. Increased compliance by service providers on targets for the average number of electricity interruptions experienced by a consumer within a year
4. Increased compliance by service providers on targets for the average electricity breakdown restoration time for consumer service line faults

Service Quality

5. Increased awareness for consumers of their rights and obligations related to the electricity supply services
6. Increased compliance by service provider on targets for the average time taken to serve consumer inquiry/request/complaint
7. Increased compliance by PUCSL on average time taken to serve consumer complaints/disputes

Supply Adequacy

8. Increased compliance with electricity generation plans to ensure that the electricity demands in the country are met all the time
9. Increased awareness and knowledge for all stakeholders on energy efficiency and conservation activities
10. Increased compliance by electricity distribution service providers on Utility demand-side management regulations

Tariff and Service Charges

11. Increased transparency and fairness to all stakeholders on cost incurred and tariffs imposed on the supply of electricity
12. Increased transparency and fairness on charges levied by service providers on services offered to customers

Electricity Safety

13. Increase awareness and knowledge for all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target
14. Increased compliance with regulations by all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target

Environment

- 15. Increased compliance with environmental regulation by licenses in the electricity industry
- 16. Increased compliance with government policy on renewable energy targets

SWOT ANALYSIS

Strengths:

1. Regulatory Authority: PUCSL has the authority to regulate and oversee the electricity industry in Sri Lanka.
2. Expertise: PUCSL consists of a team of experts in energy regulation and policy.
3. Independence: PUCSL operates independently, which helps ensure unbiased decision-making.
4. Stakeholder Engagement: PUCSL collaborates with various stakeholders, including government bodies, utilities, and consumers.
5. Transparency: PUCSL maintains transparency in its operations and decision-making processes.

Weaknesses:

1. Limited Resources: PUCSL may face resource constraints in terms of funding and staffing.
2. Capacity Building: Continuous training and development programs may be needed to enhance the skills of the staff.
3. Enforcement Challenges: Ensuring compliance with regulations by all industry players can be a challenge.
4. Public Awareness: Limited public awareness about the role and functions of PUCSL may hinder its effectiveness.
5. Regulatory Framework: Constantly evolving regulatory frameworks and policies may pose challenges for effective regulation.

Opportunities:

1. Renewable Energy Integration: PUCSL can play a key role in promoting the integration of renewable energy sources into the national grid.
2. Technological Advancements: Embracing technological advancements can enhance efficiency and effectiveness in regulatory functions.
3. Market Expansion: Opportunities for market expansion and diversification within the energy sector may arise.
4. Policy Influence: PUCSL can influence policy decisions to promote sustainable energy practices and grid reliability.
5. International Collaboration: Collaborating with international energy regulatory bodies can facilitate knowledge exchange and best practices.

Threats:

1. Political Interference: Potential political interference may impact the independence and effectiveness of PUCSL.
2. Market Instability: Fluctuations in energy prices and market dynamics can pose challenges for regulatory oversight.
3. Legal Challenges: Legal disputes and challenges to regulatory decisions can affect the authority of PUCSL.
4. Cybersecurity Risks: Increasing cybersecurity threats can expose the security of critical energy infrastructure.
5. Climate Change Impacts: Climate change-related events can disrupt energy supply and infrastructure, posing threats to regulatory stability.

This SWOT analysis provides a snapshot of the internal strengths and weaknesses of PUCSL, as well as external opportunities and threats that may impact its operations and effectiveness in regulating the electricity industry in Sri Lanka.

THE BUDGET – YEAR 2025

Detail Activity Budget 2025

	Divisions Code	Activity Number	Activity Description	Activity Total Cost
1	TEA	AP25/TEA/01/RU/01	Bulk supply tariff (Transmission to Distribution transfer price) and end-user tariff review	15,054,377.75
2	TEA	AP25/TEA/01/RU/02	Ex-post adjustment calculation for variances in sales forecasts of distribution licensees	1,466,693.84
3	TEA	AP25/TEA/01/RU/03	Generation, Transmission & Distribution expense monitoring, true-up and information dissemination	1,953,757.68
4	TEA	AP25/TEA/01/RU/04	Merit order dispatch audit	1,814,596.58
5	TEA	AP25/TEA/01/RU/05	Administration of Bulk Supply Transaction Account	1,988,547.95
6	TEA	AP25/TEA/01/RU/06	Review of sales tariff of parties exempted from obtaining a distribution license (Condominiums, malls etc.) and monitoring	1,466,693.84
7	TEA	AP25/TEA/01/CP/01	Electricity Generation, Transmission and Distribution cost benchmarking	1,518,879.25
8	TEA	AP25/TEA/01/CP/02	Calculation of network charges and other associated tariffs for open access	1,866,781.99
9	TEA	AP25/TEA/01/CP/03	Tariff methodology review	1,866,781.99
10	TEA	AP25/TEA/01/CP/04	Review of Fuel Supply Agreements and heat rates of CEB owned power plants	2,488,547.95
11	TEA	AP25/TEA/02/RU/01	Review of Allowed Charges (charges other than tariff) filed for 2026	1,466,693.84
12	TEA	AP24/TEA/01/CP/06	Study on energy poverty and formulate a policy advice on subsidies (Continuing from 2024)	4,186,484.12

13	TEA	AP24/TEA/01/CP/07	Network loss target study (Continuing from 2024)	2,509,557.39
				39,648,394.19
14	LIC	AP25/LIC/CP/01/01	Transmission System Analysis	5,827,698.14
15	LIC	AP25/LIC/RU/01/02	Providing Recommendations to formulate the Long-Term Power System Development Plan under Section 5(3)(k) of SLEA 2024	2,189,882.84
16	LIC	AP25/LIC/RU/01/03	Reviewing and approving the commercial terms of new generation, transmission and energy storage capacity under Section 5(3)(n) of SLEA 2024	1,707,109.75
17	LIC	AP25/LIC/RU/01/04	Reviewing and approving the annual power procurement plan under Section 5(3)(o) of SLEA 2024	1,345,344.59
18	LIC	AP25/LIC/RU/01/05	Monitoring the implementation of the approved annual power procurement plan	1,431,479.15
19	LIC	AP25/LIC/RU/01/06	Reports on Risk of Compromising Continuous Power Supply	1,827,698.14
20	LIC	AP25/LIC/CP/02/01	Benchmarking report on the SAIDI and SAIFI of the Distribution Licensees	1,517,613.72
21	LIC	AP25/LIC/CP/03/01	Revision of the licensing process and related procedures/regulatory tools based on the provisions of the new Act	1,655,429.01
22	LIC	AP25/LIC/RU/03/02	Development of License/Exemption Compliance Monitoring Framework	2,689,882.84
23	LIC	AP25/LIC/RU/03/03	Electricity Sector Licensing and Exemption	6,259,215.15
24	LIC	AP25/LIC/RU/04/01	Execution of the Distribution Code	1,647,025.33
25	LIC	AP25/LIC/RU/04/02	Voltage Monitoring Program Under Distribution Performance Standards Regulation	1,397,025.33

26	LIC	AP25/LIC/RU/04/03	Setting Benchmarks for the transmission performance indices for supply availability and supply reliability	1,655,429.01
27	LIC	AP25/LIC/CP/05/01	Development of developer independent Data Submission System for Licensees to submit information to the PUCSL (Developing a license data submission and analysing system)	7,810,471.22
28	LIC	AP25/LIC/RU/05/02	Administration of the dispatch data dashboard	1,741,563.57
29	LIC	AP25/LIC/RU/05/03	Generation Performance Reports	1,827,698.14
30	LIC	AP25/LIC/RU/05/04	Transmission Performance Reports	1,310,890.77
31	LIC	AP25/LIC/RU/05/05	Dispatch Analysis Reports	1,810,471.22
32	LIC	AP25/LIC/CP/01/07	Analysis of Electricity Demand and Supply Situation in Sri Lanka for 2026	1,999,967.26
33	LIC	AP23/LIC/CP/LIC/16	Disaster Management Plans- Electricity Sector	1,792,164.51
			General	1,722,691.23
				51,166,750.93
34	INS	AP25/INS/CP/01	Reducing the no of electrocutions caused by non-availability or malfunctioning RCDs in domestic installations	8,202,226.12
35	INS	AP25/INS/CP/02	Minimizing the number of electrocutions caused by illegal tapping of electricity for protecting cultivation.	5,558,811.08
36	INS	AP25/INS/CP/03	Establishment of monitoring mechanism to ensure that safety measures remain effective in the vicinity of grid substations.	2,165,166.50
37	INS	AP25/INS/CP/04	Guideline on improving electrical safety at apartment complexes not under exemption certificates	2,151,690.18

38	INS	AP25/INS/CP/05	Implementation of power quality response modes in LV connected rooftop solar inverters.	1,588,520.26
39	INS	AP25/INS/CP/06	Regulatory Impact Assessment on relaxing statutory voltage limits upto +/-10% of the nominal voltage.	1,649,837.25
40	INS	AP25/INS/RU/01	Routine awareness programs to improve safe use of electricity	2,443,665.67
41	INS	AP25/INS/RU/02	Data analysis of electrocutions in Sri Lanka.	1,615,166.50
42	INS	AP25/INS/RU/03	Implementation of Safety & Technical Management Plan to maximize electrical safety in Generation, Transmission, Distribution & Supply	2,214,446.72
43	INS	AP25/INS/RU/04	Implementation of Incident Reporting System (IRS) for all the stakeholders (public, police, health & licensees)	2,122,471.24
44	INS	AP25/INS/RU/05	Routine market inspection in respect of plugs and sockets	2,198,397.70
45	INS	AP25/INS/RU/06	Specific Inspection Activities to resolve consumer complaints and disputes.	2,091,812.74
46	INS	AP25/INS/RU/07	Routine Inspection Activities on licensee premises in respect of safety.	1,691,812.74
47	INS	AP25/INS/RU/08	Inspection on compliance of rooftop solar generators with voltage quality regulations.	1,753,129.73
48	INS	AP25/INS/RU/09	Inspection on Compliance of Overhead-Line Clearance	1,538,520.26
49	INS	AP25/INS/RU/10	Evaluation of Sanctions applications to institute proceedings against illegal extraction of electricity and improper use of electricity	2,167,019.43
			General	965,742.63
				42,118,436.75
50	FIN	AP25/FIN/CP/01	Asset management solution with the ability to conduct annual asset audits by the board of survey (with 2 number	3,409,127.07

			of QR / barcode scanners & 1 number of QR / barcode printer, printing papers and software for printing and other accessories) and asset management system integration with SAP asset management module	
51	FIN	AP25/FIN/CP/02	Update the Financial manual incorporating all the circulars and procedures issued subsequent to the original publication and include the detailed procedure for payments /receipts/debtors collection .	1,909,127.07
52	FIN	AP2025/FIN/RU /1	Ensure completeness and accuracy of accounting modules in Accounting information system	1,909,127.07
53	FIN	AP2025/FIN/RU /2	Arranging payments & receipts on timely manner with adequate controls while ensuring compliance with regulations	1,909,127.07
54	FIN	AP2025/FIN/RU /3	Preparation of monthly accounts.	1,909,127.07
55	FIN	AP2025/FIN/RU /4	Timely account for the Regulatory leavy and ensure the recovery of the same.	1,909,127.07
56	FIN	AP2025/FIN/RU /5	Cash Flow Management	1,909,127.07
57	FIN	AP2025/FIN/RU /6	Maintain the investment portfolio with maximum returns.	1,909,127.07
58	FIN	AP2025/FIN/RU /7	Maintain required schedules & reconciliations for final Accounts.	1,909,127.07
59	FIN	AP2025/FIN/RU /8	Preparation of Annual Financial statements by 15 th of February 2024.	1,909,127.07
60	FIN	AP2025/FIN/RU /9	Preparation of Procurement plan in coordination with other Division heads,	2,109,127.07
61	FIN	AP2025/FIN/RU /10	Implementation of procurement plan on timely manner.	1,909,127.07
62	FIN	AP2025/FIN/RU /11	Monthly /quarterly updating of the progress of the procurement plan and do the changes if necessary	1,909,127.07

63	FIN	AP2025/FIN/RU /12	Ensure compliances with the relevant financial, statutory and other relevant rules and regulations	1,909,127.07
64	FIN	AP2025/FIN/RU /13	Preparation of Annual Budget in coordination with other divisions.	1,909,127.07
65	FIN	AP2025/FIN/RU /14	Update any budget revisions /transfers and Preparation of Budget utilisation report on or before the 10th of Next month.	1,909,127.07
66	FIN	AP2025/FIN/RU /16	Board of survey & disposal of unusable items	2,159,127.07
67	FIN	AP2025/FIN/RU /17	Coordinate with government auditors facilitating the audit and timely submission of answers for Audit queries.	1,909,127.07
				36,314,287.21
68	EER	AP24/EER/CP/01/01	Development of a Web-based system to register and monitor Electrical Vehicle Charging Stations (EVCS) and other relevant data.	1,579,407.66
69	EER	AP24/EER/CP/01/02	Implementation of mechanism for Verification and Compliance of Imported EVSE to Sri Lankan Standards.	1,579,407.66
70	EER	AP24/EER/CP/02/01	Enabling the submission of Technical and Economic Potential Evaluation Report by DL as per the UDSM regulation.	1,740,254.35
71	EER	AP24/EER/CP/02/02	Comprehensive analysis on Rooftop Integration and Rooftop industry.	1,457,961.44
72	EER	AP24/EER/CP/02/03	Analyses report on the global Renewable Energy trends.	1,579,407.66
73	EER	AP24/EER/CP/02/04	Conducting the TOT program to educate 50 instructors and establishing training facilities to conduct NVQ 3 level solar courses in government institutes.	4,140,254.35

74	EER	AP24/EER/RU/01/01	Approvals for procurement of Renewable Energy Power Plants and monitoring the implementation of Policy target	1,693,869.92
75	EER	AP24/EER/RU/01/02	Resolving Consumer complaints related to Renewable energy and Environmental issues related to the electricity sector.	1,686,638.79
76	EER	AP24/EER/RU/01/03	License/Exemption condition compliance monitoring program	1,725,792.10
77	EER	AP24/EER/RU/02/01	Dissemination of Information Related to Renewable Power Generation	1,661,700.58
78	EER	AP24/EER/RU/02/02	Dissemination of information related to the EV charging stations.	1,597,361.90
79	EER	AP24/EER/RU/02/03	Dissemination of information related to the Environmental Performance of the Power plants Maintaining the Dispatch Database and Visualization Dashboard	1,683,146.80
			General	450,370.73
				22,575,573.95
80	CR	AP25/CR/CP/01	Draft a procedure on approving the annual power procurement plan submitted by the National System Operator and draft a procedure to monitor any deviations from approved plan	2,203,695.61
81	CR	AP25/CR/CP/02	Draft a procedure on make recommendation to the National System Operator to formulate the Long-Term Power System Development Plan after conducting stakeholder consultation	2,203,695.61
82	CR	AP25/CR/CP/03	Draft a procedure on reviewing and approving the commercial terms of new generation, transmission and energy storage capacity undertaken by the National System Operator	2,203,695.61

83	CR	AP25/CR/CP/04	Draft a procedure on granting licences	2,203,695.61
84	CR	AP25/CR/CP/05	Draft a procedure on approving End-user Tariffs	2,174,213.58
85	CR	AP25/CR/CP/06	Draft a consumer guideline on dispute resolution	1,024,414.51
86	CR	AP25/CR/CP/07	Internship	1,474,414.51
87	Water	AP25/CR/CP/08	Water Services Regulation	1,874,414.51
			General	589,640.55
				15,951,880.11
88	CCO	AP25/CCO/CP/01/01	Qualifying Electricians with NVQ3	10,239,560.70
89	CCO	AP25/CCO/CP/01/02	Qualifying Plumbers with NVQ3	4,903,938.27
90	CCO	AP25/CCO/CP/01/03	Qualifying AC and Refrigerator Technicians with NVQ3/4	4,359,732.32
91	CCO	AP25/CCO/CP/01/04	Qualifying Other related technicians with NVQ (Welders/Painters/Roof Technicians/ Solar PV Technicians & other related Tech)	3,030,547.73
92	CCO	AP25/CCO/CP/01/05	MoU with respective Private/ Public partners.	1,270,890.97
93	CCO	AP25/CCO/CP/01/06	EUIT ID Issuance and Database Mgt	3,362,951.24
94	CCO	AP25/CCO/CP/01/07	TIS Mobile App - Promotion	2,229,903.94
95	CCO	AP25/CCO/RU/01/01	2024 Annual Report writing and Submission	2,836,985.56
96	CCO	AP25/CCO/RU/01/02	2025 Activity Plan writing and Submission	1,624,109.89

97	CCO	AP25/CCO/RU/02/01	Dissemination of Information (Commission Decisions, Regulatory Tools and Tariff related data) to stakeholders	2,283,766.64
98	CCO	AP25/CCO/RU/02/02	Efficient Digital Reporting and Data Management	2,283,766.64
99	CCO	AP25/CCO/RU/02/03	Facilitation of publishing Statutory Notices, Publications and translations	1,726,685.02
100	CCO	AP25/CCO/RU/02/04	RTI facilitation/RTI Reports	1,245,569.08
101	CCO	AP25/CCO/RU/02/05	Social Media Content Development	1,979,903.94
102	CCO	AP25/CCO/RU/02/06	Develop of the new PUCSL website	6,233,122.86
103	CCO	AP25/CCO/RU/02/07	Ensuring active and effective stakeholder participation in decision making through public consultation/public hearing	1,897,500.43
				51,508,935.23
104	CA	AP25/CA/01/CP/01	Procedure for distribution licensees on removal of its asset after the disconnection of electricity supply	2,951,647.04
105	CA	AP25/CA/01/CP/02	Procedure for distribution licensees on disconnection of electricity supply	2,809,245.70
106	CA	AP25/CA/01/CP/03	Interactive sessions for Area Engineering Officials of DLs to increase compliance on electricity acts, rules, regulations and guidelines etc (phase II)	7,448,456.37
107	CA	AP24/CA/02/CP/01 (Continuation)	The mechanism for electricity stakeholders to comply and perform duties related to requests made by consumers on use of electricity	1,625,068.07
108	CA	AP25/CA/02/CP/01	Development of Dispute Resolution and Management Software System (DRMSS)	5,609,870.74
109	CA	AP25/CA/02/RU/01	Determine decisions for requests/complaints made by consumers and utility providers	14,842,701.29

110	CA	AP25/CA/02/RU/02	Dissemination of Information related to Consumer Protection in the Electricity Industry	1,340,890.44
111	CA	AP24/CA/06/CP/01 (continuation)	Conducting Survey on Electricity Consumer Complaint Resolving Process	4,109,245.70
112	CA	AP25/CA/03/RU/01	Determine resolutions for mediation requests in the Electricity and Petroleum Industries	1,805,693.11
113	CA	AP25/CA/04/CP/01	Establish a data (generation, transmission and distribution) acquisition system	1,820,002.30
114	CA	AP25/CA/04/RU/01	Establish a mechanism to implement the functions of the Commission and the Consumer Consultative Committee	14,283,851.34
115	CA	AP25/CA/04/RU/02	Regional Public Consultation on End User Tariff Setting	2,385,166.89
116	CA	AP25/CA/05/CP/01	Implementation of Disposal Mechanism and Interim Measures	2,119,377.26
117	CA	AP25/CA/05/CP/02	Quarterly Stakeholder progress review	2,414,311.48
118	CA	AP25/CA/05/RU/01	Market Monitoring Program to protect Petroleum Consumer and Stakeholder Rights are protected	3,359,870.74
119	CA	AP25/CA/05/RU/02	Stakeholder and Public Consultation in the Lubricant Market 2025	1,887,732.52
120	CA	AP25/CA/06/CP/01	Revised customer services guidelines	1,578,226.00
			General	632,894.82
				73,024,251.81
121	LEG	AP25/LEG/RA/01	Providing Legal Opinions/Advice for the Divisions of the Commission	1,945,884.29
122	LEG	AP25/LEG/RA/02	Managing Contracts/Agreements/MOUs of the Commission in accordance with the Contract Management Policy	1,845,884.29

123	LEG	AP25/LEG/RA/03	Handling Litigation	11,856,395.42
124	LEG	AP25/LEG/CP/04	Making rules for section 12 C,D and E of PUCSL Act No.22.2002	2,045,884.29
125	LEG	AP25/LEG/CP/05	Management of the Sub activities of the other divisions which are assigned to legal division	1,845,884.29
				19,539,932.57
126	IT&MIS	AP25/IT/CP/01	Data centre solution with public cloud infrastructure with DR site (2025 - 2026) moving to the latest technologies with BCP.	8,131,306.65
	IT&MIS	AP25/IT/CP/02	Projects to be implemented in collaboration with other divisions (budget to be provided by the respective divisions)	-
127	IT&MIS	AP25/IT/CP/02/01	Continuation of licensee data submission and analysing system solution.	1,564,757.99
128	IT&MIS	AP25/IT/CP/02/02	Replacing the existing PUCSL website with a new website (budget from Corporate Communication Division - Rs. 5M)	1,538,206.32
129	IT&MIS	AP25/IT/CP/02/03	Introducing new HR modules (recruitment, training, etc.) (budget from HR Division - Rs. 2M)	1,431,999.63
130	IT&MIS	AP25/IT/CP/02/04	<u>Asset Management Solution</u> Asset management solution with the ability to conduct annual asset audits by the board of survey	1,989,584.74
131	IT&MIS	AP25/IT/CP/02/05	<u>Re-engineer and modifying cloud-based DRS solution</u>	1,299,241.27

132	IT&MIS	AP25/IT/CP/02/06	<u>ICT Solution for Connecting EV Charging Centres to obtain information</u>	1,139,931.24
133	IT&MIS	AP25/IT/RU/01	Enhancing existing business apps Enhancing, modifying, upgrading existing business apps such as LMS, IRS, TIS, DMS, SAP, HR, Website, and any public cloud-based solution, including email system, etc.)	3,755,101.47
	IT&MIS	AP25/IT/RU/02	Office automation and enhancement	
134	IT&MIS	AP25/IT/RU/02/01	01 number of laptop computers for PUCSL staff	1,486,827.89
135	IT&MIS	AP25/IT/RU/02/02	12 number mobile phones for Commission Members and PUCSL staff for replacing old items and new items (if no phone is issued before)	2,260,276.22
136	IT&MIS	AP25/IT/RU/02/03	UPS	1,083,724.55
	IT&MIS	AP25/IT/RU/03	BCP/Security / ICT Policies / Wireless / DLP / IDR	
137	IT&MIS	AP25/IT/RU/03/01	Cloud based spam wall license for cloud email - 1 number of licenses	2,552,344.61
138	IT&MIS	AP25/IT/RU/03/02	New security and cloud-based firewall - 1 number of licenses	2,352,344.61
139	IT&MIS	AP25/IT/RU/03/03	New security and cloud based WAF licenses - 1 number of licenses	2,552,344.61
140	IT&MIS	AP25/IT/RU/03/04	DLP/IRD - Data Leak Protection - 30 numbers of licenses for client computers	2,736,481.40
141	IT&MIS	AP25/IT/RU/04	Wireless Access Points	1,385,276.22
142	IT&MIS	AP25/IT/RU/05	Accessories for existing servers: hard disks, memory, power supply and other accessories, etc	1,419,586.25
	IT&MIS	AP25/IT/RU/06	Software licenses and cloud subscription licenses	

143	IT&MIS	AP25/IT/RU/06/01	1 number of Windows Server operating system license	1,746,137.92
144	IT&MIS	AP25/IT/RU/06/02	1 number of SQL Server database license	2,272,689.60
	IT&MIS	AP25/IT/RU/07	Maintenance	
145	IT&MIS	AP25/IT/RU/07/01	PABX - maintenance agreement & Avaya PABX Principal agreement	1,807,172.88
146	IT&MIS	AP25/IT/RU/07/02	AC repair and maintenance agreement	1,343,034.58
147	IT&MIS	AP25/IT/RU/07/03	FAX maintenance agreement	1,213,034.58
148	IT&MIS	AP25/IT/RU/07/04	Firewall subscription - for PUCSL data centre	2,246,137.92
149	IT&MIS	AP25/IT/RU/07/05	Firewall support and maintenance agreement	1,546,137.92
150	IT&MIS	AP25/IT/RU/07/06	Photocopiers & Printers repairs and service and maintenance agreement	1,419,586.25
151	IT&MIS	AP25/IT/RU/07/07	Replacing or repairing existing UPS	977,517.86
152	IT&MIS	AP25/IT/RU/07/08	CCTV maintenance agreement	1,027,517.86
153	IT&MIS	AP25/IT/RU/07/09	WAF support & maintenance agreement	1,357,172.88
154	IT&MIS	AP25/IT/RU/07/10	Repairs and maintenance agreements (Servers / switches / SAN Storage / NAS Storage and other data centre equipment, etc.)	1,449,586.25
155	IT&MIS	AP25/IT/RU/07/11	Repairs of ICT equipment (laptops, phones, etc.)	1,077,517.86
156	IT&MIS	AP25/IT/RU/07/12	HR & Payroll	1,522,689.60
157	IT&MIS	AP25/IT/RU/07/13	MacAfee	1,754,069.53

158	IT&MIS	AP25/IT/RU/07/14	Veeam Backup	1,830,621.20
159	IT&MIS	AP25/IT/RU/07/15	VMWare ESXi hypervisor	2,480,621.20
160	IT&MIS	AP25/IT/RU/07/16	Office365 (for 50 licenses) + Email (for 80 licenses)	4,007,172.88
161	IT&MIS	AP25/IT/RU/07/17	SAP licenses	1,280,621.20
162	IT&MIS	AP25/IT/RU/07/18	SSL certificate	1,507,172.88
163	IT&MIS	AP25/IT/RU/07/19	Zoom 1 license	1,077,517.86
164	IT&MIS	AP25/IT/RU/07/20	LMS maintenance agreement	1,507,172.88
165	IT&MIS	AP25/IT/RU/07/21	IRS maintenance agreement	1,507,172.88
166	IT&MIS	AP25/IT/RU/07/22	Intranet maintenance agreement	1,180,621.20
167	IT&MIS	AP25/IT/RU/07/23	Procurement workflow maintenance agreement	1,155,621.20
168	IT&MIS	AP25/IT/RU/07/24	Tonnors & developers (for printers, photocopiers, fax, etc.)	1,586,827.89
169	IT&MIS	AP25/IT/RU/07/25	Miscellaneous maintenance activities	1,030,621.20
				81,591,103.63
170	HR	AP24/CP/HR/01/01	Updating HR & Admin Manual	3,179,904.94
171	HR	AP24/CP/HR/01/02	Succession Plan Implementation (Phase II)	9,299,728.36
172	HR	AP24/CP/HR/01/03	Capacity Building Training Programs & Change Management	4,064,203.26

173	HR	AP24/CP/HR/01/04	Progress Review Meeting - Quarterly Basis	4,142,711.63
174	HR	AP24/CP/HR/01/05	Out Bound Training	4,948,501.59
			HR & Admin Routine Activities AP25/CP/HR/01/06	7,104,082.74
				32,739,132.53
175	RA	AP/2024/RA/CP/02	Identify requisite changes to regulatory framework for Cross Border Energy Trading	2,607,772.25
176	RA	AP/2025/RA/CP/01	Promulgate Open Access	6,274,663.16
177	RA	AP/2025/RA/CP/02	Promulgate Wholesale Market	2,974,461.34
178	RA	AP/2025/RA/CP/03	Facilitate of consumer generation and investments	6,174,442.99
179	RA	AP25/RA/RU/01	Regulate market participation	2,974,461.34
180	RA	AP25/RA/RU/02	Collect, record, and disseminate information	1,674,381.83
181	RA	AP25/RA/RU/03	Regulate standards	3,141,138.20
				25,821,321.10

TOTAL BUDGET 492,000,000.00

RESPONSIBILITIES OF DIVISIONS OF PUCSL

Division	Divisions Code	Responsibilities
Licensing	LIC	Overall responsibility of exercise licensing as per legislation and monitoring the compliance.
Tariff & Economic Affairs	TEA	Overall responsibility for tariff determination of distribution & consumer tariff, transmission & bulk tariff & also to assist in promoting competitiveness & ensuring fair deal to the consumers.
Regulatory Affairs	RA	To formulate and issues key regulatory instruments required for regulation of public utility industries – industry Acts, regulations, rules, standards, codes, methodologies, procedures etc.
Consumer Affairs	CA	Responsible for consumer protection; dealing with consumer grievances, consumer education and dealing with communication and media relations.
Inspectorate	INS	Responsible for the functions specified in Section 6 of the SL Electricity Act 2009, and Electrical Inspectorate regulations made by the Ministry of Power & Energy.
Environment Efficiency & Renewable	EER	To promote energy efficiency—both supply-side and end-user efficiencies and renewable energy. Further to deal with regulations to meet the requirements of environmental agencies.
Legal	LEG	Responsible for two distinct areas of work: (i) will provide legal support on a day-to-day basis such as scrutiny & legal vetting of contracts and documents; drafting orders. processing cases for fines and penalties and, (ii) deal with the dispute resolution process
Finance	FIN	To maintain accounts of the Commission as per the approved manual and looking after its finances. To receive all money due to commission and make payments on behalf of the commission
Human Resources	HR	To look-after, the personnel matters relating to the commission, such as recruitment of staff, pay fixation, training, application of conduct rules to the employees of the Commission and all related activities.
IT & MIS	IT	Development and maintenance of <i>regulatory information management system</i> – including PUCSL’s internal procedures; data management and documentation. IT will include maintenance of software and user support within PUCSL; trouble shoot networking problems; security of data; and maintenance of the website.

Corporate Communication	CCO	Responsible for communicating the decisions and information of the commission to stakeholders and the public. To manage the relationship with the external world, including government, stakeholders, and the public. Communication with the media, organizing and management of public hearings
Compliance & Research	CR	The Compliance & Research division in PUCSL plays a pivotal role in ensuring internal compliance and conducting research to support evidence-based decision-making within the organization. Some of the key responsibilities of this division include ensure internal Compliance, Policy Research and Analysis, Stakeholder Engagement, Compiling reports, analysis, and research to the organization's mandate of promoting a fair, transparent, and efficient energy regulatory framework that serves the interests of all stakeholders in the electricity sector.

ACTION PLAN & STERGC PLAN

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Increased awareness and knowledge for all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target	A 20% decrease (by the end of 2027) from the 2019-2023 yearly average in electrocution incidents attributed to the absence or malfunctioning of Residual Current	Reducing the no of electrocutions caused by non-availability or malfunctioning RCDs in domestic installations	Survey (Inspection and testing program) of a sample of domestic consumers in the highest recorded police Divisions Anuradhapura, Kurunegala, Gampaha	5,560,000.00													Director INS
			Pre-Public Consultation (By Corporate Communication Division)														Director CCO

Devices (RCDs).		Preparation of Consultation Paper															AD INS
		Public Consultations in two Districts (By Corporate Communication Division) 1. Kurunegala 2. Gampaha															Director CCO
A 20% decrease (by the end of 2027) from the 2019-2023 yearly average in electrocution incidents stemming from unauthor	Minimizing the number of electrocutions caused by illegal tapping of electricity for protecting cultivation.	Stakeholder consultation: Consultation of Sri Lanka Police (community police), CEB investigation officers, Dep of Agriculture, Farmers' association	2,610,000.00														AD - INS

	ized electrical tappings utilized for hunting and agricultural activities.	s, local authorities and companies providing fence solutions)																
		Pre-Public Consultation (By Corporate Communication Division)																Director CCO
		Community Awareness: Community awareness and inspection program in collaboration with community meetings organized by community police officers.																AD INS
		Preparation of																AD INS

			Consultation Paper															
			Public Consultations in two Districts (By Corporate Communication Division) 1. Badulla 2. Kandy															Director CCO
Increase compliance with regulations by all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target	Electrical safe environment for people living in the vicinity of grid substations.	Establishment of a monitoring mechanism to ensure that safety measures remain effective	Study on ensuring electrical safety beyond the boundary of HV substations - Review current practices by Transmission Licensee to ensure safety beyond the boundary of HV grid	550,000.00														Director INS

			substations . Literature review on methods to make sure the safety around grid substations .															
Increase awareness and knowledge for all stakeholders to reduce number of electrocutions and fatal electrical accidents below the target	Reduction in electrocutions by 5%(by the end of 2027) yearly (from 2019-2023 average)	Routine awareness programs to improve safe use of electricity	Student awareness program (Schools) on safe use of electricity.	200,000.00														AD INS
			Electricity Safety Awareness Programs for Government Officers, & General Public on safe use of electricity.															
		Data analysis of electrocut	Data analysis and preparatio															AD INS

		ions in Sri Lanka.	n of report on electrocuti ons															
			Study on benchmark s (in developed countries) on number of electrocuti on incidents.															Director INS
		Guideline on improvin g electrical safety at apartmen t complexe s not under exemptio n certificate s	Implement ation of Draft Guideline															AD INS
		Implemen tation of Safety & Technical	Safety Audits done at licensee	400,000.00														DD INS

		Managem ent Plan to maximize electrical safety in Generatio n, Transmis sion, Distributi on & Supply	premises by independe nt accessors. Introduc ing Safety Performan ce Evaluation Scheme and Reward Schemes														
		Implemen tation of an Incident Reporting System (IRS) for all the stakehold ers (public, police, health & licensees)	Training of Incident Reporting System for Police, Health Sector & Licensees	400,000. 00													DD INS
		Routine market inspectio n in respect of	Plugs and Sockets Compliance Monitoring &	200,000. 00													DD INS

		plugs and sockets	Awareness programs on socket & plugs standards to minimize the accidents due to substandard products														
		Inspection on Compliance of Overhead-Line Clearance	Establishing an approval system between Local Authorities and Licensees for New Buildings and Compliance Monitoring of Old Buildings														DD INS
Increase compliance with regulation	Improve the compliance (of stakeholders)	Specific Inspection Activities to resolve	Conducting Inspections related to safety, power	400,000.00													Director INS

ns by all stakeholders to reduce number of electrocutions and fatal electrical accidents below the target	ers) to relevant Codes, Regulations and Procedures made there under the Sri Lanka Electricity Act.	consumer complaints and disputes.	quality, reliability and meter accuracy and provide recommendations to the Commission.															
		Routine Inspection Activities on licensee premises in respect of safety.	Random Inspection of Distribution plants and lines: to ensure electrical safety to the public from the MV/LV Distribution plants and lines on roadsides.															Director INS
	Improve the compliance (of stakeholders)	Inspection of compliance of rooftop	Voltage quality inspection of LV-connected															Director INS

	ers) with relevant Codes, Regulations and Procedures.	solar generator s with voltage quality regulation s.	Rooftop solar systems to ensure voltage quality at PCC of rooftop solar installation s.														
	Improve the compliance (of stakeholders) to relevant Codes, Regulations and Procedures made there under the Sri Lanka Electricity Act.	Evaluation of Sanctions applications to institute proceedings against illegal extraction of electricity and improper use of electricity	Evaluation of sanction Applications.														AD INS
Increase d compliance on governm	Reduction in rooftop solar PV inverter	Implementation of power quality response	Implementation of power quality response	50,000.00													Director INS

ent policy on renewab le energy targets	tripping due to overvolta ge, and increasin g the renewabl e energy integrati on	modes in LV connected rooftop solar inverters.	modes in LV connected rooftop solar inverters. : progress meetings with key stakeholde rs and enforceme nt through Licensees, SLSEA and SLSI.														
	Regulatio n on statutory voltage limits helping the renewabl e energy integrati on.	Regulator y Impact Assessme nt on relaxing statutory voltage limits upto +/- 10% of the nominal voltage.	Reviewing Impact assessment on relaxing statutory voltage limits upto +/-10% of the nominal voltage. Reviewing the Survey of consumer appliances, focusing on	50,000.0 0													Director INS

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Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					J	F	M	A	M	J	J	A	S	O	N	D	
Goal 2 and Goal 3	Improve the efficiency of the electricity industry Improve the convenience of consumers+B4: B16	Conduct a comprehensive assessment of line capacity adequacy, the functioning of transmission assets, and the reliability of protection devices to ensure the adequacy, functionality, and reliability of the transmission infrastructure	Transmission System Analysis	4,000,000													Director-LIC/ DD Security of Supply
Goal 8	Increase affordability of Electricity, Improve the efficiency of the electricity industry	Provide recommendations to the National System Operator to formulate the Long-Term Power System Development Plan after conducting stakeholder consultations	Providing Recommendations to formulate the Long-Term Power System Development Plan	1,500,000													Director-LIC/ DD Security of Supply

	, Improve the convenience of consumers Enhance Renewable Energy integration to achieve 70% Renewable Energy target Corporate reports and information dissemination		under Section 5(3)(k) of SLEA 2024														
Goal 11	Increase the affordability of	Review and approve the commercial terms of new generation, transmission	Reviewing and approving the	-													Director-LIC/DD

	electricity, Ensure Reasonable Electricity Charges and Improve the efficiency of the electricity industry	and energy storage capacity	commercial terms of new generation, transmission and energy storage capacity under Section 5(3)(n) of SLEA 2024															Security of Supply
Goal 8	Increase the affordability of Electricity, Improve the efficiency of the electricity industry Enhance Renewa	Review and approve the annual power procurement plan submitted by the NSO.	Reviewing and approving the annual power procurement plan under Section 5(3)(o) of SLEA 2024	-														Director-LIC/DD Security of Supply

	ble Energy integrati on to achieve 70% Renewa ble Energy target.																
Goal 8	Increase affordab ility of Electrici ty, Improve the efficienc y of the electrici ty industry Enhance Renewa ble Energy integrati on to achieve 70% Renewa	Granting approval for he annual power procurement plan submitted by the NSO	Monitorin g the impleme ntation of the approved annual power procurem ent plan	-													AD- Secur ity of Supp ly

	ble Energy target.																	
Goal 2 and Goal 8	Improv e the conveni ence of consum ers' corpora te reports and informa tion dissemi nation	Identify the risks of generation capacity shortage in the following months and relevant authorities will be advised to take mitigatory actions to ensure an uninterrupted power supply.	Reports on the Risk of Compro mising Continuo us Power Supply	-														AD- Secur ity of Supp ly
Goal 2 and Goal 8	Improv e the efficien cy of the electri city industry , Improv e the conveni	Analysis of Electricity Demand and Supply Situation in Sri Lanka for 2026	Analysis of Electricity Demand and Supply Situation in Sri Lanka for 2026	-														AD- Secur ity of Supp ly

	ence of consumers' Corporate reports and information dissemination																	
Goal 2 and Goal 3	Improve the efficiency of the electricity industry , Improve the convenience of consumers' Corporate reports and informa	Preparing benchmarking reports on the SAIDI and SAIFI of the Distribution Licensees	Benchmarking report on the SAIDI and SAIFI of the Distribution Licensees	-														DD-LIC

	tion dissemi nation																	
Goal 8	Increase affordab ility of Electrici ty Ensure Reasona ble Electrici ty Charges Improve the efficienc y of the electrici ty industry Improve the conveni ence of	Revision of the licensing process and related procedures/regulatory tools based on the provisions of the new Act	Revision of the licensing process and related procedur es/regula tory tools based on the provision s of the new Act	-														DD- LIC

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Goal 1 , Goal 2 and Gola 3	Increase affordab ility of Electrici ty Ensure Reasona ble Electrici ty Charges Improve the efficienc y of the electrici ty industry Improve the conveni ence of consum ers Improve d safety for life and propert y Enhance	Developing License/Exemption Compliance Monitoring Framework	Develop ment of License/E xemption Complian ce Monitorin g Framewo rk	2,000,000														DD- LIC
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	Renewa ble Energy integrati on to achieve 70% renewa ble Energy target																	
Goal 1 , Goal 2 and Gola 3	Increase affordab ility of Electrici ty Ensure Reasona ble Electrici ty Charges Improve the efficienc y of the electrici ty industry Improve the		Electricity Sector Licensing and Exemptio n	900,000														DD- LIC

	<p>convenience of consumers</p> <p>Improved safety for life and property</p> <p>Enhanced Electric Vehicle charging infrastructure,</p> <p>Enhance Renewable Energy integration to achieve 70% renewable Energy target</p>																	
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Goal 1	Improve the efficiency of the electricity industry Improve the convenience of consumers,	Initiating voltage Monitoring Program Under Distribution Performance Standards Regulation	Voltage Monitoring Program Under Distribution Performance Standards Regulation	-													DD-LIC
Goal 2 and Goal 3	Improve the efficiency of the electricity industry Improve the convenience of consumers,	Improve the reliability of the transmission network and guarantee a minimum standard of service that the Transmission Licensee shall achieve and maintain in the discharge of the Licensee's obligations.	Setting Benchmarks for the transmission performance indices for supply availability and supply reliability	-													Director-LIC/ DD Security of Supply

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	Enhanced Electric Vehicle charging infrastructure Enhance Renewable Energy integration to achieve 70% renewable Energy Target Corporate reports and information dissemination																	
Goal 11	Corporate reports	Address issues related to data accuracy and integrity, performance, and other	Administration of the dispatch	-														AD-Security of

	and information dissemination	necessary modifications in the dispatch dashboard.	data dashboard															Supply
Goal 5	Improve the efficiency of the electricity industry Corporate reports and information dissemination	Information management, scrutinization, and dissemination	Generation Performance Reports	-														AD-Security of Supply
	Improve the efficiency of the electricity industry Corporate reports and		Transmission Performance Reports	-														AD-Security of Supply

	informa tion disse mi nation																
	Ensure Reasona ble Electrici ty Charges Improve the efficienc y of the electrici ty industry Corpora te reports and informa tion disse mi nation		Dispatch Analysis Reports	-													AD- Secur ity of Supp ly
Goal 2	Improve the conveni ence of consum ers	Develop a disaster management plan for the electricity sector	Disaster Managem ent Plans- Electricity Sector	917,750													AD- Secur ity of Supp ly

	Improve d safety for life and propert y																		
			Total	15,567,750															

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Increased awareness for consumers of their rights and obligations related to the electricity supply services	Enhanced Electric Vehicle charging infrastructure	Regularization of EV charging infrastructure to enhance the accessibility of EVCS.	Development of an existing Web-based system to register and monitor Electrical Vehicle Charging Stations (EVCS) and other relevant data.	100,000.00													Director -EER/ AD EER
			Development of a mechanism for Verification of the Compliance of Imported Electric Vehicle Supply Equipment	100,000.00													Director -EER/ AD EER

			to Sri Lankan Standards.														
Increased compliance by electricity distribution service providers on Utility demand-side management regulations	Improve the efficiency of the electricity industry	Ensuring the achievement of 70% RE generation by 2030	Evaluation Potential of DLs to comply with UDSM regulation.	100,000.00													Director -EER/ AD EER
Increased compliance with electricity generation plans to ensure that the electricity demands in the country is met all the time	Enhance Renewable Energy integration to achieve 70% Renewable Energy target R		Comprehensive Analysis of Rooftop Solar Integration and Industry Growth in Sri Lanka:2024 Overview, Challenges,														Director -EER/ AD EER

			and Future Outlook.															
Increased compliance with electricity generation plans to ensure that the electricity demands in the country is met all the time			Report on the Global Renewable Energy trends.	100,000.00														Director -EER/ AD EER

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electrical accidents below the target																	
Increased compliance with electricity generation plans to ensure that the electricity demands in the country is met all the time & Increased compliance	Enhance Renewable Energy integration to achieve 70% Renewable Energy target	Continue RE procurement process, resolve RE consumer complaints and monitor regulatory compliance.	Reviewing and approving the commercial terms of new RE generation and energy storage capacity under Section 5(3)(n) of SLEA 2024														Director -EER/ AD EER

e with governme nt policy on renewable energy targets																	
Increased awareness for consumer s of their rights and obligation s related to the electricity supply services	Improve the conveni ence of consum ers		Resolving Consumer complaints related to Renewable energy and Environmen tal issues related to the electricity sector.	100,000.00													Director -EER/ AD EER

Increased awareness and knowledge for all stakeholders on energy efficiency and conservation activities & Increased compliance with environmental regulation by licenses in the electricity industry	Improved safety for life and property		License/Exemption condition compliance monitoring and reporting program	300,000.00													Director -EER/ AD EER
Increased compliance with government policy on	Corporate reports and information	Information management, scrutinization,	Dissemination of Information Related to Renewable														Director -EER/ AD EER

renewable energy targets	dissemination	and dissemination	Power Generation															
Increased compliance with government policy on renewable energy targets			Dissemination of information related to the EV charging stations.															Director -EER/ AD EER
Increased compliance with environmental regulation by licenses in the electricity industry			Dissemination of information related to the Environmental Performance of the Power plants Maintaining the Dispatch Database and Visualizatio															Director -EER/ AD EER

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					J	F	M	A	M	J	J	A	S	O	N	D	
Increased compliance by service provider on targets for the average time taken to service consumer inquiry/request/complaint	Reduce "Consumer request to complaint by 20%"	Procedure for distribution licensees on removal of its asset after the disconnection of electricity supply	Develop consultation paper,	1,500,000.00													Division Head: Yasantha, Activity Manager : Roshan
			Conduct stakeholder & public consultations in 9 Provinces														
			Prepare the procedure and obtain Commission's approval for implementation														
		Procedure for distribution licensees on disconnection of electricity supply	Develop consultation paper,	1,500,000.00													Division Head: Yasantha, Activity Manager : Radhika
			Conduct stakeholder & public consultations in 9 Provinces														
			Prepare the procedure and obtain Commission's														

			approval for implementation																
		Interactive sessions for Area Engineering Officials of DLs to increase compliancy on electricity acts, rules, regulations and guidelines etc (phase II)	Conduct 37 interactive sessions (for over 1500 officials of CEB) in 7 CEB provinces	5,000,000.00															Division Head: Yasantha, Activity Manager : Radhika
Increase compliance by PUCSL on average time taken to serve consumer complaints/disputes	Reduce time taken by PUCSL to determine a resolution to wayleave-related consumer request/co	Mechanism for electricity stakeholders to comply and perform duties related to requests made by consumers on use of electricity	Report on 9 provinces' consultation	300,000.00															Division Head: Yasantha, Activity Manager : Roshan
			Prepare the mechanism and obtain Commission's approval for implementation																
		Development of Dispute Resolution and Management Software System (DRMSS)	Specifications for the Software Requirement	4,000,000.00															Division Head: Yasantha, Activity Manager : Thanuj
			Procurement of a suitable developer																
			Commission approval for the DRMSS and Training																

	Complaint by 15% and non wayleave related request/complaint by 20%	Determine decisions for requests/complaints made by consumers and utility providers	Determine decisions for 720 complaints (projection) received by the Commission	480,000.00														Division Head: Yasantha, Activity Manager : Roshan/Thanuj/Radhika
		Dissemination of Information related to Consumer Protection in the Electricity and Petroleum Industries	Analysis on effectiveness of commission decisions and customer service performance by distribution licensees - Quarterly report	-														Division Head: Yasantha, Activity Manager : Radhika
			Analysis on effectiveness of commission decisions and customer service performance by distribution licensees - Quarterly report															
			Analysis on effectiveness of commission															

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		Determine resolutions for mediation requests in the Electricity and Petroleum Industries	Assist and mediate (based on the Dispute Resolution Procedure) to resolve disputes received by the Commission	180,000.00														Division Head: Yasantha, Activity Manager : Radhika
Increased awareness for consumers on their rights and obligations related to the electricity supply services	Advise the Commission, create awareness and monitor to ensure appropriate standards related to consumer protection	Establish a data (generation, transmission and distribution) acquisition system	Study Report on Existing Systems of LECO	400,000.00														Division Head: Yasantha, Activity Manager : Thanuj
			Study Report on Systems of CEB/Other Players															
		Establish a mechanism to implement the functions of the Commission and the Consumer Consultative Committee	Establish a regional network for CCC to implement functions of the Commission and the role of the CCC	10,000,000.00														Division Head: Yasantha, Activity Manager : Roshan/ CCC
			Advise the Commission on appropriate standards to protect the rights of consumers															

		Regional Public Consultation on End User Tariff Setting	Regional public consultation in 2 provinces	-														Division Head: Yasantha
			Regional public consultation in 2 provinces	-														
		Preparation of procedures in line with the new Sri Lanka Electricity Act to protect consumers	Preparation of appropriate standards related to consumer protection	-														Division Head: Yasantha
Increased access to safe and reliable petroleum products for consumers	Reduce the number of unsatisfied petroleum consumers on product and service quality (Measured by the number)	Market Monitoring Program to ensure Petroleum Consumers and Stakeholder Rights are protected	Market monitoring programme in 9 provinces	1,750,000.00														Division Head: Yasantha, Activity Manager : Thanuj
			Report and policy advice to the government															
		Implementation of Disposal Mechanism and Interim Measures	SL Custom Stock Awareness on unauthorised lubricant imports	1,000,000.00														Division Head: Yasantha, Activity Manager : Thanuj
			Finalizing the Agreement with the Disposal Service Provider															
			SL Custom Stock Disposal															
		Stakeholder and Public Consultation in the Lubricant Market 2025	Preparation of Consultation Document	800,000.00														Division Head: Yasantha

	er of compl aints receiv ed by PUCS L)		Oral Consultation															a, Activity Manager : Thanuj
			Policy advice to the Government															
		Quarterly Stakeholder progress review	1st Quarter Report	1,200, 000.00													Division Head: Yasanth a, Activity Manager : Thanuj	
			2nd Quarter Report															
			3rd Quarter Report															
			Lubricant Market Report - 2024															
				Total	30,910 ,000.0 0													

Goal	Objective	Strategy	Action	Estimated Cost(Rs)	Time Targets (in months)												Responsible Person
					J	F	M	A	M	J	J	A	S	O	N	D	
Improve the efficiency of the electricity industry	Promote energy trading	Facilitate Cross Border Energy Trading	Identify requisite changes to the regulatory framework for Cross Border Energy Trading	-													AD - RA
	Ensure that stakeholders are ready and informed in the reform era	Facilitate industry reforms	Introduction and operationalisation of Open Access	-													AD - RA
Increase the affordability of electricity	Ensure that stakeholders are ready and informed in the reform era	Facilitate wholesale market	Introduction and operationalisation of Wholesale Market	-													AD - RA
	Promote investments in electricity	Promote prosumer generation	Facilitate consumer generation and investments	3,500,000.00													AD - RA

	ty industry																		
Promote competition and availability of lubricants and greases	Regulate market participation	Regulate genuine oils	Grant consent for genuine oils	0															Director RA
Ensure that lubricants and greases are supplied at quality standards	Regulate standards	Inspect lubricants and greases	Advice and assist the Ministry of Energy	0															Director RA
Ensure that petroleum fuels are supplied continually	Ensure pre-disaster planning, preparedness and mitigation	Facilitate preparedness for disasters and any other emergencies	Prepare Institutional Disaster Management Plans for petroleum utilities	2,000,000.00															AD - RA
Promote competition and availability of lubricants	Regulate market participation	Promote fair competition	Formulate advice to the government on the duty structure of imported and	2,870,000.00															AD - RA

and greases			locally blended Lubricants															
Ensure that lubricants and greases are supplied at quality standards	Regulate standards	Regulate collection, re-refining and disposal	Prepare a mechanism to collect, recycle, and dispose used lubricants in Sri Lanka	1,450,000.00														AD - RA
Increase the affordability of electricity	Promote investments in the electricity industry	Promote prosumer generation	Review and revise the contractual structure relating to rooftop solar electricity generation to facilitate third-party investment	2,370,000.00														AD - RA
Ensure that petroleum fuels are supplied at quality standards	Regulate standards	Regulate the use of petroleum fuels	Formulation of procedure for detecting adulteration of petroleum fuels	3,646,575.00														AD - RA
			Total	15,836,575.00														

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Increased transparency and fairness to all stakeholders on cost incurred and tariff imposed in the supply of electricity	Increase transparency by provincial stakeholder consultation and increase fairness through continuous tariff revisions according to tariff methodology	Conduct tariff revisions according to Section 30 of Sri Lanka Electricity Act and Tariff Methodology	Electricity Generation, Transmission and Distribution cost benchmarking	0													Assistant Director - System Studies
			Calculation of network charges and other associated tariffs for open access	0													Director- Tariff and Economic Affairs
			Tariff methodology review	0													Director- Tariff and Economic Affairs
			Review of Fuel Supply Agreements of CEB-owned power plants	500,000													Assistant Director – Tariff Analysis

			Study on energy poverty and formulate a policy advice on subsidies	2,685,000												Assistant Director – Tariff Analysis
			Network loss study	0												Director- Tariff and Economic Affairs
			Bulk supply tariff (Transmission to Distribution transfer price) and end-user tariff review	12,457,000												Assistant Director – Tariff Analysis
			Ex-post adjustment calculation for variances in sales forecasts of distribution licensees	0												Assistant Director - System Studies

		Generation , Transmission & Distribution expense monitoring, true-up and information dissemination	0														Assistant Director – Tariff Analysis
		Merit order dispatch audit	0														Director- Tariff and Economic Affairs
		Administration of Bulk Supply Transaction Account	0														Assistant Director – Tariff Analysis
		Review of sales tariff of parties exempted from obtaining a distribution license (Condominiums, malls	0														Assistant Director - System Studies

			etc.) and monitoring														
Increase transparency and fairness on charges levied by service providers on services offered to customers	Increase transparency by stakeholder consultation and increase fairness through continuous annual adjustments according to the methodology of charges	Conduct adjustments to charges according to Section 30 of Sri Lanka Electricity Act and the Methodology for charges	Review of Allowed Charges (charges other than tariff) filed for 2026	0													Assistant Director - System Studies
			Total	15,642,000													

Goal	Objective	Strategy	Action	Estimated Cost	Time Target												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Increase Compliance with Electricity Generation Plans to ensure that the Electricity Demands in the Country is met all the time	Increase the transparency of approving the power procurement plan	Make publicly available the procedure for approving power procurement	Draft a procedure for approving the annual power procurement plan submitted by the National System Operator and draft a procedure to monitor any deviations from the approved plan	150,000													Director - Compliance and Research
Increase Compliance with Electricity Generation Plans	Increase the transparency of approving the	Make publicly available the procedure on approving	Draft a procedure for making recommendations to the National System	150,000													Director - Compliance and Research

to ensure that the Electricity Demand s in the Country is met all the time	Generati on Plan	g the generati on plan	Operator to formulate the Long Term Power System Developmen t Plan after conducting stakeholder consultation s (Generation Plan approval)														
Tariff and Service Charges: Increased transparency and fairness to all stakeholders on cost incurred and tariff imposed	Increase the transpar ency of approv ing the commer cial terms of new-generati on, transmis sion capacity addition s	Make Publicly availabl e the procedu re for approv ing the commer cial terms of new-generati on, transmis sion capacity	Draft a procedure for reviewing and approving the commercial terms of new generation, transmissio n and energy storage capacity undertaken by the National	150,000													Director - Complia nce and Researc h

in the supply of electricity		additions	System Operator (PPA Approval)														
Increase compliance with the Electricity Generation Plan, Transmission Plan, and Distribution Plan	Increase the transparency of Licences granting process	Make publicly available the process of license granting	Draft a procedure for granting licences	150,000													Director - Compliance and Research
Tariff and Service Charges: Increased transparency and fairness to all stakeholders on	Increase the transparency of the Tariffs Approval Process	Make publicly available the process of tariff approval	Draft a procedure on End-user Tariffs	150,000													Director - Compliance and Research

cost incurred and tariff imposed in the supply of electricity																	
Increase awareness, increase compliance by service providers, increase compliance by PUCSL on procedure of dispute resolution	Increase the transparency of resolving disputes	Make publicly available the process of resolving disputes	Draft a procedure on disputes resolution consumer guideline on dispute resolution	150,000													director-Compliance and Research
Internship				600,000													director-Compliance and

[illegible]

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Increase awareness and knowledge for all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target & Increased awareness for consumers of their rights and obligations related to the electricity	Protect the interest of all consumers	Enhance field technicians' theoretical	Qualifying Electricians with NVQ3	7,500,000.00													AD - CCO
	Promote competition	knowledge by supplementing their practical expertise through structured training programs. Implement a gap-filling training program	Qualifying Plumbers with NVQ3	3,000,000.00													AD - CCO
	Promote efficiency in both the operations of and capital investment in public utility industries		Qualifying AC and Refrigerator Technicians with NVQ3/4	2,000,000.00													AD - CCO
	Promote an efficient allocation of resources	to bridge knowledge deficiencies and ensure	Qualifying Other related technicians with NVQ	1,000,000.00													AD - CCO
			MoU with respective	-													AD - CCO

supply services	in public utilities industries	competency for NVQ	Private/ Public partners.														
	Promote safety and service quality in public utility industries	Level 3 assessment. Empower utility technicians in Sri Lanka through free NVQ qualifications, fostering safety, conservation, employability, standardised services	EUIT ID Issuance and Database Mgt	750,000.00													AD - CCO
			TIS Mobile App - Promotion	250,000.00													AD - CCO
Increased awareness for consumers of their rights and obligation	Corporate reports and information dissemination/	Information management, dissemination, and Enhance	Annual Report writing and submission	300,000.00													AD - CCO
			2025 Activity Plan Writing	100,000.00													AD - CCO

s related to the electricity supply services & Increased awareness and knowledge for all stakeholders to reduce the number of electrocutions and fatal electrical accidents below the target	Enhance digital reporting and data management for improved transparency and accessibility/ Improve user experience and accessibility of regulatory information	accessibility to qualified technicians through a user-friendly digital platform. Implement an efficient system for updating and sharing regulatory decisions and analytics. Develop and implement a strategic social media content	and Submission													
			Dissemination of Information (Commission decisions, Regulatory Tools and Tariff related data) to stakeholders	-												AD - CCO
			Efficient Digital Reporting and Data Management	-												AD - CCO
			Facilitation of publishing Statutory Notices, Publications and translations	-												AD - CCO
			RTI Facilitation/RTI Reports	-												AD - CCO
			Social Media Content Development	-												AD - CCO

		plan. Develop a new PUCSL website with enhanced features and functionality.	Develop of the new PUCSL website	4,000,000.00													AD - CCO
			Ensuring active and effective stakeholder participation in decision making through public consultation/ public hearing	500,000.00													AD - CCO
			Total	19,400,000.00													

Goal	Objective	Strategy	Action	Estimated Cost(Rs)	Time Targets (in months)												Responsible Person
					J a n	F e b	M a r	A p r	M a y	J u n	J u l	A u g	S e p	O c t	N o v	D e c	
Increased compliance with legal	Safeguarding the interests of the Commission, member	Handling litigation	Refer to Ag's department	10,000,000.00													AD legal
			Prepare observations														

provisions	s, and officials in the litigation process, representing the Commission before courts, and taking legal action on non-compliance		take steps regarding payments															
			Follow-up all legal proceedings															
			take legal actions															
Increased transparency and fairness	Clearly define the purpose and scope of the rules to ensure they align with the intent of relevant	Making rules for sections 12 C,D and E of PUCSL Act No.22.2002	01. Stakeholder Identification: (i) Identify key stakeholders who will be affected by the rules	200,000.00														AD legal

	sections. Regularization of procedures coming under relevant sections.		(ii)Feedback Mechanism : Develop a process for gathering feedback from stakeholders. (iii)Incorporate feedback into the draft rules and make necessary revisions. 02. Drafting Rules 03. Legal review and approval 04. Implementation of the rules 05. Monitoring and														
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	/Advice are provided by the Legal Division in an accurate and timely manner in compliance with applicable laws and other regulatory tools.		. Conduct training sessions on legal and regulatory requirements.																
Safeguard the interest of the Commission	Ensuring legal compliance with the terms and conditions, scope, and other	Managing Contracts/Agreements/MOUs of the Commission under the Contract Management Policy	Review and draft contracts, agreements, and MOUs to ensure legal and policy compliance.																
					AD legal														

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Increased compliance with legal provisions	Ensuring legal compliance in the process of carrying out divisional Activities and Sub Activities	Management of the Sub activities of the other divisions which are assigned to the legal division															
			Total	10,300,000.00													

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Updating the HR & Admin Manual which complies with new labour laws and regulations, Commission Decision. Alignment with the Commission's strategic objectives and operational plans	Updating HR Manual	Consultant Selection	500,000.00													Director (HR & Admin) & AD (HR & Admin)
			Project Commencement														
			Completion of Draft Manual														
			Finalization and Approval														
			Implementation Support														
	To ensure a seamless transition	Succession Plan Implementation	Identifying the critical positions of the commission	5,000,000.00													Director (HR & Admin) & AD (HR & Admin)

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	To maintain organizational stability and minimize disruptions during leadership transitions. To align leadership development with the strategic goals and values of the organization.		succession planning														
	Capacity Building Training Programs & Change		-	1,500,000.00													AD (HR & Admin)

		Manage ment																	
	Review the progress quarterly basis, then it might lead to capturin g the gaps	Progress Review Meeting - Quarterly Basis	-	1,000,000.0 0															Director (HR & Admin) & AD (HR & Admin)
	Staff Motivatio n	Out Bound Training	-	2,500,000.0 0															Director (HR & Admin) & AD (HR & Admin)
			Total	10,500,000. 00															

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					J	F	M	A	M	J	J	A	S	O	N	D	
To effectively manage the financial resources of PUCSL to ensure its financial health and sustainability, transparency and good governance.	Use the technology-driven asset management solution to the organisation.		Asset management solution with the ability to conduct annual asset audits by the board of survey (with 2 number of QR / barcode scanners & 1 number of QR / barcode printer, printing papers and software for printing and other accessories) and asset management system integration with SAP asset management module	1,500,000.00													Director- Finance

	Improve the system controls of the organisation		Update the Financial manual incorporating all the circulars and procedures issued subsequent to the original publication and include the detailed procedure for payments /receipts/debtors collection.																Direct or-Financ e
	Use the advance technology to the financial reportining .		Ensure completeness and accuracy of Accounting modules in the Accounting information system																Direct or-Financ e
	Improve the efficient payment and receipt sysytem		Arranging payments & receipts on a timely manner with adequate controls while																Direct or-Financ e

			ensuring compliance with regulations																
	Improve the financial reporting needs of the PUCSL to support proper decision making.		Preparation of monthly accounts.																Direct or-Financ e
	Proper recording of income by adhering to the PCUCSL act and other financial regulations.		Timely account for the Regulatory leavy and ensure the recovery of the same.																Direct or-Financ e
	Manging the cash flow to ensure liquidity, and monitor cash movements to maintain financial stability and support the operations of the organization.		Cash Flow Management																Direct or-Financ e
	Manging the investment		Maintain the investment																Direct or-

	portfolio to get the maximum returns with minimum risk.		portfolio with maximum returns.															Financ e
	Improve the quality of the financial reporting		Maintain required schedules & reconciliations for final Accounts.															Direct or- Financ e
	Providing accurate and timely financial reports to stakeholders, including management, the general public, and regulatory bodies under relevant regulations.		Preparation of Annual Financial statements by 15th of February 2024.															Direct or- Financ e
	Planning the organisation's procurement needs in an orderly manner.		Preparation of Procurement plan in coordination with other Division heads,	200,000.00														DD- Financ e
	To ensure the timely deliverable of the		Implementatio n of procurement															Direct or-

	goods/services requirement of the organisation.		plan in a timely manner.															Financ e
	To have the proper control mechanism of procurement.		Monthly /quarterly updating of the progress of the program plan and the changes if necessary															Deput y Direct or /Direct or- Financ e
	Improve the compliance of the financial operations of PCUSL		Ensure compliance with the relevant financial, statutory and other relevant rules and regulations															Direct or- Financ e
	Implementation of concise budgetary process.		Preparation of annual budget in coordination with other divisions.															Direct or- Financ e
	Implementation of proper Budgetary control process.		Update any budget revisions /transfers and prepare of Budget															Direct or- Financ e

			utilisation report on or before the 10th of Next month.																
	To have a proper assets management system.		Board of Survey & disposal of unusable items	250,000.00															Direct or-Financ e
	Facilitating the Audit function of the organisation		Coordinate with government auditors facilitating the audit and timely submission of answers for Audit quarries.																Direct or-Financ e
			Total	1,950,000.00															

Goal	Objective	Strategy	Action	Estimated Cost (Rs)	Time Targets (in months)												Responsible Person
					Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Increased Efficiency	Digitalising the business processes of PUCSL	Data Centre solution with public cloud infrastructure with DR site & BCP	PUCSL is in the process of setting up a hybrid cloud during the period from 2025-2026 and is expanding its operations to public cloud	5,000,000.00													Division Head: Laksiri, Activity Manager: Amila
Improved stakeholder experience		Projects to be implemented in collaboration with other divisions to enhance and re-engineer the business processes	Implementation of a customizable data submission and acceptance system for stakeholders to submit their data to PUCSL	The budget is to be allocated by the respective divisions													Division Head: Laksiri, Activity Manager: Narada
Data-driven insights		Assure ICT Security & BCP	Replacing the existing Website with a new website														
Enhanced collaboration and communication																	
Cost reduction																	

	(budget to be allocated from the respective division)	Asset management solution													
		Re-engineering and modifying the existing Dispute Resolution system													
	Enhancing existing business applications to optimise and re-engineer to enhance efficiency and effectiveness	Modifying the existing systems as per the changing requirements to make sure they continue to evolve to meet the needs of the stakeholders and stay relevant.	1,500,000.00												Division Head: Laksiri, Activity Manager: Narada
	Office Automation and enhance	Purchasing 1 number of laptop computer	400,000.00												Division Head: Laksiri, Activity

	ment to increase efficiency	Procuring 12 number of mobile phones for Commission Members and PUCSL staff for replacing old items and also new items (if a phone is not issued before)	1,200,000.00														Manager: Amila
		Purchasing UPS for desktop machines	50,000.00														
	BCP, Security and ICT Policies for organizational ICT security & BCP	Implementing a new cloud-based spam wall (email firewall) for cloud email	1,200,000.00														Division Head: Laksiri, Activity Manager: Amila
		Implementing a new security and cloud-based firewall	1,000,000.00														
		Implementing a new security and cloud-based WAF license	1,200,000.00														

		Development of ICT policies with CERT & security evaluation/vulnerability assessment	800,000.00													Division Head: Laksiri, Activity Manager: Narada
	Adding a Wireless Access Point to the existing network	Augmenting the existing network by adding a wireless access point to it.	325,000.00													Division Head: Laksiri, Activity Manager: Amila
	Purchasing and installing accessories for existing servers	Purchasing and installing accessories for existing servers to make sure that their lifetime is expanded	200,000.00													Division Head: Laksiri, Activity Manager: Amila
	Implementation of the necessary software platform	Implementation of Windows Server	500,000.00													Division Head: Laksiri, Activity Manager: Amila
		Implementation of SQL Server	1,000,000.00													

		Maintenance of existing systems	Ensuring that all the existing systems are maintained in proper working conditions, and they can continue to serve the purposes for which they have been implemented	12,625,000.00														Division Head: Laksiri, Activity Manager: Amila
			Total	27,000,000.00														

ACTIVITIES FOR 2025

Electricity Industry

Divisions Code	Activity Number	Activity Description
TEA	AP25/TEA/01/RU/01	Bulk supply tariff (Transmission to Distribution transfer price) and end-user tariff review
TEA	AP25/TEA/01/RU/02	Ex-post adjustment calculation for variances in sales forecasts of distribution licensees
TEA	AP25/TEA/01/RU/03	Generation, Transmission & Distribution expense monitoring, true-up and information dissemination
TEA	AP25/TEA/01/RU/04	Merit order dispatch audit
TEA	AP25/TEA/01/RU/05	Administration of Bulk Supply Transaction Account
TEA	AP25/TEA/01/RU/06	Review of sales tariff of parties exempted from obtaining a distribution license (Condominiums, malls etc.) and monitoring
TEA	AP25/TEA/01/CP/01	Electricity Generation, Transmission and Distribution cost benchmarking
TEA	AP25/TEA/01/CP/02	Calculation of network charges and other associated tariffs for open access
TEA	AP25/TEA/01/CP/03	Tariff methodology review
TEA	AP25/TEA/01/CP/04	Review of Fuel Supply Agreements and heat rates of CEB-owned power plants
TEA	AP25/TEA/02/RU/01	Review of Allowed Charges (charges other than tariff) filed for 2026

TEA	AP24/TEA/01/CP/06	Study on energy poverty and formulate a policy advice on subsidies (Continuing from 2024)
TEA	AP24/TEA/01/CP/07	Network loss target study (Continuing from 2024)
LIC	AP25/LIC/CP/01/01	Transmission System Analysis
LIC	AP25/LIC/RU/01/02	Providing Recommendations to formulate the Long-Term Power System Development Plan under Section 5(3)(k) of SLEA 2024
LIC	AP25/LIC/RU/01/03	Reviewing and approving the commercial terms of new generation, transmission and energy storage capacity under Section 5(3)(n) of SLEA 2024
LIC	AP25/LIC/RU/01/04	Reviewing and approving the annual power procurement plan under Section 5(3)(o) of SLEA 2024
LIC	AP25/LIC/RU/01/05	Monitoring the implementation of the approved annual power procurement plan
LIC	AP25/LIC/RU/01/06	Reports on the Risk of Compromising Continuous Power Supply
LIC	AP25/LIC/CP/02/01	Benchmarking report on the SAIDI and SAIFI of the Distribution Licensees
LIC	AP25/LIC/CP/03/01	Revision of the licensing process and related procedures/regulatory tools based on the provisions of the new Act

LIC	AP25/LIC/RU/03/02	Development of License/Exemption Compliance Monitoring Framework
LIC	AP25/LIC/RU/03/03	Electricity Sector Licensing and Exemption
LIC	AP25/LIC/RU/04/01	Execution of the Distribution Code
LIC	AP25/LIC/RU/04/02	Voltage Monitoring Program Under Distribution Performance Standards Regulation
LIC	AP25/LIC/RU/04/03	Setting Benchmarks for the transmission performance indices for supply availability and supply reliability
LIC	AP25/LIC/CP/05/01	Development of developer independent Data Submission System for Licensees to submit information to the PUCSL (Developing a license data submission and analysing system)
LIC	AP25/LIC/RU/05/02	Administration of the dispatch data dashboard
LIC	AP25/LIC/RU/05/03	Generation Performance Reports
LIC	AP25/LIC/RU/05/04	Transmission Performance Reports
LIC	AP25/LIC/RU/05/05	Dispatch Analysis Reports
LIC	AP25/LIC/CP/01/07	Analysis of Electricity Demand and Supply Situation in Sri Lanka for 2026
LIC	AP23/LIC/CP/LIC/16	Disaster Management Plans- Electricity Sector
INS	AP25/INS/CP/01	Reducing the no of electrocutions caused by non-availability or malfunctioning RCDs in domestic installations
INS	AP25/INS/CP/02	Minimizing the number of electrocutions caused by illegal tapping of electricity for protecting cultivation.

INS	AP25/INS/CP/03	Establishment of monitoring mechanism to ensure that safety measures remain effective in the vicinity of grid substations.
INS	AP25/INS/CP/04	Guideline on improving electrical safety at apartment complexes not under exemption certificates
INS	AP25/INS/CP/05	Implementation of power quality response modes in LV connected rooftop solar inverters.
INS	AP25/INS/CP/06	Regulatory Impact Assessment on relaxing statutory voltage limits upto +/-10% of the nominal voltage.
INS	AP25/INS/RU/01	Routine awareness programs to improve safe use of electricity
INS	AP25/INS/RU/02	Data analysis of electrocutions in Sri Lanka.
INS	AP25/INS/RU/03	Implementation of Safety & Technical Management Plan to maximize electrical safety in Generation, Transmission, Distribution & Supply
INS	AP25/INS/RU/04	Implementation of Incident Reporting System (IRS) for all the stakeholders (public, police, health & licensees)
INS	AP25/INS/RU/05	Routine market inspection in respect of plugs and sockets
INS	AP25/INS/RU/06	Specific Inspection Activities to resolve consumer complaints and disputes.
INS	AP25/INS/RU/07	Routine Inspection Activities on licensee premises in respect of safety.

INS	AP25/INS/RU/08	Inspection on compliance of rooftop solar generators with voltage quality regulations.
INS	AP25/INS/RU/09	Inspection on Compliance of Overhead-Line Clearance
INS	AP25/INS/RU/10	Evaluation of Sanctions applications to institute proceedings against illegal extraction of electricity and improper use of electricity
EER	AP24/EER/CP/01/01	Development of a Web-based system to register and monitor Electrical Vehicle Charging Stations (EVCS) and other relevant data.
EER	AP24/EER/CP/01/02	Implementation of mechanism for Verification and Compliance of Imported EVSE to Sri Lankan Standards.
EER	AP24/EER/CP/02/01	Enabling the submission of Technical and Economic Potential
		Evaluation Report by DL as per the UDSM regulation.
EER	AP24/EER/CP/02/02	Comprehensive analysis on Rooftop Integration and Rooftop industry.
EER	AP24/EER/CP/02/03	Analysis report on the global Renewable Energy trends.

EER	AP24/EER/CP/02/04	Conducting the TOT program to educate 50 instructors and establishing training facilities to conduct NVQ 3 level solar courses in government institutes.
EER	AP24/EER/RU/01/01	Approvals for procurement of Renewable Energy Power Plants and monitoring the implementation of Policy target
EER	AP24/EER/RU/01/02	Resolving Consumer complaints related to Renewable energy and Environmental issues related to the electricity sector.
EER	AP24/EER/RU/01/03	License/Exemption condition compliance monitoring program
EER	AP24/EER/RU/02/01	Dissemination of Information Related to Renewable Power Generation
EER	AP24/EER/RU/02/02	Dissemination of information related to the EV charging stations.
EER	AP24/EER/RU/02/03	Dissemination of information related to the Environmental Performance of the Power plants Maintaining the Dispatch Database and Visualization Dashboard
CR	AP25/CR/CP/01	Draft a procedure on approving the annual power procurement plan submitted by the National System Operator and draft a procedure to monitor any deviations from approved plan

CR	AP25/CR/CP/02	Draft a procedure on make recommendation to the National System Operator to formulate the Long-Term Power System Development Plan after conducting stakeholder consultation
CR	AP25/CR/CP/03	Draft a procedure on reviewing and approving the commercial terms of new generation, transmission and energy storage capacity undertaken by the National System Operator
CR	AP25/CR/CP/04	Draft a procedure on granting licences
CR	AP25/CR/CP/05	Draft a procedure on approving End-user Tariffs
CR	AP25/CR/CP/06	Draft a consumer guideline on dispute resolution
CR	AP25/CR/CP/07	Internship
CCO	AP25/CCO/CP/01/01	Qualifying Electricians with NVQ3
CCO	AP25/CCO/CP/01/03	Qualifying AC and Refrigeration Technicians with NVQ3/4
CCO	AP25/CCO/CP/01/04	Qualifying Other related technicians with NVQ (Welders/Painters/Roof Technicians/ Solar PV Technicians & other related Tech)
CCO	AP25/CCO/CP/01/05	MoU with respective Private/ Public partners.
CCO	AP25/CCO/CP/01/06	EUIT ID Issuance and Database Management
CCO	AP25/CCO/CP/01/07	TIS Mobile App - Promotion

CCO	AP25/CCO/RU/01/01	2024 Annual Report Writing and Submission
CCO	AP25/CCO/RU/01/02	2025 Activity Plan Writing and Submission
CCO	AP25/CCO/RU/02/01	Dissemination of Information (Commission Decisions, Regulatory Tools and Tariff related data) to stakeholders
CCO	AP25/CCO/RU/02/02	Efficient Digital Reporting and Data Management
CCO	AP25/CCO/RU/02/03	Facilitation of publishing Statutory Notices, Publications and translations
CCO	AP25/CCO/RU/02/04	RTI Facilitation/RTI Reports
CCO	AP25/CCO/RU/02/05	Social Media Content Development
CCO	AP25/CCO/RU/02/06	Develop of the new PUCSL website
CCO	AP25/CCO/RU/02/07	Ensuring active and effective stakeholders' participation in decision-making through public consultation/public hearing
CA	AP25/CA/01/CP/01	Procedure for distribution licensees on removal of its asset after the disconnection of electricity supply
CA	AP25/CA/01/CP/02	Procedure for distribution licensees on disconnection of electricity supply
CA	AP25/CA/01/CP/03	Interactive sessions for Area Engineering Officials of DLs to increase compliance on electricity acts, rules, regulations and guidelines etc (phase II)

CA	AP24/CA/02/CP/01 (Continuation)	The mechanism for electricity stakeholders to comply and perform duties related to requests made by consumers on the use of electricity
CA	AP25/CA/02/CP/01	Development of Dispute Resolution and Management Software System (DRMSS)
CA	AP25/CA/02/RU/01	Determine decisions for requests/complaints made by consumers and utility providers
CA	AP25/CA/03/RU/01	Determine resolutions for mediation requests in the Electricity and Petroleum Industries
CA	AP25/CA/04/RU/01	Establish a mechanism to implement the functions of the Commission and the Consumer Consultative Committee
CA	AP25/CA/05/CP/01	Implementation of Disposal Mechanism and Interim Measures
CA	AP25/CA/05/CP/02	Quarterly Stakeholder progress review
CA	AP25/CA/05/RU/02	Stakeholder and Public Consultation in the Lubricant Market 2025
CA	AP25/CA/02/RU/02	Dissemination of Information Related to Consumer Protection in the Electricity Industry

CA	AP24/CA/06/CP/01 (continuation)	Conducting a Survey on Electricity Consumer Complaint Resolving Process
CA	AP25/CA/04/CP/01	Establish a data (generation, transmission and distribution) acquisition system
CA	AP25/CA/04/RU/02	Regional Public Consultation on End User Tariff Setting
CA	AP25/CA/06/CP/01	Revised customer services guidelines
RA	AP/2024/RA/CP/02	Identify requisite changes to regulatory framework for Cross Border Energy Trading
RA	AP/2025/RA/CP/01	Promulgate Open Access
RA	AP/2025/RA/CP/02	Promulgate Wholesale Market
RA	AP/2025/RA/CP/03	Facilitate of Prosumer Generation and investments

Petroleum Industry

Divisions Code	Activity Number	Activity Description
CA	AP25/CA/05/RU/01	Market Monitoring Program to protect Petroleum Consumer and Stakeholder Rights are protected

Lubricant Market

Division	Activity Number	Activity Description
RA	AP25/RA/RU/01	Regulate market participation
RA	AP25/RA/RU/02	Collect, record, and disseminate information
RA	AP25/RA/RU/03	Regulate standards

Water Services Industry

Divisions Code	Activity Number	Activity Description
Water	AP25/CR/CP/08	Water Services Regulation
CCO	AP25/CCO/CP/01/02	Qualifying Plumbers with NVQ3

Other Activities

Divisions Code	Activity Number	Activity Description
FIN	AP25/FIN/CP/01	Asset management solution with the ability to conduct annual asset audits by the board of survey (with 2 number of QR / barcode scanners & 1 number of QR / barcode printer, printing papers and software for printing and other accessories) and asset management system integration with SAP asset management module
FIN	AP25/FIN/CP/02	Update the Financial manual incorporating all the circulars and procedures issued subsequent to the original publication and include the detailed procedure for payments /receipts/debtors' collection.
FIN	AP2025/FIN/RU /1	Ensure completeness and accuracy of accounting modules in accounting information system
FIN	AP2025/FIN/RU /2	Arranging payments & receipts on timely manner with adequate controls while ensuring compliance with regulations
FIN	AP2025/FIN/RU /3	Preparation of monthly accounts.
FIN	AP2025/FIN/RU /4	Timely account for the Regulatory levy and ensure the recovery of the same.
FIN	AP2025/FIN/RU /5	Cash Flow Management
FIN	AP2025/FIN/RU /6	Maintain the investment portfolio with maximum returns.
FIN	AP2025/FIN/RU /7	Maintain required schedules & reconciliations for final Accounts.
FIN	AP2025/FIN/RU /8	Preparation of Annual Financial statements by 15 th of February 2024.
FIN	AP2025/FIN/RU /9	Preparation of Procurement plan in coordination with other Division heads,
FIN	AP2025/FIN/RU /10	Implementation of procurement plan on timely manner.

FIN	AP2025/FIN/RU /11	Monthly /quarterly updating of the progress of the procurement plan and do the changes if necessary
FIN	AP2025/FIN/RU /12	Ensure compliances with the relevant financial, statutory and other relevant rules and regulations
FIN	AP2025/FIN/RU /13	Preparation of Annual Budget in coordination with other divisions.
FIN	AP2025/FIN/RU /14	Update any budget revisions /transfers and Preparation of Budget utilisation report on or before the 10 th of Next month.
FIN	AP2025/FIN/RU /16	Board of survey & disposal of unusable items
FIN	AP2025/FIN/RU /17	Coordinate with government auditors facilitating the audit and timely submission of answers for Audit quarries.
LEG	AP25/LEG/RA/01	Providing Legal Opinions/Advice for the Divisions of the Commission
LEG	AP25/LEG/RA/02	Managing Contracts/Agreements/MOUs of the Commission in accordance with the Contract Management Policy
LEG	AP25/LEG/RA/03	Handling Litigation
LEG	AP25/LEG/CP/04	Making rules for section 12 C,D and E of PUCSL Act No.22.2002
LEG	AP25/LEG/CP/05	Management of the Sub activities of the other divisions which are assigned to legal division
IT&MIS	AP25/IT/CP/01	Data centre solution with public cloud infrastructure with DR site (2025 - 2026) Expanding the existing cloud platform implemented on SLT cloud to incorporate SLT Azure cloud so that all PUCSL applications, databases, solutions, to enjoy all benefits of public clouds such as enhanced security, higher scalability, increased availability, reduced costs due to economies of scale, better BCP/DR, etc. (including back up facility in the cloud) and converting the existing data centre to DR and run legacy applications in the

		existing data centre site and Microsoft Azure cloud facilitates developing, maintaining, managing and accessing business applications.
IT&MIS	AP25/IT/CP/02	Projects to be implemented in collaboration with other divisions (budget to be provided by the respective divisions)
IT&MIS	AP25/IT/CP/02/01	Continuation of licensee data submission and analysing system (budget from Licensing Division - Rs. 6M) (Project to be commenced this year with Rs. 2M budget from the Licensing Division and completing in 2025 with additional Rs. 6M budget to be allocated in 2025)
IT&MIS	AP25/IT/CP/02/02	Replacing the existing PUCSL website with a new website (budget from Corporate Communication Division - Rs. 5M)
IT&MIS	AP25/IT/CP/02/03	Introducing new HR modules (recruitment, training, etc.) (budget from HR Division - Rs. 2M)
IT&MIS	AP25/IT/CP/02/04	<u>Asset Management Solution</u> Asset management solution with the ability to conduct annual asset audits by the board of survey (with 2 number of QR / barcode scanners & 1 number of QR / barcode printer, printing papers and software for printing and other accessories) and asset management system integration with SAP asset management module (budget from Finance Division - Rs. 1.5M)
IT&MIS	AP25/IT/CP/02/05	<u>Re-engineer and modifying cloud-based DRS</u> (Budget from Consumer Affairs Division - Rs. 5M)
IT&MIS	AP25/IT/CP/02/06	<u>Connecting EV Charging Centres</u> EER Division has the requirement to obtain data from EV charging centres by using Open Charging Point Protocol (OCPP) and EER Division plans to obtain information from Open Charge Alliance (OCA) with respect to the implementation of OCPP. (If this is feasible EER Division will allocate budget) EER Division has the requirement to include disputes with respect to EV

		charging also when implementing the dispute resolution system Note:- Discussed with DG & DDGs & postponed to 2026
IT&MIS	AP25/IT/RU/01	Enhancing existing business apps Enhancing, modifying, upgrading existing business apps such as LMS, IRS, TIS, DMS, SAP, HR, Website, and any public cloud-based solution, including email system, etc.)
IT&MIS	AP25/IT/RU/02	Office automation and enhancement
IT&MIS	AP25/IT/RU/02/01	5 number of laptop computers for PUCSL staff or Commission Members for replacing old items and new items (if no computer is issued before)
IT&MIS	AP25/IT/RU/02/02	12 number of mobile phones for Commission Members and PUCSL staff for replacing old items and also new items (if no phone is issued before)
IT&MIS	AP25/IT/RU/02/03	UPS
IT&MIS	AP25/IT/RU/03	BCP/Security / ICT Policies / Wireless / DLP / IDR
IT&MIS	AP25/IT/RU/03/01	Cloud based spam wall license for cloud email - 1 number of licenses
IT&MIS	AP25/IT/RU/03/02	New security and cloud-based firewall - 1 number of licenses
IT&MIS	AP25/IT/RU/03/03	New security and cloud based WAF licenses - 1 number of licenses
IT&MIS	AP25/IT/RU/03/04	DLP/IRD - Data Leak Protection - 30 numbers of licenses for client computers
IT&MIS	AP25/IT/RU/04	Wireless Access Points
IT&MIS	AP25/IT/RU/05	Accessories for existing servers: hard disks, memory, power supply and other accessories, etc
IT&MIS	AP25/IT/RU/06	Software licenses and cloud subscription licenses

IT&MIS	AP25/IT/RU/06/01	1 number of Windows Server operating system license
IT&MIS	AP25/IT/RU/06/02	1 number of SQL Server database license
IT&MIS	AP25/IT/RU/07	Maintenance
IT&MIS	AP25/IT/RU/07/01	PABX - maintenance agreement & Avaya PABX Principal agreement
IT&MIS	AP25/IT/RU/07/02	AC repair and maintenance agreement
IT&MIS	AP25/IT/RU/07/03	FAX maintenance agreement
IT&MIS	AP25/IT/RU/07/04	Firewall subscription - for PUCSL data centre
IT&MIS	AP25/IT/RU/07/05	Firewall support and maintenance agreement
IT&MIS	AP25/IT/RU/07/06	Photocopiers & Printers repairs and service and maintenance agreement
IT&MIS	AP25/IT/RU/07/07	Replacing or repairing existing UPS
IT&MIS	AP25/IT/RU/07/08	CCTV maintenance agreement
IT&MIS	AP25/IT/RU/07/09	WAF support & maintenance agreement
IT&MIS	AP25/IT/RU/07/10	Repairs and maintenance agreements (Servers / switches / SAN Storage / NAS Storage and other data centre equipment, etc.)
IT&MIS	AP25/IT/RU/07/11	Repairs of ICT equipment (laptops, phones, etc.)
IT&MIS	AP25/IT/RU/07/12	HR & Payroll
IT&MIS	AP25/IT/RU/07/13	MacAfee

IT&MIS	AP25/IT/RU/07/14	Veeam Backup
IT&MIS	AP25/IT/RU/07/15	VMWare ESXi hypervisor
IT&MIS	AP25/IT/RU/07/16	Office365 (for 50 licenses) + Email (for 80 licenses)
IT&MIS	AP25/IT/RU/07/17	SAP licenses
IT&MIS	AP25/IT/RU/07/18	SSL certificate
IT&MIS	AP25/IT/RU/07/19	Zoom 1 license
IT&MIS	AP25/IT/RU/07/20	LMS maintenance agreement
IT&MIS	AP25/IT/RU/07/21	IRS maintenance agreement
IT&MIS	AP25/IT/RU/07/22	Intranet maintenance agreement
IT&MIS	AP25/IT/RU/07/23	Procurement workflow maintenance agreement
IT&MIS	AP25/IT/RU/07/24	Tonnors & developers (for printers, photocopiers, fax, etc.)
IT&MIS	AP25/IT/RU/07/25	Miscellaneous maintenance activities
HR	AP24/CP/HR/01/01	Updating HR & Admin Manual
HR	AP25/CP/HR/01/02	Succession Plan Implementation (Phase II)
HR	AP25/CP/HR/01/03	Capacity Building Training Programs & Change Management
HR	AP25/CP/HR/01/04	Progress Review Meeting - Quarterly Basis
HR	AP25/CP/HR/01/05	Out Bound Training

HR	AP25/CP/HR/01/06	HR & Admin Routine Activities
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